AT&T PAYPHONE SERVICE PROVIDER (PSP)
OPERATOR SERVICES TRANSLATIONS QUESTIONNAIRE (OSTQ)

Customer Name:

Contact: _____

Billing Address: _____

City: State: Zip:

Contact Telephone Number: ( ) - email Address:

Type of Activity: ☐ New ☐ Change ☐ Delete

Date Submitted: _____ Requested Service Date: _____

In Service Date: _____
FID/OCN (MW), MCN (SW), TIE (W):
(AT&T Use Only)

SERVING AREA:

	Switch	LATA Name	LATA Number
Arkansas			
☐	Little Rock	Ft. Smith	526
☐	Little Rock	Little Rock	528
☐	Little Rock	Pine Bluff	530
California			
☐	Bakersfield	Bakersfield	734
☐	Chico	Chico	724
☐	Fresno	Fresno	728
☐	Gardena	Los Angeles	730
☐	Anaheim	Los Angeles	730
☐	Sherman Oaks	Los Angeles	730
☐	Salinas	Monterey	736
☐	Sacramento	Sacramento	726
☐	San Diego	San Diego	732
☐	San Francisco	San Francisco	722
☐	Oakland	San Francisco	722
☐	Santa Rosa	San Francisco	722
☐	San Luis Obispo	San Luis Obispo	740
☐	Stockton	Stockton	738

Switch **LATA Name** **LATA Number**

Illinois			
☐	Champaign	Champaign	370
☐	Wabash	Chicago	358
☐	Willowcrest	Chicago	358
☐	Rockford	Rockford	358/360
☐	Springfield	Springfield	374/376/368/ 634/358/364
☐	Collinsville	St. Louis, MO	362/520
Indiana			
☐	Gary	Ft. Wayne	334
☐	Bloomington	Bloomington	338
☐	Gary	Chicago, IL	358
☐	Bloomington	Evansville	330
☐	Indianapolis	Indianapolis	336
☐	Bloomington	Louisville, KY	462
☐	Gary	South Bend	332
Kansas			
☐	Kansas City, MO	Kansas City	524
☐	Topeka	Topeka	534
☐	Wichita	Wichita	532
Michigan			
☐	Detroit	Detroit	340
☐	Grand Rapids	Grand Rapids	348
☐	Lansing	Lansing	346
☐	Marquette	Marquette	342
☐	Pontiac	Pontiac	340
☐	Saginaw	Saginaw	344
Missouri			
☐	Chillicothe	Kansas City	524
☐	Kansas City, MO	Kansas City	524
☐	Kirksville	Kansas City	524
☐	St. Joseph	Kansas City	524
☐	St. Louis	St. Louis	520
☐	Sikeston	St. Louis	520
☐	Springfield	Springfield	522
☐	St. Louis	Westphalia	521
Nevada			
☐	Reno	Reno	720/721
Ohio			
☐	Akron	Akron	325
☐	Cleveland	Cleveland	320
☐	Columbus	Columbus	324
☐	Dayton	Dayton	328
☐	Toledo	Toledo	326
☐	Youngstown	Youngstown	322
	Switch	**LATA Name**	**LATA Number**

Oklahoma			
☐	Oklahoma City	Oklahoma City	536
☐	Tulsa	Tulsa	538
Texas			
☐	Abilene	Abilene	550
☐	Amarillo	Amarillo	546
☐	Austin	Austin	558
☐	Beaumont	Beaumont	562
☐	Harlingen	Brownsville	568
☐	Corpus Christi	Corpus Christi	564
☐	Dallas	Dallas/Ft.Worth	552
☐	Ft. Worth	Dallas/Ft.Worth	552
☐	El Paso	El Paso	540
☐	Houston	Hearne	570
☐	Houston	Houston	560
☐	Longview	Longview	554
☐	Lubbock	Lubbock	544
☐	Midland	Midland	542
☐	San Antonio	San Antonio	566
☐	Waco	Waco	556
☐	Wichita Falls	Wichita Falls	548
Wisconsin			
☐	Appleton	Appleton	350
☐	Eau Claire	Eau Claire	352
☐	Madison	Madison	354
☐	Milwaukee	Milwaukee	356

RATING INFORMATION

OPERATOR ASSISTANCE RATING INFORMATION:

LOCAL DROP RATE	
Provide local drop rate	

Is the local drop rate added to local and IntraLATA surcharges? ☐ Yes ☐ No

LOCAL SURCHARGE INFORMATION:

Do operator surcharges apply on local calls? ☐ Yes ☐ No
(If yes, please designate the charges by completing the table below.)

LOCAL SURCHARGES			
BILLING TYPE	**1+ Calls**	**0+ Calls**	**0- Calls**
SENT PAID			
PERSON SENT PAID	N/A		

Dialing Patterns vary by state. Check AT&T PSP website for this information.

INTRALATA SURCHARGE INFORMATION:

Do operator surcharges apply in addition to the IntraLATA rate? ☐ Yes ☐ No
(If yes, please designate the charges by completing the table below.)

INTRALATA SURCHARGES			
BILLING TYPE	**1+ Calls**	**0+ Calls**	**0- Calls**
SENT PAID	*		
PERSON SENT PAID	N/A		

* Dialing Patterns may vary by state.

INTRALATA RATE METHOD:
What IntraLATA rating method applies? ☐ Single Rate ☐ Mileage Based
(Please fill out the appropriate section below.)

SINGLE INTRALATA RATE			
Initial Rate/1 min		Initial Rating Period/1 min	
Additional Rate *		Additional Rating Period *	

* Suggested interval for additional interval is 2 minutes.

-- OR --

If mileage based rate applies for IntraLATA calls indicate the rates below.
(Specify the mileage band that applies for each rate.)

MILAGE BASED INTRALATA RATES:			
Initial Rating Period		Additional Rating Period	
MILEAGE	**INITIAL RATE AMOUNT**	**ADDITIONAL RATE AMOUNT**	

Unless otherwise stated, IntraLATA rates will apply to Interstate/IntraLATA points and Local rates will apply to Local Interstate/InterLATA points.

BUSY LINE VERIFICATION AND INTERRUPT:
In the spaces below, please provide rates for Busy Line Status Verification (BLV) and Busy Line Interrupt (BLV/I).

BUSY LINE VERIFICATION AND INTERRUPT

SERVICE	LOCAL SURCHARGE	INTRALATA SURCHARGE
BLV		
BLV/I		

HOLIDAY AND DISCOUNT INFORMATION:

Do discounts apply on Holidays? ☐ Yes ☐ No
(If yes, please list the Holidays and the Discounted rate that would apply in the appropriate chart below.)

Do discount periods apply for evening, night, weekend? ☐ Yes ☐ No
(If yes, please list Discount periods in the chart below.)

Please select applicable method? ☐ Percent Discount ☐ Flat Rate Discount
(If yes, please fill out the appropriate chart below.)

PERCENT DISCOUNT			
DAY OF WEEK OR HOLIDAY	**FROM TIME**	**TO TIME**	**% DISCOUNT**

-- OR --

FLAT RATE DISCOUNT					
DAY OF WEEK OR HOLIDAY	**FROM TIME**	**TO TIME**	**MILEAGE**	**INITIAL RATE**	**ADDITIONAL RATE**

DIRECTORY ASSISTANCE INFORMATION:

DIRECT DIALED DIRECTORY ASSISTANCE

BILLING TYPE	411	555
CUSTOMER DIALED		

O+ DIALED DIRECTORY ASSISTANCE		
BILLING TYPE	**411**	**555**
SEMI AUTOMATED		

O- DIALED DIRECTORY ASSISTANCE		
BILLING TYPE	**411**	**555**
NON AUTOMATED		

DIRECTORY ASSISTANCE CALL COMPLETION INFORMATION (DACC):

DACC CHARGES			
BILLING TYPE	**1+ Calls**	**0+ Calls**	**0- Calls (SW Region Only)**
DACC SENT PAID *			

**** Coin Paid DACC is only allowed in Arkansas, Kansas, Ohio, and Oklahoma.***