AT&T-Connecticut
Notice of Approved Area Code Overlay for 203 Area Code
May 05, 2009

Attention: Connecticut Payphone Service Providers

To accommodate the growing need for telephone numbers, the 475 area code will be added to the area served by the 203 area code. The new 475 area code will serve customers in the same geographic region as the current 203 area code. The 203 NPA generally covers the southwestern portion of the state and serves communities such as Bridgeport, New Haven, Stamford and Waterbury. This is known as an area code overlay.

What is an Area Code Overlay?

An overlay is the addition of another area code (475) to the same geographic region as an existing area code (203). An overlay does not require customers to change their existing area code or phone number.

Who will be affected?

All customers with a 203 number will have to change the way they dial. The new 475 area code will serve customers in the same geographic region as the current 203 area code.

How does this affect Payphone Service Providers?

To complete calls from a **landline phone**, the new dialing procedure requires callers to dial **area code + telephone number**. This means that all calls in the 203 area code that are currently dialed with seven digits will need to be dialed using **area code + telephone number**. Signage displayed on pay telephones in the 203 area code should be updated to reflect the new dialing procedure.

When Will the Change Begin?

Beginning **May 16, 2009**, your customers should begin using the new dialing procedure whenever placing a local call from the 203 area code. If your customers forget and use the old dialing procedure of dialing just seven digits, the call will still be completed.

Beginning **November 14, 2009**, your customers **must** use the new dialing procedure for all local calls. After this date, if your customers do not use the new dialing procedure, local calls will not be completed, and a recording will instruct them to hang up and dial again.

Payphone signage changes should take place between **May 16, 2009** and **November 14, 2009**. This period allows either the old or new dialing procedure to be used to complete these calls. All Payphone Service Providers should complete their signage changes during this period.

Beginning **December 12, 2009**, new telephone lines or services may be assigned numbers with the 475 area code and it will be necessary to dial **area code + telephone** number for all local calls within the 203 and 475 area codes.

What Will Remain the Same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You can still dial just three digits to reach 911.
- If 211,311,411,511,611,711 and 811 are currently available in your community; you will still dial them with just three digits.

Any questions may be directed to the Payphone Service Provider Account Team.

USA Proud Sponsor of the U.S. Olympic Team