AT&T-California
Notice of Approved Area Code Overlay for 818 Area Code
September 18, 2008

Attention: California Payphone Service Providers

To ensure a continuing supply of telephone numbers, the 747 area code will be added to the area served by 818. The new 747 area code will serve customers in the same geographic region as the current 818 area code.

Who Will be Affected?

All customers with an 818 number will have to change the way they dial. The new 747 area code will serve customers in the same geographic region as the current 818 area code. The 818 area code generally covers most of the San Fernando Valley portion of Los Angeles County and a small portion of Ventura County and principally serves the communities of Agoura Hills, Burbank, Canoga Park, Calabasas, Glendale, Granada Hills, Hidden Hills, La Canada Flintridge, La Crecenta, Los Angeles, North Hollywood, Northridge, Oak Park, Pasadena, Pacoima, Reseda, San Fernando, Sepulveda, Sun Valley, Sunland Tujunga, Thousand Oaks, Van Nuys and Westlake Village. This is known as an area code overlay.

What is an Area Code Overlay?

An overlay is the addition of another area code (747) to the same geographic region as an existing area code (818). An overlay does not require customers to change their existing area code.

How does this affect Payphone Service Providers?

To complete calls from a **landline phone**, the new dialing procedure requires callers to dial **1 + area code + telephone number**. This means that all calls in the 818 area code that are currently dialed with seven digits will need to be dialed using **1+ area code + telephone number**. Signage displayed on pay telephones in the 818 area code should be updated to reflect the new dialing procedure.

When Will the Change Begin?

Effective **October 11, 2008**, your customers should begin using the new dialing procedure whenever placing a call from the 818 area code. If your customers forget and use the old dialing procedure of dialing just seven digits, the call will still be completed.

Beginning **April 18, 2009**, your customers **must** use the new dialing procedure for all calls. After this date, if your customers do not use the new dialing procedure, calls will not be completed, and a recording will instruct them to hang up and dial again.

Payphone signage changes should take place between **October 11, 2008** and **April 18, 2009**. This period allows either the old or new dialing procedure to be used to complete

these calls. All Payphone Service Providers should complete their signage changes during this period.

Beginning **May 18, 2009**, new telephone lines or services may be assigned numbers with the 747 area code and it will be necessary to dial 1+ area code + telephone number for all calls within the 818 and 747 area codes.

What Will Remain the Same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You can still dial just three digits to reach 911, as well as 211, 311, 411, 511, 611, 711 and 811.

Any questions may be directed to the Payphone Service Provider Account Team.

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