AT&T-California
Notice of Approved Area Code Overlay for 714 Area Code
January 11, 2008

Attention: California Payphone Service Providers

To accommodate the growing need for telephone numbers, the 657 area code will be added to the area served by 714. The new 657 area code will serve customers in the same geographic region as the current 714 area code. The 714 NPA serves the communities of Anaheim, Brea, Buena Park, Costa Mesa, Cypress, Fountain Valley, Fullerton, Garden Grove, Huntington Beach, La Habra, La Mirada, La Palma, Orange, Placentia, Santa Ana, Westminster, and Yorba Linda. This is known as an area code overlay.

What is an Area Code Overlay?

An overlay is the addition of another area code (657) to the same geographic region as an existing area code (714). An overlay does not require customers to change their existing area code.

How does this affect Payphone Service Providers?

To complete calls from a **landline phone**, the new dialing procedure requires callers to dial **1 + area code + telephone number**. This means that all calls in the 714 area code that are currently dialed with seven digits will need to be dialed using **1+ area code + telephone number**. Signage displayed on pay telephones in the 714 area code should be updated to reflect the new dialing procedure.

When Will the Change Begin?

Effective **February 23, 2008**, your customers should begin using the new dialing procedure whenever placing a call from the 714 area code. If your customers forget and use the old dialing procedure of dialing just seven digits, the call will still be completed.

Beginning **August 23, 2008**, your customers **must** use the new dialing procedure for all calls. After this date, if your customers do not use the new dialing procedure, calls will not be completed, and a recording will instruct them to hang up and dial again.

Payphone signage changes should take place between **February 23, 2008** and **August 23, 2008**. This period allows either the old or new dialing procedure to be used to complete these calls. All Payphone Service Providers should complete their signage changes during this period.

Beginning September 23, 2008, new telephone lines or services may be assigned numbers with the 657 area code and it will be necessary to dial 1+ area code + telephone number for all calls within the 714 and 657 area codes.

What Will Remain the Same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You can still dial just three digits to reach 911, as well as 211, 311, 411, 511, 611, 711 and 811.

Any questions may be directed to the Payphone Service Provider Account Team.

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