IMPORTANT CUSTOMER NOTICE

August 2, 2012

Notice of Change in Payphone Billing Inquiry Process for AT&T 22-State

Dear Payphone Service Provider:

Effective 8/8/2012, payphone billing inquiries for services provided by the AT&T-22 State Local Exchange Carriers will be processed in the Syracuse, New York - Billing Customer Care work center. Billing inquiries should be sent to the following email address:

Email: billingcustcare@rdsmail.ims.att.com

Phone: 877-811-4040, Extension 24179

This change in process is applicable to all new billing claims as of 8/8/2012.

Thank you.