November 17, 2005

Company
Street Address
City, State Zip Code

Dear Payphone Service Provider,

Effective 12/1/05, SBC Midwest Operator Services will make Reference and Rating functionality available to Payphone Service Providers (PSPs) with Coin Line service. There is no charge for this service.

SBC Midwest's Reference/Rater system is a database utilized by the Operator to provide PSP-specific information to the PSP's end user upon request.

Reference/Rater provides real-time rating functionality on Operator Services calls that must be calculated while in progress or immediately thereafter. Real time rating can be performed on sent-paid intraLATA toll calls originating from a payphone, sent-paid local calls originating from a payphone that require operator assistance, sent-paid calls originating from a subscriber hotel or institution, and calls requesting time and charge quotation.

Reference/Rater provides flexibility for multiple rating schemes and traditional Vertical and Horizontal (V and H) mileage based rating. Various discounting and taxation schemes are also supported with the Reference/Rater system and are outlined in the PSP Operator Services Translations Questionnaire (PSP OSTQ) included with this notification.

Reference/Rater also enables the Operator to provide business office/repair numbers and customer requested rate information based on the alternate billing method, time of day, and the PSP's end user's dialing pattern on the Operator Services Call.

For existing Coin Line customers who are satisfied with the rates they are charging today, no action is required. For new Coin Line or existing Coin Line customers desiring a change in their rates, the attached PSP OSTQ should be completed and submitted to the PSP Account Manager. The PSP Account Manager will forward the completed PSP OSTQ to SBC Operator Services for processing. For new Coin Line service, a completed questionnaire must be provided 30 days prior to the requested service date. For changes to existing Coin Line service, a completed questionnaire must be provided 14 days prior to the due date.

SBC Midwest reserves the right to make any modifications to or to cancel the above information prior to the effective date. Should any modifications be made to the information contained in this notification, these modifications will be reflected in a subsequent letter. Should the information be canceled, SBC Midwest will send additional notification at the time of cancellation. SBC Midwest will incur no liability to the Payphone provider if such information, mentioned above, is canceled or modified by SBC Midwest.