# Limited Blanket Agency Agreement

The SBC Companies are Illinois Bell Telephone Company d/b/a SBC Illinois, Indiana Bell Telephone Company Incorporated d/b/a SBC Indiana, Michigan Bell Telephone Company d/b/a SBC Michigan, Nevada Bell Telephone Company d/b/a SBC Nevada, The Ohio Bell Telephone Company d/b/a SBC Ohio, Pacific Bell Telephone Company d/b/a SBC California, Southwestern Bell Telephone, L.P. d/b/a SBC Arkansas, SBC Kansas, SBC Missouri, SBC Oklahoma and/or SBC Texas, and Wisconsin Bell, Inc. d/b/a SBC Wisconsin, hereinafter referred to as SBC 12-STATE.

PSP Access Service Center
1410 Renner Rd.
Richardson, TX 75082

I am an official of _____ and am authorized to commit
(Vendor/Carrier Company Name)
my company to the conditions stated herein:

1. _____ (hereafter referred to as "the agent") will not
(Vendor/Carrier Company Name)
submit a service request to SBC 12-STATE for which it does not have proper authorization from its customer.

2. In the event that a customer challenges action taken by SBC 12-STATE as a result of the above mentioned service request, then the agent will provide evidence of proper authorization. The agent agrees to indemnify SBC 12-STATE for any damages or losses resulting from said challenge, except that the agent will not be required to indemnify SBC 12-STATE for any damages or losses resulting from negligent acts or willful misconduct of SBC 12-STATE. The agent understands that failure to comply with the terms of this Agreement will, at the discretion of SBC 12-STATE, result in cancellation of this Agreement.

1. In the event that a customer challenges billing which resulted from service requests submitted to SBC 12-STATE and which have been installed as ordered, then the agent will indemnify SBC 12-STATE for any damages or losses resulting from said challenge, except that the agent will not be required to indemnify SBC 12-STATE for any damages or losses resulting from negligent acts or willful misconduct of SBC 12-STATE.

2. The agent will not attempt to obtain any information regarding customer accounts except with a Specific Agency Agreement from each customer specifying the agent as agent of choice.

5. Cancellation of this Agreement may be initiated by either party and will be effective ten (10) Days after receipt of written confirmation of cancellation.

SBC 12-STATE

_____
(Vendor/Carrier Company Name)

_____
(Telephone Number)

_____ _____
Approved by SBC 12-STATE (Official's Signature)

_____ _____
Date Approved (Official's Title)

Revised July 2004