Become an SBC IP-VIS Provider

SBC Prime Access℠ for Voice Over Internet Providers

Please read the following steps that outline how you become an Internet Protocol-Voice Enabled Information Services Provider (IP-VIS) with SBC. You must complete all the steps below before you can conduct business with SBC – 13 state.

For Account Manager assignment, please contact:
Bill Wright at (415) 542-0920.

As you complete the forms, you may have questions.
Please refer them to your Account Manager.

Fax your completed documents to your Account Manager.

Step 1

If your company does not have an Access Carrier Name Abbreviation (ACNA,) it is your company's responsibility to obtain one. We use this abbreviation for billing and purchasing processes when you buy (access) services from SBC. To obtain an ACNA you may contact Telcordia at:

Ms. Sue Schraeder	or	Ms. Lois Modrel
Telcordia		Telcordia
732-699-5440		732-699-5281

Local exchange companies use Access Carrier Name Abbreviations (ACNA) to identify Carriers receiving Access services under the Access Tariffs. An ACNA is a unique three-character alpha identification code. These three alpha codes represent customers that have previously done business with, or are currently doing business with Telcordia Client Companies. Once a code is assigned, it is never deleted.
Before you place an order for access service, you must have an ACNA. All requests for ACNAs should be directed to Bellcore.

To obtain an ACNA please call Telcordia at 732-699-5440 or 732-699-5281.

Step 2

If your company doesn't have a unique Official Company Number (OCN), you must contact NECA to obtain one.
The OCN is a four-character numeric code use to capture and bill usage appropriately.

Step 3

Contact Neustar aka North American Numbering Plan Administration (NANPA) to apply for NPA NXXs needed to serve end users.
As the forms are prepared requesting NPA NXXs, an Local Routing Number (LRN) must also be obtained.

The current interval to implement a new NPA NXX is 66 days.

The LRN is used to route traffic properly. It is a must for local number portability.

Step 4

Complete the IP-VIS Customer Profile and the Application for Access Service and forward it to your Account Manager.
SBC 13-State Inter-Exchange Carrier Application
IP-VIS Customer Profile

Credit Information for Access Customers

All new customers are required to provide detailed information and collateral when necessary. You will be contacted by the service center and/or your account manager regarding credit or collateral information and requirements.

Step 5

Complete the Tax Exemption Form.

Tax Exempt Forms

Certificate of exemption form Federal Excise Tax and State Tax forms are included as Attachment 7. Please complete the appropriate form and send to your Account Manager.
If a customer plans to order terminating traffic only in a particular state, they are not required to have a state tax form from that state.
SBC 13-State will accept a home state certificate as authorization for State and Local Tax Exemption for terminating only services.

Please note ACNA and year for which the form applies.

Step 6

Complete 1-23 of the SW 2845, Facilities Forecast. SBC will fill out Blanks A-D. The facilities forecast outlines the type and number of entrance facilities you need for the next two years. This enables SBC to have entrance facilities available for you before your company places orders.

Additionally, a trunk forecast should be completed for each LATA planned for implementation.

Step 7

Complete the IP-VIS Network Information Sheet (NIS).
And IP-VIS CUSTOMER PROVIDED FACTORS REPORT

Step 8

To assist us in providing you with the latest PrimeAccess information, and provide you with better overall service, please complete the customer contact list.

Step 9

Once you've completed all the steps, fax all documents to your Account Manager. When your Account Manager received your packet of information, your Account Manager will establish a pre-order meeting.