**Date:** January 14, 2009

**To:** Payphone Service Providers in Illinois

**From:** AT&T Illinois

**Subject:** Elimination of 9-1-1 Surcharges for Payphone Lines in Illinois

On December 15, 2008, a change to the Emergency Telephone Systems Act (Public Act 95-1012) was signed into Illinois law. Effective immediately, the monthly 9-1-1 surcharge is no longer applicable to network connections provided for use with pay telephone services in Illinois.

AT&T-Illinois is diligently working to cease assessing the 9-1-1 surcharge on your payphone lines. Until this work is complete, the surcharge may appear on your monthly bill. Please be assured that once the change is made, your account will be credited appropriately.

We appreciate your patience.

Questions may be directed to the Payphone Service Center at 800-924-3666.