Enterprise Infrastructure Solutions (EIS)
Contract

Section F
Deliveries or Performance

Issued by:

General Services Administration

Federal Acquisition Service

June 2026

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F.1 FAR 52.252-2 Clauses Incorporated by Reference (FEB 1998)

This contract incorporates one or more FAR clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer (CO) will make their full text available. The full text of a clause may be accessed electronically at this address: www.acquisition.gov/far.

The clauses below apply at the contract and order levels, as applicable, depending upon the contract type of the order, or as specifically referenced in the applicable order.

FAR Clause No.	Title and Date
52.242-15	Stop Work Order (AUG 1989)
52.242-17	Government Delay of Work (APR 1984)
52.247-35	F.O.B. Destination Within Consignee's Premises (APR 1984)

F.2 Deliverables

The contractor shall ensure that all deliverables meet professional standards and the requirements set forth in the contract. The contractor shall be responsible for delivering all items (as required) in accordance with the Table of Deliverables below:

F.2.1 Table of Deliverables

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
1.	B.1.1	B.1.1	Task Order Pricing Tables	Initial: Included at task order (TO) award Update: As needed	GSA Systems and agency
2.	B.1.2.9	B.1.2.9	Price Volume	Initial: With the proposal Update: As needed	GSA Systems
3.	B.1.3	B.1.3	Online Catalog	Initial: Within 30 days of contract award Update: As needed	Website – URL to be provided by contractor
4.	B.1.3	B.1.3	Catalog Pricing Tables (Section B)	Initial: Included at TO award Update: As needed	GSA Systems and agency
5.	C.2.8.4.5.4	NIST SP 800-53	System Security and Privacy Plan (SSPP)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
6.	RESERVED				

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
7.	C.2.8.4.5.4	NIST SP 800-53	Information System Interconnection Security Agreements (ISA)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
8.	RESERVED				
9.	RESERVED				
10.	C.2.8.4.5.4	NIST SP 800-53	Rules of Behavior (RoB)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
11.	C.2.8.4.5.4	NIST SP 800-53	System Inventory	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
12.	C.2.8.4.5.4	NIST SP 800-53	Contingency Plan (CP)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
13.	C.2.8.4.5.4	NIST SP 800-53	Contingency Plan Test Plan (CPTP)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
14.	C.2.8.4.5.4	NIST SP 800-53	Contingency Plan Test Report (CPTR)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
15.	C.2.8.4.5.4	NIST SP 800-53	Privacy Threshold Assessment (PTA)/Privacy Impact Analysis (PIA) (if applicable)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
16.	C.2.8.4.5.4	NIST SP 800-53	Configuration Management Plan (CMP)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
17.	C.2.8.4.5.4	NIST SP 800-53	Incident Response Plan (IRP)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
18.	C.2.8.4.5.4	NIST SP 800-53	Incident Response Test Report (IPTR)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
19.	C.2.8.4.5.4	NIST SP 800-53 and NIST SP 800-161	Supply Chain Risk Management Plan (SCRM)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
20.	RESERVED				
21.	C.2.8.4.5.4	NIST SP 800-53	Plan of Action and Milestones (POA&M) Vulnerability scanning reports for Operating System, Web Application, and Database scans (as applicable)	Initial: With the Security A&A package Update: Quarterly Note: Critical and High vulnerabilities shall be updated monthly	GSA COR/ISSO
22.	C.2.8.4.5.4	NIST SP 800-53	Penetration tests and reports (Internal and External Interfaces OWASP WSTGv4.1 & PTES-TG Gray Box Authenticated)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
23.	C.2.8.4.5.4	NIST SP 800-53	Code Review Report (If applicable)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
24.	C.2.8.4.5.4	NIST SP 800-53	Annual FISMA Self-Assessment (if applicable)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024	GSA COR/ISSO
25.	RESERVED				
26.	RESERVED				
27.	RESERVED				
28.	C.2.9.1.1	C.2.9.1.1	Site Survey Report	As needed	OCO
29.	C.3.3.3	C.3.3.3	Inventory Summary of All Active Services	Initial: 3 years prior to contract expiration Update: As requested by GSA	GSA Transition Manager
30.	C.3.3.3	C.3.3.3	Inventory Summary of Agency's Active Services	Initial: 3 years prior to contract expiration Update: As requested by agency	OCO

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
31.	C.3.3.4	C.3.3.4	Transition Inventory Report	Initial: 3 years prior to contract expiration Update: Weekly (end of week)	GSA Transition Manager
32.	C.3.3.4	C.3.3.4	Transition Status Report	Initial: 3 years prior to contract expiration Update: Monthly (end of month)	GSA Transition Manager
33.	C.4.2	C.4.2	Voluntary Product Accessibility Template	Initial: 30 days after NTP Update: As needed	Contractor's public website
34.	E.2.1.5.1	E.2.1.5.1	BSS Verification Test Plan	Draft: With proposal Update: Final 30 days after NTP; others within 14 days of government request	GSA CO
35.	RESERVED				
36.	E.2.2.6	E.2.2.6	EIS Services Verification Test Plan	Initial: With proposal Update: As needed	GSA COR
37.	G.3.2.3.1	G.3.2.3.1	Fair Opportunity Notice of Protest	Initial: Within three business days of protest Update: As needed	GSA CO
38.	G.3.3.3.3	G.3.3.3.3	Task Order Project Plan	Initial: TO award Update: Plan change	OCO
39.	G.5.5	G.5.5	BSS Development & Implementation Plan	Initial: With proposal Update: Plan change	GSA CO
40.	G.5.5.1	G.5.5.1	BSS Change Control Notification	30 days prior to BSS changes or emergency changes	GSA COR/ISSO/ISSM
41.	G.5.6.4	NIST SP 800-53	Plan of Action and Milestones (POA&M) Vulnerability scanning reports for Operating System, Web Application, and Database scans (as applicable)	Initial: With the Security A&A package Update: Quarterly	GSA COR/ISSO
42.	G.5.6.4	NIST SP 800-53	System Security and Privacy Plan (SSPP)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
43.	G.5.6.4	NIST SP 800-37	Security Assessment Boundary and Scope Document (BSD)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
44.	G.5.6.4	NIST SP 800-53	Information System Interconnection Security Agreements (ISA)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
45.	G.5.6.4	NIST SP 800-53	GSA NIST SP 800-53 Control Tailoring Workbook	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
46.	G.5.6.4	NIST SP 800-53	GSA NIST SP 800-53 Control Summary Table	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
47.	G.5.6.4	NIST SP 800-53	Rules of Behavior (RoB)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur.	GSA COR/ISSO
48.	G.5.6.4	NIST SP 800-53	System Inventory	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
49.	G.5.6.4	NIST SP 800-53	Contingency Plan (CP)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
50.	G.5.6.4	NIST SP 800-53	Contingency Plan Test Plan (CPTP)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
51.	G.5.6.4	NIST SP 800-53	Contingency Plan Test Report (CPTR)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
52.	G.5.6.4	NIST SP 800-53	'Privacy Threshold Assessment (PTA)/Privacy Impact Analysis (PIA) (if applicable)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
53.	G.5.6.4	NIST SP 800-53	Configuration Management Plan (CMP)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
54.	G.5.6.4	NIST SP 800-53	Incident Response Plan (IRP)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
55.	G.5.6.4	NIST SP 800-53	Incident Response Test Report (IRTR)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
56.	RESERVED				
57.	G.5.6.4	NIST SP 800-53 and CIO-IT Security-11-52	Penetration tests and reports (External Interfaces OWASP WSTGv4.1 Top Ten Gray Box Unauthenticated)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024, and when significant changes occur	GSA COR/ISSO
58.	G.5.6.4	NIST SP 800-53	Code Review Report (If applicable)	Initial: June 25th, 2024 Update: Annually from June 25th, 2024, and when significant changes occur	GSA COR/ISSO
59.	G.5.6.4	NIST SP 800-53	Annual FISMA Self-Assessment (if applicable)	Initial: February 25th, 2024 Update: Annually from February 25th, 2024	GSA COR/ISSO
60.	G.5.6.4	NIST SP 800-53	Access Control Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
61.	G.5.6.4	NIST SP 800-53	Security Awareness and Training Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
62.	G.5.6.4	NIST SP 800-53	Audit and Accountability Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
63.	G.5.6.4	NIST SP 800-53	Security Assessment and Authorization Policies and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
64.	G.5.6.4	NIST SP 800-53	Configuration and Management Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
65.	G.5.6.4	NIST SP 800-53	Contingency Planning Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
66.	G.5.6.4	NIST SP 800-53	Identification and Authentication Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
67.	G.5.6.4	NIST SP 800-53	Incident Response Policy and Procedures	Initial: June 25th, 2024Update: Biennially from June 25th, 2024	GSA COR/ISSO
68.	G.5.6.4	NIST SP 800-53	System Maintenance Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
69.	G.5.6.4	NIST SP 800-53	Media Protection Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
70.	G.5.6.4	NIST SP 800-53	Physical and Environmental Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
71.	G.5.6.4	NIST SP 800-53	Security Planning Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
72.	G.5.6.4	NIST SP 800-53	Personnel Security Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
73.	G.5.6.4	NIST SP 800-53	Risk Assessment Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
74.	G.5.6.4	NIST SP 800-53	Systems and Services Acquisition Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
75.	G.5.6.4	NIST SP 800-53	System and Communication Protection Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
76.	G.5.6.4	NIST SP 800-53	System and Information Integrity Policy and Procedures	Initial: June 25th, 2024 Update: Biennially from June 25th, 2024	GSA COR/ISSO
77.	G.6.3.1	G.6.3.1	Supply Chain Risk Management (SCRM) Plan	Initial: With proposal Update: Annually from contract award	CO/COR
78.	G.9.3	G.9.3	Contractor Points of Contact List	Initial: 30 days after NTP Update: As needed	Contractor's public website
79.	G.9.4	G.9.4	Program Management Plan (PMP)	Initial: With proposal Update: As needed	GSA CO
80.	G.9.5	G.9.5	Financial Status Report	Initial: 30 days after NTP Update: Monthly, NLT 15th business day	GSA PMO

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
81.	G.9.6.1	G.9.6.1	Quarterly Program Status Reports	Initial: 90 days after NTP Update: Quarterly (3 business days prior to each Quarterly Meeting)	GSA CO
82.	G.10	G.10	Customer Training Plan	Draft: With proposal Update: 15 days after government review	GSA COR
83.	G.11	G.11	NS/EP Functional Requirements Implementation Plan	Initial: With proposal Update: Annually from contract award	GSA COR
84.	RESERVED				
85.	RESERVED				
86.	RESERVED				
87.	H.7.3	H.7.3	Three Largest Comparable Multi-Service Contracts per Service	30 days after request	GSA COR
88.	H.7.3	H.7.3	Three Largest Comparable Single-Service Contracts per Service	30 days after request	GSA COR
89.	H.9	H.9	Redacted Contract	Initial: 30 days after award Update: Post - No later than the 12th day of each month to reflect all contract mods from previous month Provide: to GSA CO no later than 7 days	Contractor's public website (for posting redacted contract and mods). GSA CO (if requested)
90.	H.10.2	H.10.2	Key Personnel	Initial: With proposal Update: Within 15 days of change or 30 days if clearance to be obtained	GSA CO
91.	H.10.3	H.10.3	Organizational Structure	Initial: With proposal Update: Within 30 calendar days of change	GSA CO
92.	H.14	H.14	State and Local Taxes	Report semi-annually from the date of the NTP. Request to add new taxes 30 days prior to inclusion on an invoice	GSA CO

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
93.	H.23	H.23	Fees and Surcharges	Report semi-annually from the date of the NTP. Request to add new fees and surcharges 30 days prior to inclusion on an invoice	GSA CO
94.	H.25	H.25	Service Trials Notification	Prior to initiation of any trial program with the agency	GSA CO and OCO
95.	H.25	H.25	Service Trial Status Report	Monthly (first business day) until completion of each trial	OCO
96.	H.33	H.33	ESI requests/searches	Within 15 days of written request	GSA CO or OCO
97.	H.34	H.34	Tariff Filings	Initial: Within 60 days of NTP Update: New and/or revisions to existing tariffs at least 10 days in advance of intended filing date	GSA CO
98.	H.36	H.36	Monitoring Information and Subcontracting Reporting	Monitoring information and Subcontracting reporting April 30 and October 30 each year after NTP	GSA CO
99.	H.38	H.38	Force Majeure Notification	Within 10 days of the cause that the contractor cites for Force Majeure	OCO
100.	J.2.3	J.2.3.2 J.2.10.2.3.1	TO CLINs Awarded	Initial: At TO award Update: As required	GSA Systems
101.	J.2.3	J.2.3.2 J.2.10.2.3.4	TO Jurisdictions Awarded by Service	Initial: At TO award Update: As required	GSA Systems
102.	J.2.3	J.2.3.2 J.2.10.2.3.7	TO Officials	Initial: At TO award Update: As required	GSA Systems
103.	J.2.3	J.2.3.2 J.2.10.2.3.2	TO Customer Requirements Document Set	Initial: At TO award Update: As required	GSA Systems
104.	J.2.3	J.2.3.2 J.2.10.2.3.3	TO Financials	Initial: At TO award Update: As required	GSA Systems
105.	J.2.3	J.2.3.2 J.2.10.2.3.5	TO Key Performance Indicators	Initial: At TO award Update: As required	GSA Systems
106.	J.2.3	J.2.3.2 J.2.10.2.3.6	TO Locations Awarded by Service	Initial: At TO award Update: As required	GSA Systems
107.	J.2.3	J.2.3.2 J.2.10.2.3.8	TO Service Awarded	Initial: At TO award Update: As required	GSA Systems

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
108.	J.2.3	J.2.3.2 J.2.10.2.1.8	Direct Billed Agency Setup (DBAS)	Initial: At TO award Update: As required	GSA Conexus
109.	RESERVED				
110.	J.2.4	J.2.4.2 J.2.10.2.1.16	Service Order Acknowledgement (SOA)	NLT one (1) business day after Service Order (SO)	GSA Conexus and agency COR
111.	J.2.4	J.2.4.2 J.2.10.2.1.20	Service Order Rejection Notice (SORN)	NLT 5 days after SO	GSA Conexus and agency COR
112.	J.2.4	J.2.4.2 J.2.10.2.1.19	Service Order Confirmation (SOC)	NLT 5 days after SO	GSA Conexus and agency COR
113.	J.2.4	J.2.4.2 J.2.10.2.1.11	Firm Order Commitment Notice (FOCN)	Local access subcontractor required: • Within one (1) business day of receiving FOC date Local access subcontractor not required: NLT the earlier of: • 5 days after SOC, or • 10 days before the FOC date	GSA Conexus and agency COR
114.	J.2.4	J.2.4.2 J.2.10.2.1.18	Service Order Completion Notice (SOCN)	NLT 3 days after service is installed and tested	GSA Conexus and agency COR
115.	J.2.4	J.2.4.2 J.2.10.2.1.17	Service Order Administrative Change (SOAC)	NLT 7 days after Administrative Change Order	GSA Conexus and agency COR
116.	J.2.4	J.2.4.2 J.2.10.2.1.21	Service State Change Notice (SSCN)	Cloud Services: • Within 24 hours of state change. All other services: • NLT 5 business days prior to submission of associated BI	GSA Conexus and agency COR
117.	J.2.5	J.2.5.2 J.2.10.2.1.5	Billing Invoice (BI)	Monthly, NLT 15th business day	GSA Conexus and agency COR
118.	J.2.5	J.2.5.2 J.2.10.2.1.24	Tax Detail	Monthly, NLT 15th business day	GSA Conexus and agency COR
119.	J.2.5	J.2.5.2 J.2.10.2.1.2	AGF Detail	Monthly, NLT 15th business day	GSA Conexus
120.	J.2.5	J.2.5.2 J.2.10.2.1.3	AGF Electronic Funds Transfer Report (ATR)	Monthly, NLT 15th business day	GSA Conexus
121.	J.2.5	J.2.5.2 J.2.10.2.1.13	Monthly Billing Information Memorandum	Monthly, NLT 15th business day (as needed)	Agency COR

ID	Requirement Reference	Deliverable Description Reference	Deliverable Name	Frequency	Deliver To
122.	J.2.5 J.2.6 J.2.8	J.2.5.2 J.2.6.2 J.2.8.2 J.2.10.2.1.4	Billing Adjustment (BA)	Monthly, NLT 15th business day (as needed)	GSA Conexus and agency COR
123.	RESERVED				
124.	J.2.6	J.2.6.2 J.2.10.2.1.10	Dispute Report (DR)	Monthly, NLT 15th business day (as needed)	GSA Conexus and agency COR
125.	J.2.7	J.2.7.2 J.2.10.2.1.12	Inventory Reconciliation	Monthly, NLT 15th day of month	GSA Conexus
126.	J.2.8	J.2.8.2 J.2.10.2.1.14	Service Level Agreement Report (SLAR)	Monthly, NLT 15th day of month	GSA Conexus, OCO and agency COR
127.	J.2.8	J.2.8.2 J.2.10.2.1.22	SLA Credit Request Response	Within 30 days of SLA Credit Request	OCO and agency COR
128.	J.2.8	J.2.8.2 J.2.10.2.1.25	Trouble Management Performance Summary Report	Quarterly, NLT 15 days after the end of the FY quarter	Agency COR
129.	J.2.8	J.2.8.2 J.2.10.2.1.24	Trouble Management Incident Performance Report	Quarterly, NLT 15 days after the end of the FY quarter	Agency COR
130.	J.2.10.3.1.2	J.2.10.3.1.2, row for adjustment_aggregated_tax	Adjustment Aggregated Tax AGF Inclusion Notice	Initial to GSA: NLT ATO Initial to Agency: At TO award Updates to GSA and Agency: Upon approval of associated BSS change (See Section G.5.5.1)	GSA CO, GSA COR, OCO and agency COR