Common Access Front End (CAFE) Profile Request Form

Welcome to CAFE

CAFE user IDs require 10 business days to be established.

A new CAFE company profile may require an additional 10-15 business days.

For more information related to Access Services, please access AT&T Prime Access.

For issues or concerns, please contact your AT&T Account team or Customer Service at AT&T Prime Access Customer Contacts.

Please email the completed form to Wholesalecustomerstartup@att.com.

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CAFE Profile Request

Company Information

Company Name	
Type of Carrier (CLEC, IXC or Wireless)	

Main Contact

Name	
Street	
City	
State	
Zip Code	
Email Address	
Telephone Number	
Fax Number	

Contact for User ID Notification

Name	
Telephone Number	
Email Address	

Customer Carrier Name Abbreviation (CCNA):

AT&T Account Manager

Name:	Telephone Number:
Email Address:	

Requested Application Access ('X' all required)

PREORDER		Address, CFA, NC/NCI and FAS Pre-Order Validation
FIRMORDER		ASR Ordering (All regions) Reciprocal Ordering (Southeast Only)
REPORTS and ASR/DLR		Reports and ASR/DLR Search
CIRCUIT STATUS		Circuit Status Report (Southeast only)
SERVICE ORDER STATUS		Service Order Status Report (Southeast, Southwest, West)
INQUIRY		Order Status, ASE Order Status, NECA4, Two Six, SONET, View Bill/CSR,

Type of User ('X' at least one)

System User	
Reciprocal User	

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User Name		
USERNAME	**Telephone Number**	**Email Address**

Additional Information/Remarks

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