Product Brief

AT&T Business



AT&T Business Wireless Backup Advanced

When your business depends on its internet connectivity, you need a reliable, cost-effective backup solution

Help keep critical business applications running if your primary connection fails

- Secure backup internet connectivity powered by the reliable AT&T wireless network[1]
- Can be configured for automatic failover or manual activation
- Works with routers sold by AT&T or bring your own compatible device
- Low-cost option compared to primary broadband options
- No overage charges

The backup connectivity your business needs

Internet connectivity is the lifeblood of your business. But what if your primary internet connection suffers an outage? How will you keep your business running? AT&T Business Wireless Backup Advanced is a fixed wireless solution that provides wireless internet at qualified service addresses for intermittent backup use. It helps keep your business applications up and running if your primary internet connection fails, so you can stay connected to customers, suppliers, and employees.

Reliable fixed wireless internet

AT&T Business Wireless Backup Advanced is a flexible solution that:

- Helps keep your business up and running when your eligible primary internet connection is interrupted[2]
- Scales for franchises, multi-site businesses, and enterprise deployments
- Deploys easily and installs in minutes
- Provides unlimited data that can support multiple internet outages per month
    - After 30GB, data speeds are up to a max of 3Mbps and AT&T may temporarily slow data speeds if network is busy. After 7 days of continuous use, AT&T may change or terminate service.

[1] Plans include access to both 4G LTE and 5G/5G+ services, if available at your designated service address. AT&T 5G/5G+ requires compatible device. Coverage not available everywhere. 5G+ is offered in limited locations in specific cities. Wireless technology varies by device. See att.com/5Gnetwork for details.
[2] AT&T Business Wireless Backup Advanced is not available for use as a backup to AT&T Internet Air for Business®.

Getting started

AT&T Business Wireless Backup Advanced is available only at qualified service addresses that can support the service. You can only use the service during an outage of your primary internet connection at your designated service address and only on an intermittent backup basis. Prior to purchase, you'll need to specify the desired service address so we can check eligibility and confirm coverage and capacity availability on the local mobile network.

In the event of a power outage, AT&T Business Wireless Backup Advanced will work only if a battery backup (sold separately) is installed. Also, AT&T Business Wireless Backup Advanced needs sufficient in-building coverage to work well indoors. The coverage inside your building can be influenced by factors such as the building itself, where the router is placed within the building, the surrounding terrain, and many other factors. We suggest evaluating the coverage at your desired service address before making a purchase.

Plan	Monthly service charge	Additional features	Data	Data restrictions
AT&T Business Wireless Backup Advanced	$30	Standard definition video streaming	Unlimited	After 30GB, data speeds are up to a max of 3 Mbps and AT&T may temporarily slow data speeds if the network is busy. After 7 days of continuous use, AT&T may change or terminate service.

Fees extra.

AT&T Business Wireless Backup Advanced limitations: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to others. Plans are not intended for high bit rate applications and may not be used for server devices or host computer applications (such as continuous web camera posts or broadcasts), for high bandwidth applications, services or content that disproportionately and excessively contribute to network congestion (such as web broadcasting), or in any other manner prohibited by your Business Agreement (see the prohibited network uses/activities in the Additional Service and Equipment Related Terms at att.com/abs-addtl-terms or comparable provisions of your Business Agreement & see the AT&T Acceptable Use Policy at att.com/aup).

AT&T BUSINESS WIRELESS BACKUP ADVANCED PLAN: Available only to business and government customers with a qualified wireless service agreement that includes, without limitation, the Additional Service and Equipment-Related Terms found at att.com/abs-addtl-terms or comparable provisions (**Business Agreement**). For Corporate Responsibility User (**CRU**) lines of service only. Plan is a wireless high-speed internet access service that offers the capability for acquiring or retrieving information from; generating, storing, transforming, processing, or utilizing information on; or making available information to other internet end points connected directly or indirectly via a fixed wireless connection to the AT&T network. **All wireless services are subject to the terms and conditions of your Business Agreement.** Plan is not intended for high bit rate applications and may not be used for server devices or host computer applications (such as continuous web camera posts or broadcasts), for high bandwidth applications, services or content that disproportionately and excessively contribute to network congestion (such as web broadcasting), or in any other manner prohibited by your Business Agreement (see prohibited network uses/activities in the Additional Service and Equipment-Related Terms at att.com/abs-addtl-terms or comparable provisions of your Business Agreement & see the AT&T Acceptable Use Policy at att.com/aup). **AVAILABILITY: Plan is not available in all areas.** Requires a qualified residential or non-residential business service address; **exclusions apply**. To qualify for AT&T Business Wireless Backup Advanced service, you must have an approved service address in an AT&T-owned and operated coverage area that is eligible for the service. Service areas for AT&T Business Wireless Backup Advanced are determined by coverage and capacity availability on the local mobile network and may change from time to time. If your service is cancelled or terminated, you may not qualify to reactivate the service if your location is deemed no longer eligible. When used indoors, plan also requires sufficient in building cellular coverage to work optimally. You should assess whether there is sufficient in building coverage at your desired location prior to purchase. Additionally, AT&T Business Wireless Backup Advanced does not work in the event of a loss of power unless you have battery backup (battery sold separately). **SERVICE RESTRICTIONS:** AT&T Business Wireless Backup Advanced service is intended solely for intermittent, temporary use as a backup connection during an outage of your qualified primary internet service; it may not be used to back up other AT&T wireless or fixed wireless services. **After 7 days of continuous use, AT&T reserves the right to (a) move you to an available AT&T Internet Air for Business plan (see att.com/aiabplans) and charge you the corresponding monthly amounts or (b) terminate your AT&T Business Wireless Backup Advanced service.** Additionally, you may not use AT&T Business Wireless Backup Advanced at any address other than your designated service address without AT&T's express prior written approval. You can request eligibility review/approval for a service address change by calling 800-331-0500 or by contacting your AT&T account representative. **If you use the service at a different location without such approval, the service may not operate as intended, and AT&T reserves the right to (a) move you to an available AT&T Wireless Broadband plan (see att.com/awbplans) and charge you the corresponding monthly amounts or (b) terminate your AT&T Business Wireless Backup Advanced service.** AT&T will notify you prior to taking action to enforce either of these service restrictions. **DEVICES:** Each plan is limited to one CRU line and requires a qualified, data-only wireless router (sold separately) supporting business applications. **PRICING:** Monthly pricing includes a monthly plan charge ($30) for wireless data service. **OTHER RESTRICTIONS AND FEES: Activation/upgrade fee** per line (up to $50) and deposit may apply. If you purchased a device that requires a service term commitment, an **Early Termination/Cancellation Fee** of up to $750 applies if you cancel service after the first 30 days and before your service term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account pursuant to your Business Agreement and/or place any noncomplying device on an appropriate plan. **ADDITIONAL AT&T FEES AND GOVT. TAXES:** Monthly AT&T fees apply per line and include Regulatory Cost Recovery Fee (up to $1.50), Administrative Fee (up to $3.49 effective August 5, 2026), Property Tax Allotment Fee ($0.20-$0.45) and other AT&T fees which are not government-required. Additional one-time Fees may apply. Govt. taxes are extra. See att.com/mobilityfees for more details. **UNLIMITED DATA:** For use at your designated service address in the United States only. All AT&T service is subject to AT&T network management practices. See att.com/broadbandinfo for details. Tethering/mobile hotspot use is allowed with compatible devices. **DATA RESTRICTIONS: After 30GB of data usage in a bill cycle, then for all data usage during the remainder of the bill cycle, data speeds are up to a max of 3 Mbps & AT&T may temporarily slow data speeds if the network is busy. DATA SPEEDS:** The speed of AT&T Business Wireless Backup Advanced service is very dependent upon the connection your wireless router can achieve with the AT&T mobile network. Many things can affect the availability and quality of your service including, but not limited to, your proximity to the cell site, the position of your device within your location, local congestion caused by use of network capacity by high numbers of users simultaneously using data intensive applications in the vicinity of the cell tower serving your designated service address, blockage of the signal between the designated service address and the cell tower (caused by objects such as buildings, foliage, etc.), AT&T network management practices, and weather. As such, **performance, experience, and speeds will vary and are not guaranteed**. To maximize performance, you should make every effort to position your router in an optimal position for your location. **VIDEO STREAMING:** AT&T aims to render streaming video in standard definition (max of 2 Mbps for customers on both 5G-enabled devices and rate plans or 1.5 Mbps for other customers) though some video cannot be identified. Sometimes, other content that content providers bundle with streaming video may be impacted and slowed, including downloads. In certain situations, AT&T may deliver video content faster or at higher definition. Details at att.com/videofeature. **5G SERVICE:** Requires a compatible

5G device and a designated service address in a 5G coverage area. Coverage not available everywhere. See att.com/5Gnetwork for details. **5G+ SERVICE:** Requires a compatible 5G+ device and a designated service address in a 5G+ coverage area. Coverage available only in limited locations in specific cities. See att.com/5Gnetwork for cities. Other restrictions apply. **COVERAGE:** Coverage is not available everywhere, subject to change without notice, and not guaranteed. **OFF-NET USAGE:** Domestic off-net (roaming) data usage may be at 2G speeds. Plan does not permit international roaming. **Excessive Off-Net Usage:** You get an off-net (roaming) usage allowance for data service. If you exceed the allowance, your service(s) may be restricted or terminated. See your Business Agreement for details. **MISCELLANEOUS:** Plan is not available online, in retails stores or through select other channels. **Business Agreement Discounts:** Plan is not eligible for any CRU service discount described in your Business Agreement.

Service, features, availability, pricing, terms, restrictions, and conditions are subject to change and may be modified, discontinued, or terminated at any time without notice.

Why AT&T Business

See how ultra-fast, reliable fiber and 5G connectivity, protected by built-in security, give you a new level of confidence in the possibilities of your network. Let our experts work with you to solve your challenges and accelerate outcomes. Your business deserves the AT&T Business difference—a new standard for networking.

Ask an AT&T Business expert if AT&T Business Wireless Backup Advanced is available at your location.

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