Product Brief

AT&T Business



# AT&T Business Wireless Backup Advanced 2.0

## When your business depends on its internet connectivity, you need a reliable, business-grade wireless backup solution

**Features and benefits**

- Secure backup internet connectivity powered by the reliable AT&T 5G Standalone network, where available[1], to help ensure business continuity
- Flexible configuration options allow you to choose between automatic failover or manual activation based on the needs of your business
- Network-agnostic solution that works with your current network and your own compatible device(s) or compatible routers purchased from AT&T
- Cost-effective solution when compared to other more robust secondary wired or full-priced fixed wireless connections
- One simple plan and price with no overage charges provides predictable monthly billing

## The backup connectivity your business needs

Internet connectivity is essential to your day-to-day business operations. When you experience a disruption of your primary internet connection, maintaining uptime becomes critical. AT&T Business Wireless Backup Advanced 2.0 is a fixed wireless solution designed for intermittent backup use at qualified service addresses. When the primary connection fails, it provides a secondary wireless path to help keep business-critical applications available—supporting continued connectivity for customers, suppliers, and employees until service is restored.

## Reliable fixed wireless internet

AT&T Business Wireless Backup Advanced 2.0 is a flexible solution that:

- Helps keep your business up and running when your eligible primary internet connection is interrupted[2]
- Scales for franchises, multi-site businesses, and enterprise rollouts
- Deploys easily and installs in minutes
- Provides unlimited data that can support multiple internet outages per month

[1] Plan includes access to 5G/5G+ services, if available at your designated service address. AT&T 5G/5G+ requires a 5G compatible device. Coverage not available everywhere. 5G+ is offered in limited locations in specific cities. Wireless technology varies by device. See att.com/5Gnetwork for details.

[2] AT&T Business Wireless Backup Advanced 2.0 is not available for use as a backup to AT&T Internet Air for Business®



## Getting started

AT&T Business Wireless Backup Advanced 2.0 is available at eligible service locations that support the service and is intended for temporary backup use only when your primary internet connection is down at your designated business address. Prior to purchase, you'll need to specify the desired service address so we can check eligibility and confirm coverage and capacity availability on the local mobile network.

In the event of a power outage, AT&T Business Wireless Backup Advanced 2.0 will work only if a battery backup (sold separately) is installed. Also, AT&T Business Wireless Backup Advanced 2.0 needs sufficient in-building coverage to work well indoors. The coverage inside your building can be influenced by factors such as the building itself, where the router is placed within the building, the surrounding terrain, and many other factors. We suggest evaluating the coverage at your desired service address before making a purchase.

| Plan | Monthly service charge | Data | Data restrictions |
|---|---|---|---|
| **AT&T Business Wireless Backup Advanced 2.0** | $30 | Unlimited | After 30GB, data speeds are up to a max of 3 Mbps and AT&T may temporarily slow data speeds if the network is busy. Since this service is intended only for temporary use, AT&T may change or terminate service if used longer than 7 days continuously. |

**Fees extra.**

**AT&T Business Wireless Backup Advanced 2.0 limitations:** Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to others. Plans are not intended for high bit rate applications and may not be used for server devices or host computer applications (such as continuous web camera posts or broadcasts), for high bandwidth applications, services or content that disproportionately and excessively contribute to network congestion (such as web broadcasting), or in any other manner prohibited by your Business Agreement (see the prohibited network uses/activities in the Additional Service and Equipment Related Terms at att.com/abs-addtl-terms or comparable provisions of your Business Agreement & see the AT&T Acceptable Use Policy at att.com/aup).

**AT&T BUSINESS WIRELESS BACKUP ADVANCED 2.0 PLAN:** Available only to business and government customers with a qualified wireless service agreement that includes, without limitation, the Additional Service and Equipment-Related Terms found at att.com/abs-addtl-terms or comparable provisions (**Business Agreement**). For Corporate Responsibility User (**CRU**) lines of service only. Plan is a wireless high-speed internet access service that offers the capability for acquiring or retrieving information from; generating, storing, transforming, processing, or utilizing information on; or making available information to other internet end points connected directly or indirectly via a fixed wireless connection to the AT&T network. **All wireless services are subject to the terms and conditions of your Business Agreement.** Plan is not intended for high bit rate applications and may not be used for server devices or host computer applications (such as continuous web camera posts or broadcasts), for high bandwidth applications, services or content that disproportionately and excessively contribute to network congestion (such as web broadcasting), or in any other manner prohibited by your Business Agreement (see prohibited network uses/activities in the Additional Service and Equipment-Related Terms at att.com/abs-addtl-terms or comparable provisions of your Business Agreement & see the AT&T Acceptable Use Policy at att.com/aup). **AVAILABILITY: Plan is not available in all areas.** Requires a qualified residential or non-residential business service address; **exclusions apply**. To qualify for AT&T Business Wireless Backup Advanced 2.0 service, you must have an approved service address in an AT&T-owned and operated coverage area that is eligible for the service. Service areas for AT&T Business Wireless Backup Advanced 2.0 are determined by coverage and capacity availability on the local mobile network and may change from time to time. If your service is cancelled or terminated, you may not qualify to reactivate the service if your location is deemed no longer eligible. When used indoors, plan also requires sufficient in building cellular coverage to work optimally. You should assess whether there is sufficient in building coverage at your desired location prior to purchase. Additionally, AT&T Business Wireless Backup Advanced 2.0 does not work in the event of a loss of power unless you have battery backup (battery sold separately). **SERVICE RESTRICTIONS:** AT&T Business Wireless Backup Advanced 2.0 service is intended solely for intermittent, temporary use as a backup connection during an outage of your qualified primary internet service; it may not be used to back up other AT&T wireless or fixed wireless services. **After 7 days of continuous use, AT&T reserves the right to (a) move you to an available AT&T Internet Air for Business plan (see att.com/aiabplans) and charge you the corresponding monthly amounts or (b) terminate your AT&T Business Wireless Backup Advanced 2.0 service.** Additionally, you may not use AT&T Business Wireless Backup Advanced 2.0 at any address other than your designated service address without AT&T's express prior written approval. You can request eligibility review/approval for a service address change by calling 800-331-0500 or by contacting your AT&T account representative. **If you use the service at a different location without such approval, the service may not operate as intended, and AT&T reserves the right to (a) move you to an available AT&T Wireless Broadband plan (see att.com/awbplans) and charge you the corresponding monthly amounts or (b) terminate your AT&T Business Wireless Backup Advanced 2.0 service.** AT&T will notify you prior to taking action to enforce either of these service restrictions. **DEVICES:** Each plan is limited to one CRU line and requires a qualified, data-only wireless router (sold separately) supporting business applications. **PRICING:** Monthly pricing includes a monthly plan charge ($30) for wireless data service. **OTHER RESTRICTIONS AND FEES: Activation/upgrade fee** per line (up to $50) and deposit may apply. If you purchased a device that requires a service term commitment, an **Early Termination/Cancellation Fee** of up to $750 applies if you cancel service after the first 30 days and before your service term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account pursuant to your Business Agreement and/or place any noncomplying device on an appropriate plan. **ADDITIONAL AT&T FEES AND GOVT. TAXES:** Monthly AT&T fees apply per line and include Regulatory[HM1] Cost Recovery Fee (up to $1.50), Administrative Fee (up to $3.49 effective August 5, 2026), Property Tax Allotment Fee ($0.20-$0.45) and other AT&T fees which are not government-required. Additional one-time Fees may apply. Govt. taxes are extra. See att.com/mobilityfees for more details. **UNLIMITED DATA:** For use at your designated service address in the United States only. All AT&T service is subject to AT&T network management practices. See att.com/broadbandinfo for details. Tethering/mobile hotspot use is allowed with compatible devices. **DATA RESTRICTIONS: After 30GB of data usage in a bill cycle, then for all data usage during the remainder of the bill cycle, data speeds are up to a max of 3 Mbps & AT&T may temporarily slow data speeds if the network is busy.** In addition, in very rare cases, if your data usage is contributing significantly to congestion on the wireless network, AT&T will slow your speed to as low as 512 Kbps for a minimum of 30 minutes. **DATA SPEEDS:** The speed of AT&T Business Wireless Backup Advanced 2.0 service is very dependent upon the connection your wireless router can achieve with the AT&T mobile network. Many things can affect the availability and quality of your service including, but not limited to, your proximity to the cell site, the position of your device within your location, local congestion caused by use of network capacity by high numbers of users simultaneously using data intensive applications in the vicinity of the cell tower serving your designated service address, blockage of the signal between the designated service address and the cell tower (caused by objects such as buildings, foliage, etc.), AT&T network management practices, and weather. As such, **performance, experience, and speeds will vary and are not guaranteed.** To maximize performance, you should make every effort to position your router in an optimal position for your location. **5G SERVICE:** Requires a compatible 5G device and a designated service address in a 5G coverage area. Coverage not available everywhere. See att.com/5Gnetwork for details. 5G+ SERVICE: Requires a compatible 5G+ device and a designated service address in a 5G+ coverage area. Coverage available only in limited locations in specific cities. See att.com/5Gnetwork for cities. Other restrictions apply. **COVERAGE:** Coverage is not available everywhere, subject to change without notice, and not guaranteed. **OFF-NET USAGE:** Domestic off-net (roaming) data usage may be at 2G speeds. Plan does not permit international roaming. **Excessive Off-Net Usage:** You get an off-net (roaming) usage allowance for data service. If you exceed the allowance, your service(s) may be restricted or terminated. See your Business Agreement for details. **MISCELLANEOUS:** Plan is not available online, in retails stores or through select other channels. **Business Agreement Discounts:** Plan is not eligible for any CRU service discount described in your Business Agreement.

**Service, features, availability, pricing, terms, restrictions and conditions are subject to change & may be modified, discontinued or terminated at any time without notice.**

## Why AT&T Business

See how ultra-fast, reliable fiber, protected by built-in security, and 5G connectivity give you a new level of confidence in the possibilities of your network. Let our experts work with you to solve your challenges and accelerate outcomes. Your business deserves the AT&T Business difference—a new standard for networking.

**Ask an AT&T Business representative if AT&T Business Wireless Backup Advanced 2.0 is available at your location.**

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