AT&T Communications Inc.
22 State Uniform Wireless Service Provider (WSP) Account Profile

For submission or questions related to WSP Profile, please contact your account manager.

NOTE: ALL FIELDS with an (R) are Required

MUST Check One(R):

☐ Initial Profile for ***NEW*** WSP Profile dated

☐ **Updated** WSP Profile updated on replaces previous Profile dated

SECTION 1 – WSP Identification(R)

WSP Name:

WSP d.b.a. / Alias:

Company Codes/OCN and SPID (4 digit codes assigned by NECA and NPAC)

	ACNA	CCNA	OCN	SPID(s)
Arkansas				
Alabama				
California				
Connecticut				
Florida				
Georgia				
Illinois				
Indiana				
Kansas				
Kentucky				
Louisiana				
Michigan				
Mississippi				
Missouri				
N. Carolina				
Nevada				
Ohio				
Oklahoma				
S. Carolina				
Tennessee				
Texas				
Wisconsin				

SECTION 2 - WSP Account Team Identification (AT&T Account Management completes this section.) (R)

WSP Account Manager (WSP-AM) Name: _____

WSP-AM Address: _____

City/State/Zip Code: _____

Phone Number: _____ FAX Number: _____

Pager Number: _____ Email Address: _____

WSP Account Manager (WSP-AM) Name: _____

WSP-AM Address: _____

City/State/Zip Code: _____

Phone Number: _____ FAX Number: _____

Pager Number: _____ Email Address: _____

SECTION 3 –WSP CARRIER BILLING – Miscellaneous Billing for WSNP (R)

1.) WSP *Billing*

22 State Single Billing Address *NOTE- If completed this contact will be used for billing in ALL regions. If separate

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AT&T Communications Inc.
22 State Uniform Wireless Service Provider (WSP) Account Profile

regional billing contacts are desired leave this contact blank and fill in the appropriate regional contacts below.			
WSP CARRIER Billing Address:	_____		
City/State/Zip Code:	_____		
WSP CARRIER Billing Contact Name:	_____		
WSP CARRIER Billing Contact E-Mail:	_____		
WSP CARRIER Billing Contact Number:	Phone:	FAX:	

AT&T Midwest Region 5-State			
WSP CARRIER Billing Address:	_____		
City/State/Zip Code:	_____		
WSP CARRIER Billing Contact Name:	_____		
WSP CARRIER Billing Contact E-Mail:	_____		
WSP CARRIER Billing Contact Number:	Phone:	FAX:	

AT&T West Region 2-State			
WSP CARRIER Billing Address:	_____		
City/State/Zip Code:	_____		
WSP CARRIER Billing Contact Name:	_____		
WSP CARRIER Billing Contact E-Mail:	_____		
WSP CARRIER Billing Contact Number:	Phone:	FAX:	

Southern New England Telephone			
WSP CARRIER Billing Address:	_____		
City/State/Zip Code:	_____		
WSP CARRIER Billing Contact Name:	_____		
WSP CARRIER Billing Contact E-Mail:	_____		
WSP CARRIER Billing Contact Number:	Phone:	FAX:	

AT&T Southwest Region 5-State			
WSP CARRIER Billing Address:	_____		
City/State/Zip Code:	_____		
WSP CARRIER Billing Contact Name:	_____		
WSP CARRIER Billing Contact E-Mail:	_____		
WSP CARRIER Billing Contact Number:	Phone:	FAX:	

AT&T Southeast Region 9-State			
WSP CARRIER Billing Address:	_____		
City/State/Zip Code:	_____		
WSP CARRIER Billing Contact Name:	_____		
WSP CARRIER Billing Contact E-Mail:	_____		
WSP CARRIER Billing Contact Number:	Phone:	FAX:	

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AT&T Communications Inc.
22 State Uniform Wireless Service Provider (WSP) Account Profile

SECTION 4 – WSP Pre-Ordering, Ordering (R)

OSS (Operational Support Systems) Usage:

(For Wireless number portability in a given state, please check all that apply in the next 6 months.)

Operating Support Systems	AL	AR	CA	CT	FL	GA	IL	IN	KS	KY	LA	MI	MO	MS	NC	NV	OH	OK	SC	TN	TX	WI
CORBA - Preordering	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
EDI – Ordering	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
EDI - Preordering	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
LEX	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
VERIGATE	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
XML	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
EBTA	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
ExCLAIM	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
LENS	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

WSP LEX Test Point Of Contact

WSP POC Name: _____
WSP POC Address: _____
City/State/Zip Code: _____
WSP POC E-Mail: PHONE: FAX:

WSP EDI Test Point Of Contact

WSP POC Name: _____
WSP POC Address: _____
City/State/Zip Code: _____
WSP POC E-Mail: PHONE: FAX:

WSP XML Test Point Of Contact

WSP POC Name: _____
WSP POC Address: _____
City/State/Zip Code: _____
WSP POC E-Mail: PHONE: FAX:

WSP OSS Test Point Of Contact

WSP POC Name: _____
WSP POC Address: _____
City/State/Zip Code: _____
WSP POC E-Mail: PHONE: FAX:

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Lite Address Validation (R)
Do you wish to receive Lite Address Validation via LASR. When an address is provided on conversion activity, partial Street Address House Number (SANO) is compared to existing records (Applicable for all states where doing business).
☐ Yes ☐ No

WSP Numbers For Coordinating Service with AT&T: (Enter your 22 state contact or the appropriate regional contacts below)

22 State Contact Information		
LSC - Ordering (Toll-free): This fax # will be used for transmission of Completion Notifications, FOCs, Rejects and Autofax."	Phone: _____	FAX: _____
LOC - Installation/Repair (Toll-free):	Phone:	FAX:

AT&T Midwest Region 5-State		
LSC – Ordering (Toll-free): This fax # will be used for transmission of Completion Notifications, FOCs, Rejects and Autofax."	Phone: _____	FAX: _____
LOC – Installation/Repair (Toll-free):	Phone:	FAX:

AT&T West Region 2-State		
LSC - Ordering (Toll-free): This fax # will be used for transmission of Completion Notifications, FOCs, Rejects and Autofax."	Phone: _____	FAX: _____
LOC - Installation/Repair (Toll-free):	Phone:	FAX:

Southern New England Telephone		
LSC - Ordering (Toll-free): This fax # will be used for transmission of Completion Notifications, FOCs, Rejects and Autofax."	Phone: _____	FAX: _____
LOC - Installation/Repair (Toll-free):	Phone:	FAX:

AT&T Southwest Region 5-State		
LSC – Ordering (Toll-free): This fax # will be used for transmission of Completion Notifications, FOCs, Rejects and Autofax."	Phone: _____	FAX: _____
LOC – Installation/Repair (Toll-free):	Phone:	FAX:

AT&T Southeast Region 9-State		
LSC – Ordering (Toll-free): This fax # will be used for transmission of Completion Notifications, FOCs, Rejects and Autofax."	Phone: _____	FAX: _____
LOC – Installation/Repair (Toll-free):	Phone:	FAX:

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SECTION 5 – WSP Telephone Numbers & Points of Contact (R)

WSP End User Referral Numbers:

The telephone number reflected here are for end-user referrals on misdirected calls.

22 State Referral Number *Enter your 13 state referral information or the appropriate region specific numbers below.

Trouble Reporting/Maintenance/Repair (Toll-free): _____

Hours of Operations: (M – F) _____ (SAT) _____ (SUN) _____ Holidays _____

Sales/Service (Toll-free): _____

Hours of Operations: (M – F) _____ (SAT) _____ (SUN) _____ Holidays _____

WSP Referral Name: _____

The name the WSP wants to be known as to their end-users on misdirected calls.

AT&T Midwest Region 5-State

Trouble Reporting/Maintenance/Repair (Toll-free): _____

Hours of Operations: (M - F) _____ (SAT) _____ (SUN) _____ Holidays _____

Sales/Service (Toll-free): _____

Hours of Operations: (M - F) _____ (SAT) _____ (SUN) _____ Holidays _____

WSP Referral Name: _____

The name the WSP wants to be known as to their end-users on misdirected calls.

AT&T West Region 2-State

Trouble Reporting/Maintenance/Repair (Toll-free): _____

Hours of Operations: (M – F) _____ (SAT) _____ (SUN) _____ Holidays _____

Sales/Service (Toll-free): _____

Hours of Operations: (M – F) _____ (SAT) _____ (SUN) _____ Holidays _____

WSP Referral Name: _____

The name the WSP wants to be known as to their end-users on misdirected calls.

Southern New England Telephone

Trouble Reporting/Maintenance/Repair (Toll-free): _____

Hours of Operations: (M - F) _____ (SAT) _____ (SUN) _____ Holidays _____

Sales/Service (Toll-free): _____

Hours of Operations: (M - F) _____ (SAT) _____ (SUN) _____ Holidays _____

WSP Referral Name: _____

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The name the WSP wants to be known as to their end-users on misdirected calls.

AT&T Southwest Region 5-State

Trouble Reporting/Maintenance/Repair (Toll-free): _____

Hours of Operations: (M - F) _____ (SAT) _____ (SUN) _____ Holidays _____

Sales/Service (Toll-free): _____

Hours of Operations: (M - F) _____ (SAT) _____ (SUN) _____ Holidays _____

WSP Referral Name: _____

The name the WSP wants to be known as to their end-users on misdirected calls.

AT&T Southeast Region 5-State

Trouble Reporting/Maintenance/Repair (Toll-free): _____

Hours of Operations: (M - F) _____ (SAT) _____ (SUN) _____ Holidays _____

Sales/Service (Toll-free): _____

Hours of Operations: (M - F) _____ (SAT) _____ (SUN) _____ Holidays _____

WSP Referral Name: _____

The name the WSP wants to be known as to their end-users on misdirected calls.

(For Pacific Bell Telephone only)
Repair Transfer Service (RTS) will automatically transfer WSP customers to the WSP Repair Bureau or Customer Service Department if the customer dials "611" or "811-8081" for repair services.
Please indicate your RTS Optional Selection:

☐ Yes (Online transfer to your repair bureau or customer service department)
☐ No (Voice referral only)

WSP Profile Point Of Contact (WSP POC)

WSP POC Name:
WSP POC Address:
City/State/Zip Code:
WSP POC E-Mail:
WSP POC Numbers: Phone: FAX:

WSP 911 Emergency Service Point Of Contact (WSP POC)

WSP POC Name:
WSP POC Address:
City/State/Zip Code:
WSP POC E-Mail:
WSP POC Numbers: Phone: FAX:

SECTION 6 – Broadcast Notification

Broadcast Notification to WSP of unplanned **OSS System** events (including degraded service, emergency OSS software releases, and unplanned maintenance outages to install system patches, hardware, etc.)

AT&T Midwest Region 5-State

ADD		REMOVE	
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____

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E-mail Address:	**E-mail Address:**

AT&T 2-State

ADD		**REMOVE**	
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:		**E-mail Address:**	

Southern New England Telephone

ADD		**REMOVE**	
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:		**E-mail Address:**	

AT&T Southwest Region 5-State

ADD		**REMOVE**	
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:		**E-mail Address:**	

AT&T Southeast Region 9-State

ADD		**REMOVE**	
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:	_____	**E-mail Address:**	_____
E-mail Address:		**E-mail Address:**	

Broadcast Notification to WSP of unplanned **NETWORK** events (including degraded service and unplanned maintenance to install system patches, hardware, etc.)

AT&T Midwest Region 5-State

E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA

AT&T West Region 2-State

E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA

Southern New England Telephone

E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA

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E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA
E-mail Address:	_____	**Fax:**	NA

AT&T Southwest Region 5-State			
E-mail Address:	_____	**Fax:**	_____
E-mail Address:	_____	**Fax:**	_____
E-mail Address:	_____	**Fax:**	_____
E-mail Address:	_____	**Fax:**	_____
E-mail Address:	_____	**Fax:**	_____

AT&T Southeast Region 5-State			
E-mail Address:	_____	**Fax:**	_____
E-mail Address:	_____	**Fax:**	_____
E-mail Address:	_____	**Fax:**	_____
E-mail Address:	_____	**Fax:**	_____
E-mail Address:	_____	**Fax:**	_____

WSP declines receipt of Broadcast e-mail: ☐

SECTION 7 – LNP Services *(Please supply contact person for each region.)*

Local Number Portability (LNP)		
22 State Contact	Contact Name: _____	Number: _____
AT&T Midwest Region 5-State	Contact Name: _____	Number: _____
AT&T 2-State	Contact Name: _____	Number: _____
Southern New England Telephone	Contact Name: _____	Number: _____
AT&T Southwest Region 5-State	Contact Name: _____	Number: _____
AT&T Southeast Region 9-State	Contact Name: _____	Number: _____

(For AT&T 2-State only- (R))

SPID referral name: _____

Company name or dba (if different from the legal company name) that you would like PB/NB to give out to your end user customers, if they call PB/NB in error. This name will also appear on a port-out message on the final bill.)

SPID Order/Billing Referral Number: _____

SPID Repair Referral number:

Line Loss Notification (type 1 telephone numbers ported out of AT&T's switch)	
22 State Contact	Email address:
AT&T Midwest Region 5-State	Email address:
AT&T 2-State	Email address:

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Southern New England Telephone	Email address:
AT&T Southwest Region 5-State	Email address:
AT&T Southeast Region 9-State	Email address:

WSP Profile Preparer

WSP Account Profile			
Completed By:	_____	Title:	_____
Telephone Number:		Date:	

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