

AT&T Virtual Desktop Service

Desktop Access, Delivered as a Service

To your employees, anyplace is a workplace – and any device should provide them with ready access to corporate applications and data. To your IT staff, that means provisioning, managing, updating and securing a desktop environment spread across multiple access devices and platforms – including smartphones, tablets, laptops and desktop PCs.

When you consider the sheer volume of endpoint devices your employees use, it's easy to see how unrelenting and overwhelming these tasks can be. The "bring your own device" (BYOD) to work trend can make matters even worse as employee-owned devices access corporate resources and raise security risks.

That's why you should consider a different approach to delivering applications and data: AT&T Virtual Desktop Service.

A Cloud-Based Desktop Environment

With AT&T Virtual Desktop Service, the traditional device-based desktop environment moves into the AT&T cloud. Rather than storing programs, applications and data locally on a PC hard drive, they reside and run on a remote centralized platform within a state-of-the-art AT&T Internet Data Center.

This centralized platform provides your IT staff with a faster, easier way to manage the never-ending influx of endpoint devices, while enhancing the security of your data and applications.

As a cloud-based solution, AT&T Virtual Desktop Service also eases the impact on your data center and equipment budget. Instead of purchasing your own new servers and storage assets to deploy a virtual desktop environment, you access this infrastructure in the AT&T cloud. AT&T manages the network, server and storage infrastructure that supports service delivery for a fixed, per-desktop monthly price.

Flexible Desktop Access from Virtually Any Device

To access their own virtual desktop, users download a client application from the cloud, which works on a range of endpoint devices, operating systems (OSs) and platforms. A common interface delivers a consistent desktop experience as users switch between eligible fixed and mobile devices throughout the workday – from a desktop PC in the office to a smartphone, laptop or tablet on the go.

Plus, the AT&T network delivers the high speed, low latency performance users expect from a traditional desktop environment. With the added flexibility to use their own eligible devices as they work nearly anywhere, you can transition to a hosted desktop solution while increasing employee satisfaction.

Fortified Protection with Hosted Desktops

With so many endpoint devices accessing corporate data and applications, it can be difficult to maintain security. Some devices may not have any security software installed, making the device and your organization vulnerable to threats and compliance issues. Further, data stored on individual lost or stolen devices can easily fall into the wrong hands.

Benefits

- Enhanced security and compliance for company- and user-owned devices
- Standard, automated processes ease desktop management
- A consistent desktop experience across fixed and mobile devices
- The reliability, performance and security of a hosted AT&T service
- IT staff can focus on strategic projects instead

Features

- A hosted desktop environment in the AT&T cloud
- Centralized desktop management and security controls
- Virtual desktop access for multiple devices, OSs and platforms
- A common user interface for a range of wired and wireless endpoints
- Private network connections to the AT&T cloud
- Fixed, per-desktop monthly pricing



AT&T Virtual Desktop Service provides multiple layers of protection for the enterprise desktop environment:

- Store data in the cloud, not on devices, to lessen mobile computing risks and ease regulatory compliance around how sensitive data is accessed and stored.
- Centralize the deployment of security software, updates and patches over the network, rather than installing and updating protection on individual devices. Two-factor authentication helps you keep unauthorized users out.
- Connect users to the desktop environment via a site-to-site VPN, an MPLS or an AT&T VPN.

- Leverage a dedicated cloud environment of virtualized servers and storage assets and the enterprise-class security of an AT&T Internet Data Center.
- Increase protection from business disruption by replicating data across multiple AT&T data centers.

Centralized Management and Support With Virtual Desktops

AT&T Virtual Desktop Service centralizes management of your user base. Instead of physically interacting with each individual device, you can manage a mix of fixed and mobile devices over the network. So, you can provision new devices, deploy software images and applications and apply patches fixes and updates quickly and easily.

While you manage your virtual desktops, AT&T monitors and manages the cloud infrastructure for you. Combined with 24x7 support for your administrators and end users, AT&T Virtual Desktop Service can ease the burden on your IT staff and free them to work on other priorities.

Rely On AT&T For Desktop as a Service

As an experienced enterprise hosting and cloud provider, we know the importance of delivering services your employees can rely on. When you choose us as your hosted desktop provider, you benefit from our world-class Internet Data Centers, connected directly to the AT&T network. This brings a high level of availability and scalability to the AT&T Virtual Desktop Service – so you can meet user demands for reliable desktop access from virtually anyplace and any device.

For more information contact an AT&T Representative or visit www.att.com/business.