

RingCentral Office@Hand from AT&T

Secure voice



Safeguard your voice communications and prevent unauthorized interception with secure voice enabled on your RingCentral Office@Hand from AT&T devices.

- TLS/SRTP secure voice on all Office@Hand endpoints – desk phones, desktop app, and, with VoIP Calling enabled, mobile app.
- Provides privacy and data integrity between two communicating endpoints within Office@Hand services.
- Call encryption prevents eavesdropping and tampering with secure VoIP calls.
- Safeguards communications and prevents unauthorized interception of audio streams.
- Available to customers across all Office@Hand Editions.

Supported phones and apps

- Polycom: IP 321, IP 335, IP 550, IP 650, IP 5000, IP 6000, VVX 310, VVX 410, VVX 500
- Cisco: SPA 303, SPA 508G, SPA 514G, SPA 525G2
- Office@Hand for Desktop
- Office@Hand Mobile Apps (with VOIP calling enabled)

FAQs

What does secure voice do?

Secure voice encrypts communications between supported endpoints (phones and apps) within your Office@Hand account.

Can I enable secure voice for my company?

Your administrator can contact Office@Hand Support to assist with your request.

Is Office@Hand for iOS and Office@Hand for Android supported?

Yes, when VoIP Calling setting is On for that device. On the mobile app screen, use the Menu slideout to view VoIP Calling. If it is Off, slide the button to On.

Secure voice is not supported when VoIP Calling is Off; alert your users to this distinction.

Are calls outside our Office@Hand service supported by secure voice?

Office@Hand provides secure communications within your Office@Hand phone system. Communications to devices and systems outside of the Office@Hand service are not guaranteed to be encrypted end-to-end.

