AT&T is extending the Office@Hand service to customers who use AT&T’s Virtual Private Network (AVPN) transport service through a new feature called Private Voice.

Private Voice is intended to support AT&T AVPN customers by allowing Office@Hand voice traffic to ride in a highly secure manner. Companies can now get the best of both worlds of a hosted IPBX solution with the benefits of a private network.

Features and benefits

**Increased privacy**
Office@Hand voice traffic is maintained on a private network from an AVPN connected site, through the RingCentral cloud to the destination address.

**Improved quality of service**
Using a Private Voice data channel, VoIP data can maintain prioritization tagging end-to-end, ensuring high-quality delivery that is free from added latency from network firewalls.
Private Voice architecture

- Creates a dedicated voice channel within the IP networks while maintaining CoS priority.
- Virtual digital channel established for each customer within the master circuit for VoIP traffic.
- Fixed bandwidth tiers of 5, 10, 20, 30, 40 and 50 MB offered.
- No need for network-based firewall for voice traffic due to direct connection.
- Secure LAN and network-to-network connection for voice.
- CoS control from end to end for all voice media.

Private Voice pricing

Customers can choose from a variety of bandwidth speeds. Speeds allocation is recommended based on the number of users within an organization to provide optimal quality of your voice services.

<table>
<thead>
<tr>
<th>NUMBER OF USERS</th>
<th>CONCURRENT CALLS</th>
<th>SPEED OFFERING</th>
<th>PRICE*</th>
</tr>
</thead>
<tbody>
<tr>
<td>1–200</td>
<td>1–50</td>
<td>5M</td>
<td>$725</td>
</tr>
<tr>
<td>201–500</td>
<td>100–150</td>
<td>10M</td>
<td>$1,450</td>
</tr>
<tr>
<td>501–1,025</td>
<td>151–200</td>
<td>20M</td>
<td>$2,900</td>
</tr>
<tr>
<td>1,026–1,500</td>
<td>201–300</td>
<td>30M</td>
<td>$4,350</td>
</tr>
<tr>
<td>1,501–2,000</td>
<td>301–400</td>
<td>40M</td>
<td>$5,800</td>
</tr>
<tr>
<td>2,001–2,050</td>
<td>401–500</td>
<td>50M</td>
<td>$7,250</td>
</tr>
</tbody>
</table>

*Average of 100 KB (Inbound + Outbound Calling), number of users, and concurrent calls are based on industry estimates.
*The price table above is for Private Voice Virtual bandwidth into the Office@Hand platform only and does not include the cost associated with bandwidth on AVPN transport costs to end customer locations, or the cost for the Office@Hand service.
*Bandwidth recommendations are based on customer concurrent calls.
*Supported: AVPN and AVPN Express.
*Not Supported: VPN Value Bundle and VPN Value Bundle Express.

For more information on Private Voice, please contact your AT&T business representative.