

RingCentral Office@Hand from AT&T Call Park



Call Park¹ enables you to place calls on hold in a virtual location and retrieve them from Office@Hand desktop IP phones in your Office@Hand system.

Simply press the Park soft key on your desk phone to put calls on hold. The system will announce the location code, which you pass along to the party who will be retrieving the call. Then, the call can be accessed by entering the code from another desktop IP phone in your Office@Hand system.



Features & Benefits:

- Park up to 50 inbound calls simultaneously
- Pick up calls from any of your Office@Hand desktop IP phones
- Switch phones as needed for freedom of movement and privacy
- Unanswered calls ring back after five minutes
- Call Park is free¹ for Office@Hand Premium users in the US and Canada

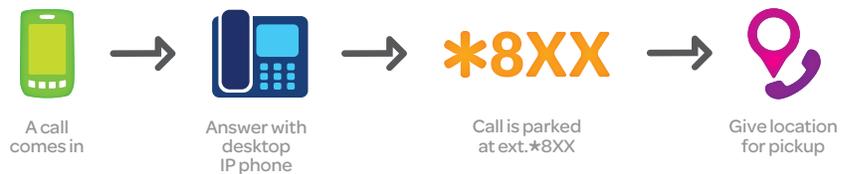
How it works

Call Park is an excellent feature for managing your call activity—Just press the soft key on your desk phone to park it, the system will let you know the code to retrieve the call. Then you let the other person know where to pick it up.

Parking a call

While using a Office@Hand IP desk phone,² simply press the soft key for Call Park. Your system will announce the virtual location code where the call is placed. The location will start with a 📍 and range from *801 to *899. The 📍 differentiates between call park locations and user extensions.

From an Office@Hand desktop IP phone with Call Park softkey



Un-parking a call

Give the virtual location code to a recipient via voice, text or email. They can access the location by pressing 📍 and the 8XX number where the call is parked.

Unpark from any desktop IP Phone on the Office@Hand system



1 For Premium Users with Office@Hand desktop IP phones.

2 Park soft key is available on all RingCentral Office@Hand from AT&T Cisco and Polycom devices (except Cisco SPA 508 and Cisco SPA 303).