Designed for IT and Security Operations teams, Mobile IQ transforms mobile data into actionable insights received from NetMotion Mobility and NetMotion Diagnostics in customizable dashboards. Visualize field operations in near real-time, receive proactive alerts, and keep your mobile workforce productive.

With Mobile IQ, enterprises get intelligent data analysis to make fast, effective operational decisions, analyze security threats, and effectively support mobile employees. Evaluate user experience and troubleshoot devices operating inside and outside the corporate firewall, across any Wi-Fi and cellular network.

**Status and performance at a glance**

From context-sensitive dashboards, drill down to uncover patterns and insights. Understand if mobile issues are widespread or confined to certain locations, devices or users.

- Make smart operational decisions
- Improve the user experience
- Troubleshoot proactively

**Potential Benefits**

- Turn data into insights and improve mobile experience
- Visualize trends through custom dashboards and reports
- Enable your team to make fast operational decisions
- Detect security threats
- Identify devices that are misused, lost or stolen
- Find top data consumers, negative trends, potential threats, and user locations
- Receive alerts on mobile connectivity, security, performance, and behavior
- Track networks, users, devices, and applications inside and outside the corporate firewall
- Near real time diagnostics on network outages and disruptions that keep mobile users from connecting

**Features**

- Mobile Operations Dashboard
- Device Health Monitoring
- Wi-Fi Security Dashboards
- WWAN Dashboards
Big data. Better decisions.

Mobile IQ visualizes data collected from NetMotion Mobility and Diagnostics-enabled devices giving Ops teams immediate analytical benefits.

Visualization, Analysis & Alerting

Usage patterns. Spot bandwidth fluctuations that potentially indicate runaway data use by applications, users or devices. Uncover outliers that are consuming large amounts of bandwidth (such as streaming video), or are inappropriately using metered networks.

Wi-Fi inspection & heat maps. Monitor Wi-Fi use over public or private hotspots that you don’t directly control. Pinpoint performance and stability problems in your internal Wi-Fi networks.

Device problems & root-cause analysis. Detect connection failures due to misconfigured devices, hardware problems or failing access points. Expedite troubleshooting and head off problems by spotting failure patterns and drilling down to specific devices. Discover devices that are failing connection tests and the locations where they are failing, and understand the likely root cause.

Cost control. Uncover idle devices that can be decommissioned, hotspots that are rarely used, or devices with adapter problems that are triggering disconnects or over-consuming bandwidth. Track data consumption over time to more-effectively manage costs.

Carrier performance. Catalog and track connection failures, disconnects and data use by adapter type, location and time. Understand whether problems are network- or device-related, and whether the carrier network is delivering to the contracted service level.

Network security. Identify devices that are misused, lost or stolen, bypassing security measures, or used for data exfiltration. Know when users are connecting to rogue, unapproved or unsecure hotspots.

Location intelligence. Find lost or stolen devices by knowing where they were when they last connected. Determine whether devices are where they should be. Detect devices with geo-location disabled, or that do not comply with corporate policies.
**Platform Support & System Requirements**

<table>
<thead>
<tr>
<th>Products Supported</th>
<th>NetMotion Diagnostics® v.4.1 or later NetMotion Mobility®</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deployment Models</td>
<td>Physical, virtual, or managed service in the NetMotion Cloud</td>
</tr>
<tr>
<td>Scalability</td>
<td>Up to 100,000 mobile devices (Limited only by server configuration and capacity.)</td>
</tr>
<tr>
<td>Minimum Server Requirements</td>
<td>Physical or virtual machine running Microsoft Windows Server 2016 or 2012 R2</td>
</tr>
<tr>
<td></td>
<td><strong>Up to 100 clients &amp; 90 days of data:</strong> 2 x64 compatible CPUs; 4 GB RAM, 100 GB HDD</td>
</tr>
<tr>
<td></td>
<td><strong>Up to 1,000 clients &amp; 90 days of data:</strong> 2 x64 compatible CPUs; 8 GB RAM, 1 TB HDD</td>
</tr>
</tbody>
</table>

**NetMotion Mobile IQ Monthly On-Premise Subscription Pricing**

<table>
<thead>
<tr>
<th>Number of Licensed Users</th>
<th>Mobile IQ Monthly Subscription Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to – 99</td>
<td>$119 / month</td>
</tr>
<tr>
<td>100 – 999</td>
<td>$608 / month</td>
</tr>
<tr>
<td>1,000 – 4,999</td>
<td>$2,570 / month</td>
</tr>
<tr>
<td>5,000 – 9,999</td>
<td>$4,230 / month</td>
</tr>
<tr>
<td>10,000 – 15,000</td>
<td>$5,715 / month</td>
</tr>
</tbody>
</table>

- The minimum subscription period is 12 months paid in advance.
- Mobile IQ licenses are installed and managed on Customer’s premise.

**NetMotion Mobile IQ Monthly Cloud Subscription Pricing**

<table>
<thead>
<tr>
<th>Number of Licensed Users</th>
<th>Mobile IQ Monthly Cloud Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to – 99</td>
<td>$156 / month</td>
</tr>
<tr>
<td>100 – 999</td>
<td>$760 / month</td>
</tr>
<tr>
<td>1,000 – 4,999</td>
<td>$3,200 / month</td>
</tr>
<tr>
<td>5,000 – 9,999</td>
<td>$5,315 / month</td>
</tr>
<tr>
<td>10,000 – 15,000</td>
<td>$7,143 / month</td>
</tr>
</tbody>
</table>

- The minimum cloud instance is 12 months purchased in advance.
- 24/7 Premium Support is included in the cost.
- MobileIQ Cloud is offered as a hosted, cloud-based solution.
NetMotion Diagnostics On-Premises Perpetual License Pricing

<table>
<thead>
<tr>
<th>Licensed Users</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to – 99</td>
<td>$2,000</td>
</tr>
<tr>
<td>100 – 999</td>
<td>$10,000</td>
</tr>
<tr>
<td>1,000 – 4,999</td>
<td>$45,000</td>
</tr>
<tr>
<td>5,000 – 9,999</td>
<td>$75,000</td>
</tr>
<tr>
<td>10,000 – 15,000</td>
<td>$100,000</td>
</tr>
</tbody>
</table>

The number of Mobile IQ licensed users must equal the total number of licenses for both Mobility and Diagnostics.

Maintenance

Premium Maintenance includes:
- 24x7 Technical Support
- Response times based on severity level
- Major upgrades to software at no additional charge for organizations that currently subscribe to the latest version of software
- Minor upgrades and maintenance releases
- Access to tech notes and web-based support

Standard Maintenance includes:
- Technical Support between 5:00am – 5:00pm Pacific Time/Monday – Friday
- Minor upgrades and maintenance releases
- Discounted major version software upgrades
- Access to tech notes and web-based support

Important Information:
- The Solution is available for use with multiple network service providers. Only Customer Responsibility Users (“CRUs”) are eligible to participate in the Solution.
- All prices are subject to applicable taxes and surcharges. All fees paid are non-refundable. A minimum of 25 licenses is required.
- Wireless coverage is not available in all areas. Due to wireless coverage and system limitations, the service may not be accessible at all times. Coverage is subject to transmission limitations and terrain, systems, and other limitations. When outside a coverage area, access will be limited to information previously downloaded to or resident on a device. Wi-Fi coverage for Mobility requires Wi-Fi reception and a Wi-Fi enabled device. Environmental or other factors may limit Wi-Fi coverage. AT&T Mobility coverage maps are available at http://www.att.com/maps/wireless-coverage.html.
- With respect to use of the Solution with services subscribed to non-AT&T wireless providers, Customer is responsible for ensuring that Customer, its applicable end users and the Solution comply with all applicable terms of service of such other wireless carrier(s). All associated voice, messaging and data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier(s) for such rates, terms and conditions.
- Availability, security, speed, timeliness, accuracy and reliability of the Solution are not guaranteed by AT&T and AT&T disclaims all liability related to or arising out of Customer’s use of the Solution.
- The Solution requires a web console for the Policy, Network Access Control and Analytics modules. Additional server hardware, server software, wireless services and network connections may be required.
- End User License Agreement ("EULA") - The Solution is subject to a separate EULA with NetMotion found at https://www.netmotionsoftware.com/legal-and-copyright/. AT&T is not a party to this agreement. Customer’s use of the Solution is deemed to be Customer’s acceptance of the terms of the EULA. Customer must accept the EULA as the party liable for each CRU and agrees that the CRUs will comply with the obligations under the EULA.
- AT&T reserves the right to (i) modify or discontinue the Solution in whole or in part and/or (ii) terminate the Solution at any time without cause.
- Exclusive Remedy - Customer’s sole and exclusive remedy for any damages, losses, claims, costs and expenses arising out of or relating to the use of the Solution will be termination of service.
- Data Privacy - Customer Personal Data may be transferred to or accessible by (i) AT&T personnel around the world (ii) third-parties who act on AT&T’s or AT&T’s supplier’s behalf as subcontractors; and (iii) third-parties (such as courts, law enforcement or regulatory authorities) where required by law. Customer will only provide or make Customer Personal Data accessible when Customer has the legal authority to do so and for which it has obtained the necessary consents from its end users, and will camouflage or securely encrypt Customer Personal Data in a manner compatible with the Solution. As used in this Service Guide, the term Customer Personal Data includes, without limitation, name, phone number, email address, wireless location information or any other information that identifies or could reasonably be used to identify Customer or its end users. Customer is responsible for providing end users with clear notice of AT&T’s and Customer’s collection and use of Customer Personal Data obtained via the Solution and for obtaining appropriate end user consent to that collection and use. Customer may satisfy its notification requirements as to AT&T by advising end users in writing that AT&T and its suppliers may collect and use Customer Personal Data by providing for end user review the relevant links to the Product Brief or other sales information that describes the Solution and to AT&T’s Privacy Policy at http://www.att.com/gen/privacy-policy.html?pid=2506.

For more information contact a representative or visit att.com/NetMotion.