



## Product Brief

# Accelerate your mobile experience

## Mobile Performance Management from AT&T

### Provide exceptional mobile experiences

NetMotion Mobility™ and Diagnostics™ from AT&T will accelerate and help optimize and secure mobile device traffic, empowering IT to deliver an unparalleled mobile user experience. Mobile performance management software has long been used by enterprises and organizations that rely on wireless connections to get the job done.

### Overcome mobile challenges

**Traffic optimization** optimizes applications and resources for weak coverage, intermittent connectivity and network roaming.

**Adaptive policies** fine tune the mobile user Experience, prioritizing applications and network access based on network situation and location parameters specified by IT.

**Performance analytics and diagnostics** deliver constantly updated analytics on mobile user experience with devices, applications and networks, IT can make the smarter decisions to tune and enhance user experience and productivity using this robust data.

**Security** through software-defined mobility supports flexible and programmable access capabilities that are highly secure. IT can configure secured tunnels per-app or device-wide, making access to enterprise applications and resources highly secure.

### Transform mobile access

Designed to maximize your mobile user's experience and keep them up and running.

- Control access to applications and devices – for a single user to your entire organization – based on customizable conditions like the time of day, network type, or even application bandwidth requirements.
- Self-diagnose connectivity issues and at the press of a button, analyze every data hop between devices and application servers to solve the problem.
- Improve utilization and savings on devices with under-or-over utilized cellular data threshold alerts.

Transforms mobile access for both mobile users and the IT support team entrusted to manage and support them.

### Potential Benefits

- Highly secure access – simplified
- Increased uptime, reliability & ROI
- Reduced support costs & TCO
- Conditional application and network-aware policy controls
- Effective wireless network and device troubleshooting
- Improved IT service delivery
- Advanced reporting and metrics
- Create email/text alerts to call attention to key events

### Features

- Network performance monitoring & diagnostics
- Virtual server deployment
- Optimized performance
- Centralized management & reporting
- API Integration
- Network coverage, technology, and device mapping



To learn more about NetMotion Mobile Performance Management from AT&T, visit [www.att.com/NetMotion](http://www.att.com/NetMotion) or [have us contact you.](#)

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### No one knows mobility like we do

Over 3,500 of the world's most respected organizations and over 1,000,000 users worldwide depend on NetMotion Software from AT&T every day to get their jobs done.

### Extensive platform support

Platform support is available for iPhone and iPad on iOS 8.0 or newer, Mac (running OS X El Capitan and later), Android devices (running on Android 4.0 or later), Android for

Work, SamsungKNOX, and Windows Pro Tablets, as well as devices running Windows 7, 8, and 10.

## NetMotion Mobility™ pricing options

### NetMotion Mobility Perpetual Pricing

Perpetual pricing is quoted as a per-device cost, with discounts based on the number of licenses purchased.

Number of Licenses	Windows/ Android/ iOS Devices					Additional Servers
	Device	Policy	Diagnostics	NAC*	Analytics	
25-99	\$200	+ \$75	+ \$65	+ \$20	+ \$20	\$5,000
100-249	\$145	+ \$65	+ \$60	+ \$15	+ \$15	
250-499	\$135	+ \$60	+ \$55	+ \$15	+ \$15	
500-999	\$125	+ \$55	+ \$50	+ \$15	+ \$15	
1st 1,000	\$105	+ \$45	+ \$40	+ \$10	Included	Included
1,000 +	\$55	+ \$45	+ \$40	+ \$10	Included	

\* NAC is currently only supported on Windows devices.

### Maintenance – Multiple Year Terms

Providing a tiered maintenance plan when multiple year terms are purchased.

Term	Standard <sup>1</sup>	Premium <sup>1</sup>
1 year	15%	25%
2 years	14%	22%
3 years	13%	20%

1. Maintenance is configured as follows: Multiply the TCV (Total Contract Value) of licenses by the % based on number of years. That amount is then multiplied by the number of years of support.

## NetMotion Mobility Bundle – Monthly Pricing

Includes	
Mobility software for supported operating systems (Windows, Android, and iOS)	\$995 per device
Policy, Analytics, and NAC* product modules	
Premium support and maintenance	
Free upgrades to new versions	

### NetMotion Mobility from AT&T

#### Pricing options to fit your needs

#### Annual maintenance

The first year of maintenance is required on all purchases with discounts based on the number of years purchased. After the first-year maintenance is optional.

#### Standard Maintenance includes:

- Technical Support between 5:00am-5:00pm Pacific Time/ Monday-Friday

- Minor upgrades and maintenance releases
- Discounted major version software upgrades
- Access to tech notes and web-based support



#### Premium Maintenance includes

- 24x7 Technical Support
- Guaranteed response times based on severity level

- Major upgrades to software at no additional charge for organizations that currently own the latest version of software
- Minor upgrades and maintenance releases
- Access to tech notes and web-based support

### Important Information

General: NetMotion Mobility from AT&T and NetMotion Suite are available only to enterprise or government customers with a qualified AT&T agreement ("Qualified Agreement"). NetMotion Mobility from AT&T, NetMotion Suite and the NetMotion maintenance services are subject to the Qualified Agreement, applicable Sales Information and, with respect to NetMotion Mobility from AT&T, NetMotion Suite, the software license found at <http://www.netmotionwireless.com/Data/Sites/1/article/legal/netmotion-wireless-mobility-eula.pdf> and, with respect to maintenance services, the maintenance terms and conditions found at <http://discover.netmotionwireless.com/rs/netmotionwireless/images/netmotion-wireless-maintenance-agreement.doc> (collectively, "Additional Product Terms"). For AT&T government customers on a Qualified Agreement: Any Additional Product Terms not allowable under applicable law will not apply, and the Qualified Agreement will control in the event of any conflict between the Qualified Agreement and the Additional Product Terms. May not be available for purchase in all sales channels or in all areas. Taxes, fees and other charges may apply. Coverage: Coverage is not available in all areas. Coverage is subject to transmission limitations and terrain, system, capacity and other limitations. AT&T wireless coverage maps are available at [www.wireless.att.com/coverageviewer](http://www.wireless.att.com/coverageviewer). Wi-Fi™ coverage for Product requires Wi-Fi reception and a Wi-Fi enabled device. Environmental or other factors may limit Wi-Fi coverage. Eligibility and Activation: NetMotion Mobility by AT&T ("Product"), is comprised of NetMotion Mobility client and server software ("Server Software"), and web console for optional Network Access Control and Analytics modules. Additional hardware, software, services and or network connection may be required. Additional charges and other restrictions may apply. Offer subject to change. All license and maintenance fees are non-refundable.

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