



Product Brief

SharePoint® services

To help improve workplace efficiency, call on AT&T to implement, host, and manage your Microsoft® SharePoint® application

Information is power...but only if you can find it and share it. Unfortunately, in many companies, employees strain to find the information they need, and work teams struggle to collaborate with the tools they have. Microsoft SharePoint Server provides relief with enterprise tools for information management, collaboration and automation. AT&T Hosting and Application Services can implement, host and manage SharePoint providing:

- Speed, resilience and security of the AT&T network technology
- Helps enhance performance with the AT&T web acceleration platform

Choose any combination of services that meets your needs. You can ask us to implement the software to your specifications, to host and manage your software using our hardware and IT staff, or both.

AT&T is a member of Microsoft Partner Network with competencies in Portals and Collaboration, Unified Communications, and Hosting.

The AT&T Network is the Key to Staying Connected

To stay ahead of the ever-increasing demand from consumers and businesses alike for more and faster data traffic over our global networks, including SharePoint customers' demand for an efficient enterprise collaboration, video distribution, and digital asset management experience, we recently turned on the nation's first coast-to-coast IP/MPLS network using new-generation routing technology that carries data at 40

GBps. More than 75 percent of the IP traffic carried over the company's backbone network rides on this new-generation platform. When AT&T hosts and manages your SharePoint solution in our data centers, you benefit from the speed, resilience and security of the technology of the AT&T network.

Our commitment to deliver fast broadband technology continues with our investment in 4G, LTE technology. Drive deep adoption of SharePoint throughout your enterprise by working with AT&T to tackle the challenge of giving your employees what they really need: SharePoint mobile experience available whether you issue corporate tablets and smartphones or support a "Bring Your Own Device" model.

AT&T Global Performance – No Region too Far, No Site too Remote

When we say virtually "everywhere our customers live and work," we mean it. We provide an industry-leading web acceleration platform to deliver SharePoint for your users virtually, on their PCs, tablets and smart phones, wherever they are, not just where your servers are located. One AT&T.

Speed Content Delivery

AT&T CDN lets you take advantage of the extended reach of the AT&T global IP network, one of the largest in the world.

To speed page loads, media downloads and SharePoint performance, the AT&T CDN:

- Replicates content across multiple servers, strategically located across the AT&T network to bring content and application logic closer to users

Potential Benefits

- Customize the environment to your business needs
- Install third party code and custom web parts
- Add best-of-breed solutions on demand
- Complete solution, covering all aspects of collaboration, portal, and content management
- Single sign-on
- Collaboration and portal applications that efficiently integrate with, and enhance business applications
- Business Intelligence capabilities such as viewing content on mobile devices
- Worry-free, highly available, high performing environment

Features

- Dedicated Hosting
- Comprehensive Collaboration and Portal Functionality
- Integration with corporate Active Directory
- Integration with business applications
- 24x7 monitoring and support
- Patch management, troubleshooting, triage
- Ownership of Central Admin tool
- Data Center operations

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- Maps user requests to the optimal edge server to decrease latency, bypass bottlenecks and increase service continuity
- Uses dynamic site acceleration (DSA) to speed content delivery of highly interactive, personalized content and applications

Enterprise Rigor with Cloud Flexibility – Keeping you Connected is our Business

At AT&T, your SharePoint solution is dedicated to your organization exclusively. We'll tailor it to your needs; let you continue to utilize any third party web parts, utilities and custom code. Combining 14+ years of enterprise application management experience, you benefit from:

- An enterprise-class hosted infrastructure with built in redundancy
- Private or public connections via the AT&T global IP network
- Multi-layered security model to proactively protect your assets
- Physical data center security backed by audit controls
- Up to 99.9% SLAs for service availability, supported by network infrastructure
- 24x7 infrastructure monitoring and management
- Designated support team
- Online portal for visibility, reporting and change management

AT&T Cloud Storage – More of Less

With a successful SharePoint implementation comes exponential growth. An AT&T SharePoint solution, enables you to efficiently use RBS/EBS capabilities to optimize your storage needs using AT&T Synaptic Storage as a ServiceSM in order to efficiently manage costs and the explosive growth of your SharePoint content databases, while still maintaining service availability, redundancy, and simplified backup and restore policies.

Security – Rest Assured we are on the Wall

You need to work with a provider who values security every bit as much as you do. AT&T delivers a broad portfolio of security services to help assess vulnerabilities, protect the infrastructure, detect attacks, and respond to suspicious activities and events. Our network security solutions rely on three key ingredients: our efficient, reliable global IP network; our security experts who have in-depth, hands-on experience; and the innovation and research of AT&T Labs.

AT&T – A Name you Can Trust

You trust your employees to make the right decisions, have a sense of ownership, and be responsive to the business and its needs. Why should that change with a partner? At AT&T we provide a core team with the experience and expertise to support your SharePoint solution, but more importantly it is a team you will come to know on a first name basis. Our implementation, support, and operational staff understand the trust you are placing in us, like your employees we want to keep it.

The High – Performance Workplace

By improving how information is stored, retrieved and shared, SharePoint helps people respond to customer demands, innovate more quickly, build stronger relationships and deliver services more efficiently.

AT&T Professional Services

SharePoint is a complex system, requiring vast skill sets and resources. The more successful your SharePoint deployment is, the more demands the business places on the IT teams to take their site to the next level. AT&T offers a suite of professional services designed to help your IT department, and help you realize the full potential of your SharePoint investment.

AT&T Strategic Services

The AT&T Strategic Services are designed to assist in planning and envisioning your SharePoint application's role in your IT landscape. We can assist in any stage, from

the initial introduction of SharePoint in the enterprise, through to optimizing the use of your existing SharePoint installation to help maximize return on investment.

AT&T Assurance Services

We make our entire team of SharePoint experts, including information architects, infrastructure administrators, and application development administrators available to you as necessary. You can purchase consulting hours up-front, and then you choose how those hours are spent. Our experts can help with operational issues, including implementing SharePoint workflows, providing guidance around prevailing industry standards, and SharePoint customizations. With AT&T Assurance Services, you are in complete control.

AT&T Evolution Services

When it comes to upgrading SharePoint, migrating to SharePoint from legacy systems, integrating with back-end systems, developing custom SharePoint applications and all of the various points in between, our SharePoint experts have been there, and done that. SharePoint Evolution Services from AT&T put our experts to work tackling your project, however big or small. We have helped customers like you with the following types of SharePoint projects:

- User experience customizations
- Business process automations
- ERP system integrations
- Version to version SharePoint upgrades
- Legacy system to SharePoint migrations
- Custom web parts, features, and timer jobs

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For more information contact an AT&T Representative or visit www.att.com/msftsharepoint.



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