



Product Brief

Managed Hosting Solutions from AT&T

Flexible hosting options to fit your needs and budget

Whether you're being charged with expanding data center capacity, boosting availability or bringing new applications online, it all comes down to one thing: Doing more with less – less staff, less time, less risk, and less budget.

It's a heavy burden for any IT organization, but there is a way to lighten the load with Managed Hosting solutions from AT&T.

As a recognized leader in providing enterprise hosting services for mission-critical environments for more than 10 years, AT&T knows how to decrease costs and risks while increasing performance, availability, scalability and compliance. In fact, we do it for thousands of customers every day.

Flexible service models and pricing make it easier than ever for you to take advantage of our managed hosting solutions. So, let AT&T help you get more done with less stress as we work together to deliver an exceptional level of IT services across your enterprise.

Expand Hosting Options and Cost Control

With AT&T, you can choose the managed hosting services that best match your business needs. We can host:

- Solutions for specific business units or regions
- Thousands of servers, or just one
- An end-to-end solution, taking full responsibility for hosting and managing your enterprise-wide infrastructure

Whichever model you choose, you benefit from our 24x7 world-class data centers around the globe and the power of the AT&T global network – all backed by a designated support team and comprehensive service level agreements.

You get a better handle on costs because you don't need to invest in an infrastructure and related staff for the solutions we host. You pay a predictable monthly fee and you're freed to devote time and resources to other IT projects to support the business.

Get Started

Whether we're helping you support a new solution or moving existing solutions from in-house or leased systems, we're there from the start to make a smooth transition.

- **Planning and Design.** Our solution architects work with you to assess your needs and recommend an infrastructure to meet your performance, scalability and availability demands, as well as your security and compliance requirements.
- **Integration.** Our technical staff uses standard processes and proven methodologies to integrate select in-house and third-party solutions with your hosted AT&T infrastructure. We can also build essential interfaces between systems to keep business operations running smoothly.
- **Rapid Implementation.** We combine our experience and tried-and-true methodologies to quickly build and implement your new infrastructure in an AT&T Internet Data Center. This drastically reduces disruptions in your workplace.

Increase Performance, Visibility and Readiness

To keep system performance high, even during peak demands, we can manage, monitor and maintain the hosted infrastructure – from on-going hardware provisioning and management to database support – up through the operating system.

Potential Benefits

- A range of hosting and infrastructure management services to match your needs
- More time to focus on other critical IT initiatives
- Cost control with predictable monthly fees and reduced system and staff costs
- Guaranteed systems availability with industry-leading SLAs
- Lower risk with tight security, compliance and solutions for business continuity
- Scalable performance and bandwidth to meet IT demands
- 'Best of the best' IT staff with more than 10 years of experience hosting and managing business-critical environments
- Opportunity to combine your expertise with ours to elevate IT service levels across your enterprise

Features

- A global footprint of 38 AT&T enterprise-class, fully redundant Internet Data Centers
- Direct connection to AT&T's global network backbone
- Comprehensive 24x365 monitoring and management options
- Award-winning customer portal for control and visibility
- Account support staff for round-the-clock assistance

To learn more about AT&T Managed Hosting Solutions, visit www.att.com/managedhosting or [have us contact you.](#)

Share this with your peers



AT&T Hosting Services

AT&T offers managed hosting as part of its broad hosting portfolio, which includes enterprise hosting and cloud computing services. Additional enterprise hosting services include:

Colocation Hosting Services

If you're running out of data center space, but still want to host and manage your own systems, you can lease space in our highly secure data center. You can manage the infrastructure, or AT&T can do it for you.

Synaptic Hosting Services

With this highly adaptable hosting solution, you tap into increased compute capacity on demand. You pay only for the virtualized resources you use as you scale up or down.

Remote Infrastructure Management

If you opt to host solutions in your own data center, AT&T can help by managing the systems remotely for you.

Web Hosting for Small or Midsize Businesses

Create an online business presence without the cost of buying or maintaining your own systems.

AT&T Application Management

Our application management solutions provide complete solutions for managing and supporting enterprise applications across the lifecycle to deliver more value from your investment.

- **Infrastructure Management.** Systems, applications, and interfaces are proactively managed on a 24x365 basis. This includes monitoring and management of the AT&T network to keep connections up and running.
- **Insight.** With AT&T, you lose hosting headaches, but not your view into the infrastructure. The AT&T BusinessDirect portal provides you with secure online access to detailed information and reports about your hosted solution.
- **Future Readiness.** Keeping your systems updated can be expensive. At AT&T, we put our global purchasing power and long-term vendor relationships to work to make sure our data centers are equipped with the latest technologies. So, you can be ready for the future as new applications and solutions emerge.

Keep Availability High and Risk Low

When systems are down, even for a second, there's more than employee productivity at risk. Customer satisfaction can be at risk, too. AT&T can reduce those risks with a highly available system and network infrastructure.

High Availability

To keep service levels high for users and customers, AT&T maintains systems providing up to 99.99 percent availability. Our service level agreements lead the industry, and they're backed by the robust 99.999 percent availability of the AT&T core network.

Business Continuity

If the unexpected occurs, you need to recover fast. We can design a solution that meets your specific recovery time objectives for daily backups and redundant systems that keep your business flowing and your mind at rest.

Tighten Security, Ease Compliance

Your hosted AT&T infrastructure builds in security at all levels (physical and logical) to guard against unauthorized access or attacks.

Comprehensive Security

We employ the latest firewall, intrusion detection and anti-virus technology, with SAS 70 Type II examinations and SysTrust and PCI audits for the highest level of network security.

Regulatory Compliance

Our tight security levels ease compliance with regulatory requirements. With 38 data centers around the world, we can help you meet security stipulations for systems outside the U.S., which may have different requirements for how data is accessed and stored.

Support You Can Count On

Focus on taking the business forward, not troubleshooting systems. You can rely on your AT&T support team to deliver the support you need, when you need it.

Account Support Team

Your assigned data center staff is skilled in the latest technologies, as well as our tested and proven processes and tools for to keep service levels high.

Full Range of Infrastructure Support

Our team provides multi-levels of support, from performing day-to-day operational activities to responding to issues and implementing changes that improve your hosted infrastructure solution.

Reduce Stress, Increase Results

If you're being asked to do more with less, it's time to ask AT&T for help. With flexible managed hosting options, you can find a solution to fit your needs and budget, while you reduce stress, raise IT service levels and reach your goals.

AT&T is positioned in the leader's quadrant of the Gartner's 2013 Magic Quadrant for Managed Hosting North America.

Share this with
your peers



For more information contact an AT&T Representative or visit www.att.com/managedhosting.



Scan this code
to learn more.

To learn more about AT&T Managed Hosting Solutions, visit www.att.com/managedhosting or [have us contact you](#).

