AT&T Unified Communications Services for project management

Integrated communications in the cloud

The world is your office with AT&T Unified Communications (UC) Services. This cloud-based solution connects virtually every aspect of business communications to help your company lead, innovate and operate more effectively. Now everyone on your busy project management team can reach out to virtually anyone – anytime, anywhere – on a powerful integrated network of their existing communications devices. Simply by touching the cloud.

And it couldn’t be more seamless. AT&T UC Services empowers your project management organization with a single place for team members to access and control their communications tools, including voice, email, messaging and conferencing. And virtually all their communications are fully integrated with core business applications.

• Instant messaging/chat
• Shared calendar
• VoIP calling
• Mobility
• Voicemail
• Email integration
• Unified messaging
• Web, audio and video conferencing
• Presence awareness

Communication. Unlimited

AT&T customers routinely demonstrate that unified communications fundamentally improves the way companies communicate. It just makes sense. In today’s challenging economy, project management organizations are faced with shrinking teams, budgets and timelines for project completion. AT&T provides communication tools to help you conquer these challenges. By uniting communications tools, systems and equipment in your company’s arsenal, you can amplify your communications firepower. You also get a bigger bang for your buck.

• Help accelerate the pace of product development and accelerate time-to-market with faster, more effective communications
• Connect mobile and remote project team members on diverse platforms and devices to provide a platform for timely, well-informed decision-making
• Help Manage projects more efficiently with seamless multi-tasking between email, texting, voice mail, instant messaging, voice, web or video conferencing, and more
• Provide a forum to keep everyone on the same page with accelerated processes and a consistent global platform
• Help reduce communications expenses with cloud-based, “as-a-service” communications using existing equipment and systems

Capture New Opportunities

Two things matter most to project management organizations: delivering your project on time and on budget. AT&T offers communication tools to help your company do both. AT&T UC Services provides a single, easy-to-use interface for communications features and applications, giving everyone advanced visibility and control.

• Reduce meeting related travel costs and meeting time by handling communications remotely, from approving a change order in Hong Kong via email to reviewing progress at the job site via video conference – all without leaving home or the office. AT&T UC Services lets you access all your communication apps from almost anywhere. By reducing travel related transportation emissions, your company operates more sustainably
• Manage project activities, keep up with emerging issues, or react quickly to new opportunities or competitive threats. A Quickview feature makes it easy to join on-going calls and chat conversations
• Get the information you need for faster, better decisions: just check the availability of important contacts by viewing presence awareness

To learn more about AT&T UC Services visit, www.att.com/uc-services or have us contact you.
• Reach people easily with a single number that rings simultaneously on the desk phone, mobile phone and other supported client devices. No matter where you send an email or leave a message, they have the tools to find it quickly in their merged mailbox

• Schedule tasks, meetings and project timelines more efficiently. Integration with Microsoft® Outlook® and Lotus Notes® lets the team share calendars

• Help improve productivity and collaboration by using conferencing to connect with far-flung team members. Seamlessly escalate a phone conference to a web conference while brainstorming creative solutions

• Use web or video conferencing to present project plans, show a project portfolio, train employees inexpensively or showcase company expertise in a webcast

• Multitask seamlessly between communication modes. Move an ongoing meeting to another device without missing a beat

Build Your Dream Network
Account reps, schedulers and other project management pros have better things to do than fussing with all their communications devices. The IT staff has better things to do, too, than managing individual phones, smartphones, notebooks, tablets, desktop computers...

Fortunately, it just got easier. With AT&T UC Services, you can allow employees to interconnect all their supported devices into one smoothly functioning network, yet minimize support requirements and simplify the infrastructure. And you don’t need to replace expensive systems or equipment to build this dream network. Just use AT&T UC Services.

• Save CapEx with a per-user, per-month service fee – a simple operations expense

• Deliver UC and IP telephony capabilities globally on a consistent platform

• Free internal staff from communications-related infrastructure management and support

• Deploy and manage applications in the cloud, not on individual devices

• Use self-service tools for quick updates

• Leverage the availability and scalability of the AT&T network cloud

Choose AT&T for Enterprise-Class Unified Communications
With our depth and breadth of unified communications, telephony, system integration, and cloud-hosting expertise, AT&T can be the single point of responsibility for your multi-vendor UC platform. Our hybrid architecture approach and mobile-centric UC design can help you protect existing investments while we deliver cloud-based UC and telephony services to your teams. AT&T UC Services provides carrier-grade quality with a network engineered for 99.99% availability.

• A single point of responsibility: AT&T offers complete UC and telephony solutions – from planning, implementation, application functionality and voice services, to network transport, security, monitoring and management, billing, client care, delivery, and ongoing support.

• Preserve existing investments: A hybrid architecture approach including multi-vendor system integration with premises-based or managed components from multiple vendors.

• AT&T UC Services provides carrier-grade quality:
  - Network engineered for 99.99% availability
  - Built-in geographic redundancy via dispersed global data centers
  - Automatic disaster recovery within the core network

• Mobility expertise and services, for full functionality across diverse platforms, networks, and OSS: BlackBerry®, iPhone™, Android™, iPad®, Netbook and more

• Flexibility: An “as you need it,” pay-per-seat pricing model that reduces CapEx and makes AT&T UC Services an operating expense

Unified Communications Via The Cloud
Simplify how you deliver real-time communications and collaboration solutions to your enterprise. Log into one system for e-mail, IM and conferencing. Consolidate voicemail boxes and stay on calls that move between wired and wireless environments. As a cloud-based, as-a-service offering, AT&T Unified Communications services integrate multiple UC and telephony tools with presence behind a single user interface to provide high-quality voice and UC features.

The latest AT&T UC solutions, available via the cloud, enable organizations using Microsoft® Lync® or Cisco Jabber® to integrate with AT&T UC Voice and AT&T Conferencing to bring together telephony, conferencing and collaboration tools in a single offering. And, by using AT&T UC Federation services, we can give internal
teams using supported platforms the flexibility to collaborate within their ecosystem of customers, suppliers and partners, even if they are using communications solutions from multiple suppliers.

Cloud-based AT&T UC Services is flexible enough to solve the immediate requirements of smaller firms, yet can easily scale to meet the more complex demands of large multi-site organizations.

These solutions help you respond to team and client demand for anytime, anywhere communications on a range of devices.

- Existing devices and services work together in a single, powerful communications network
- A single log-on and tight integration with Microsoft® Outlook® and IBM® Lotus Notes supports smooth multitasking
- A simple user interface delivers a consistent communication experience and reduces operational complexity – without expensive “rip-and-replace” tactics
- Easy access to information and advanced communications tools help accelerate administrative workflows and enhance educational opportunities
- An “as you need it,” pay-per-seat monthly pricing model reduces CapEx, helping schools avoid paying for unused capacity

For more information and timely news contact your AT&T Representative, visit http://www.att.com/uc, or follow us on Twitter at http://twitter.com/BizSolutions.