Professional Services for PeopleSoft

Improve Processes and Deliver More Value to Your Business

Companies that use PeopleSoft applications – or want to – face confusing choices. You need top functionality now but can’t spend time and money on software, upgrades or services unless they will make life easier in very tangible ways.

AT&T can help you assess options and put the right solution in place based on your goals, software and infrastructure. We’ll get your applications running quickly and smoothly... with an emphasis on long-term maintainability.

**Expert Guidance and Delivery from AT&T**

The latest versions of PeopleSoft Financials, Human Capital Management (HCM), and Enterprise Performance Management (EPM) bring great features that improve end-users’ experience and help you better serve employees, partners and customers.

And, for business tasks that share data across multiple applications, Fusion Middleware gives you a single development framework. You can simplify and automate business processes, improve controls and change parts of the system without disruption.

But taking advantage of complex applications requires expertise you may not have in-house. AT&T has extensive experience installing, upgrading, enhancing, managing and supporting PeopleSoft. Our status as an Oracle Certified Advantage Partner, the highest level in the Oracle Partner Network, lets you know we have superior product knowledge and technical skills.

If you’ve been mulling over any of these questions, talk to AT&T:

- Should we invest in PeopleSoft now, or wait for the release of Oracle Fusion applications? What’s the difference between Fusion applications and Fusion Middleware? What are the best short- and long-term decisions for our company?
- Should we make tactical investments in specific modules that can be implemented in a few months to meet targeted needs?
- How can we cost-effectively achieve critical capabilities...and can we reduce our total cost of ownership at the same time?
- Can we benefit from Fusion Middleware to link disparate systems?
- What are our options for system support?
- What should we expect from an upgrade? How should we plan for it, how long will it take and what benefits will it bring us?

**Thinking Long-Term Brings You Top Results**

AT&T’s full-service consulting combines technical and business expertise to help ensure your PeopleSoft application does what you need. Our experts grasp real-world issues because they’ve been in your shoes.

Over a decade of implementing and managing PeopleSoft applications, we’ve learned to:

- Assign to your project seasoned experts who know what works in production
- Get your enterprise applications up and running quickly and efficiently
- Build your system for long-term performance and availability
- Keep your operation and maintenance costs as low as possible
- Never cut corners to go live for lower cost or less time if the result will be inefficient or expensive to operate

**Benefits**

- Better efficiency and productivity as a result of improvements in technology and business processes
- Cost containment through clearly defined requirements, scope and project fees
- Fresh ideas for improvements
- Enhanced security and regulatory compliance
- Improved user experience
- Operational consistency across worldwide locations

**Features**

- Services tailored to each client’s needs, resources and budget
- Guidance in assessing options and choosing solutions that fit your needs
- Wide range of capabilities, from full implementation to upgrades, integration and enhancements
- High success rate and reliability by following proven processes, choosing teams carefully and using proprietary tools to track steps, costs and changes
- Long-term perspective—no quick fixes or shortcuts that cause problems down the road
- Ability to scale and address your needs as they change over time
- Easy-to-support solutions
More PeopleSoft Capabilities Delivered by AT&T Professional Services

- Application configuration
- Archiving
- Chart account design
- Custom workflow
- Data conversion
- Document management
- Documentation
- Identity management
- Interface development
- Project management
- Single sign-on
- System administration
- Testing
- Training
- Troubleshooting

Enhancements. We help your PeopleSoft applications keep pace with your business by creating new interfaces, making customizations and extending application functionality.

IT Strategy. AT&T can evaluate your infrastructure, software, tools and business processes to identify key operational areas for improvement and recommend beneficial technologies.

Software Selection. By researching and recommending the right mix of PeopleSoft modules, third-party solutions and custom systems, we can help you achieve your business goals.

Integration. Because the whole is greater than the sum of its parts, we ensure that your PeopleSoft application is seamlessly integrated with your legacy systems, supply chain partners, industry-standard software packages and external interfaces.

Highly Reliable, Cost-Effective Application Management and Hosting

AT&T can manage and support your PeopleSoft application — working behind the scenes to deliver cost-effective, worry-free service. Application management includes:

- Dedicated Solution Center available 24 x 7 x 365
- Operational application monitoring
- Performance testing and monitoring
- Change management
- Patches, fixes and updates

We also offer managed hosting that includes hardware and full monitoring and management of network, servers, operating system and storage. Choose from:

- Utility computing on the AT&T Synaptic InfrastructureSM with burstable “pay for what you use” options
- Traditional dedicated configurations; or
- A hybrid approach

AT&T includes a world-class customer support model, data protection services, complete security solution, robust connectivity options and 99.5% to 99.9% availability.

Why Upgrade to PeopleSoft 9.0? AT&T Can Help You Gain Key Improvements

- More self-service capabilities and a better experience for end-users, including easier data entry, rapid navigation, and integration of spreadsheets.
- Easier and better-controlled processing and data-sharing across PeopleSoft and third-party applications, enabled by next-generation technologies such as:
  - Service Oriented Architecture (SOA), which integrates PeopleSoft and existing third-party applications so they work closely together.
  - Business Process Execution Language (BPEL), which makes business processes simpler and allows them to be orchestrated as web services.
  - Oracle Business Intelligence (BI) Publisher, which uses extensible markup language (XML) to allow data sharing.
- Improvements in security and controls, including automation and tools for better compliance with the Patriot Act and Sarbanes-Oxley.
- Configurable Smart Hire templates.
- Features that improve global operations.

For more information call 800.809.3003 or contact your AT&T Representative. Visit us at www.att.com/business.