

RingCentral Office@Hand from AT&T

Mobile App



The Office@Hand mobile app empowers you and your employees with easy and convenient integrated communications—virtually anytime, virtually anywhere. Now it's easy to connect and collaborate with HD voice,¹ fax, text, global conferencing, and online meetings.²

Use the app to make and receive calls on iPhone®, iPad®, and Android™ devices with your Office@Hand business number. Send and receive text messages³ and faxes, review and forward voicemail messages, and get notifications of voice and fax activity.

Download the Office@Hand app for iPhone, iPad, and Android devices—the perfect complement to your Office@Hand service.



Features and benefits

- Make and receive calls using your Office@Hand business number as your caller ID.
- Highly secure voice prevents unauthorized interception of audio streams.
- View colleagues' near real-time phone presence status across devices, and contact them with a quick chat or call.
- Listen to voice message or read the text transcription,³ reply with a call or text,³ delete messages, or block the number with one click.
- Send a fax with attachments from cloud storage (Box and Dropbox™).
- Make and receive calls using HD voice for clearer sound and reduced background noise.²
- Automatic call hand-off between Wi-Fi and data networks without disrupting any calls.
- Host or attend online meetings; invite up to 50 participants per meeting.¹
- Easily share presentations and files from Box, Dropbox, Google, and OneDrive during a web meeting.¹
- Advanced call control including call flip, call transfer, park, call park, and recordings
- Send and receive Business SMS text messages.³
- Set up and start conference calls with one tap—virtually anytime, virtually anywhere
- View your call quality status and choose the best call mode.
- Get push notifications when you receive messages.
- View call time, date, and duration, and return calls directly from your Office@Hand call logs.
- Manage your phone system directly from the app: greetings, call screening, call forwarding, and call handling.
- Use your Apple Watch® to pair with your iPhone; get instant notifications and respond right from your wrist.⁴
- Mobile cloud contacts allows you to create, edit, delete, and import cloud contacts to and from the Office@Hand cloud environment.
- Reply to your meeting participants with a canned message or custom message.
- Join Now works across all calendars (Google, Outlook, and iCal).

¹ HD voice is available only with Office@Hand Premium and Enterprise plans.

² The Office@Hand Meetings feature is available for all Standard, Premium, and Enterprise customers.

³ Charges may apply.

⁴ Office@Hand service on Apple Watch is available when pairing with iPhone 5 or later models running iOS 9.1 or later.

New enhancements

Android enhancements:

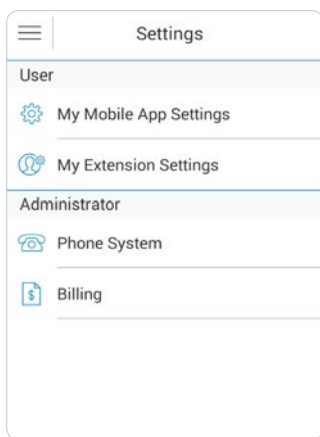
- Message push notification displays voicemail, text, and fax notifications on your phone.⁵
- Voice delay enhancements reduce voice delays between 35 to 60%.⁶
- Echo cancellation: Improves call quality on Android devices by reducing echoes on active calls.
- Offline mode: Users can now open and use the app when there is no network connection. Previously users were blocked at the login screen.
- Support for Android N.

Apple (iOS) enhancements:

- Quick text reply: Users can reply to a text message in the notification tray (iOS 9 and later only).
- San Francisco font is supported (iOS 9 or later).
- Support for iOS 10.

How it works

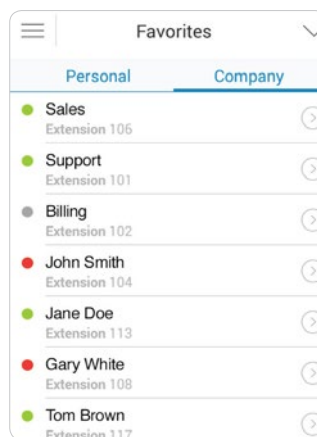
With the Office@Hand mobile app, you have the convenience and power of your entire business phone solution in the palm of your hand. Easily navigate the interface to take calls, check messages, start conference calls, send Business SMS or text messages,⁷ adjust settings, and more—from virtually anywhere.



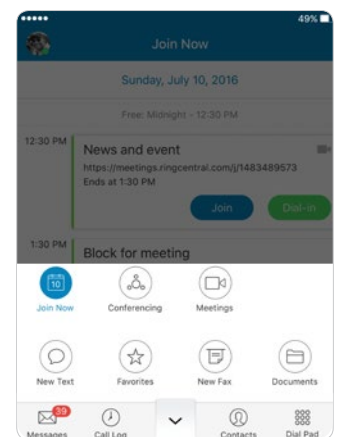
Phone system management
Manage your entire phone system—call management with Auto-Receptionist, department and user settings, and phones.



Advanced call management
Make and receive calls with highly secure, HD voice communications.⁸ Easily transfer, flip, park, or record a call.



Phone presence Reduce on-hold times by monitoring your colleagues' near real-time phone status across devices.



Inclusive communications
Easily send a text or fax, start an audio conference or an online meeting. The new Join Now feature allows you to view your calendar source (iCal, Google, or Outlook) from your mobile app with a one-tap feature to join conference calls or online meetings.

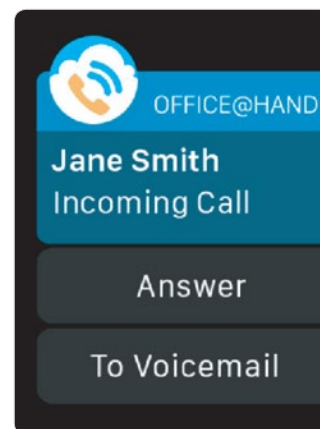
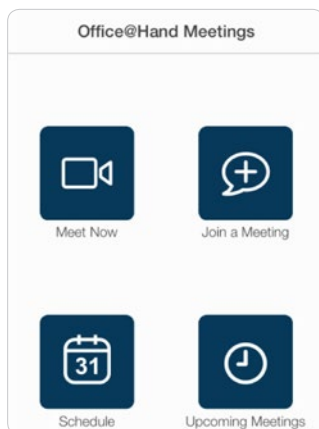
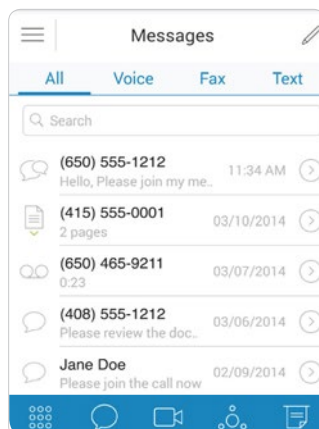
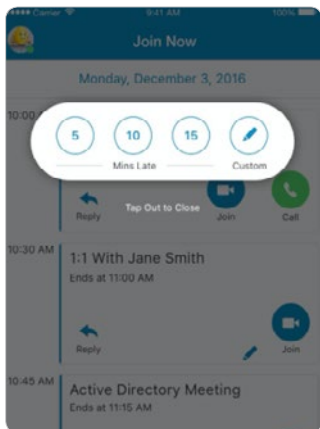
⁵ Requires minimum Google Play Service version 8.1. Users will be asked to update their Google Play Service installed version if it is old. In addition, the notification service is more reliable on Android 6.0/ Marshmallow with Doze or Standby modes enabled.

⁶ Improvements in voice quality delay depend on the processing power of the device. Devices with 8 cores CPU will provide the greatest improvement. Devices with 4 cores CPU/2 cores with built-in AEC will have a voice experience similar to the desktop application. Devices with less than 1 core CPU will see no improvements.

⁷ Charges may apply.

⁸ Upgraded TLS 1.0 to TLS 1.2 for VoIP security improvements.

How it works

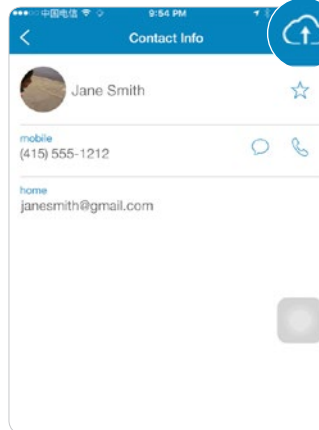
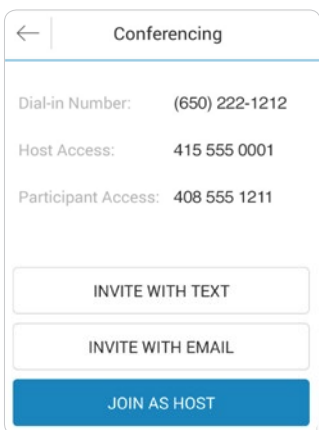
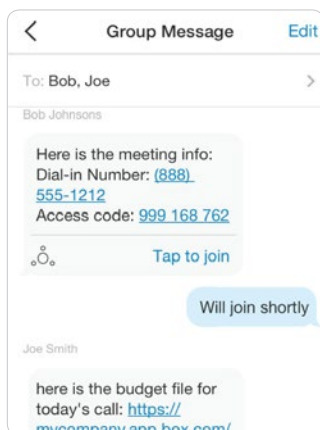


Reply Now
Reply to your meeting participants with a custom or canned message from your mobile device.

Message overview Easily check voicemail, received faxes or SMS text messages. Easily access conferencing and video meetings with a single click.

Online meetings Instantly start or schedule video meetings. Connect and collaborate with anyone using screen sharing, chat, and mark-up and drawing tools.

Apple Watch⁹ Get notifications of incoming calls and messages. Reply directly with text messages from your wrist. Pair with your iPhone to make/answer calls, listen to voicemail, and view faxes.



Business SMS⁷ Send and receive unlimited Business SMS and text messages to multiple recipients from your Office@Hand app.

Conferencing Host unlimited conference calls with up to 1,000 attendees. Easily invite participants with text or email and tap **Join as Host** to start the conference.

Contacts and storage Mobile cloud contacts storage is now available, allowing users to create, edit, delete, and import local contacts to the Office@Hand cloud contacts storage. Users can also automatically synchronize favorite contacts between the mobile app and desktop app for a consistent view anytime, anywhere.

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