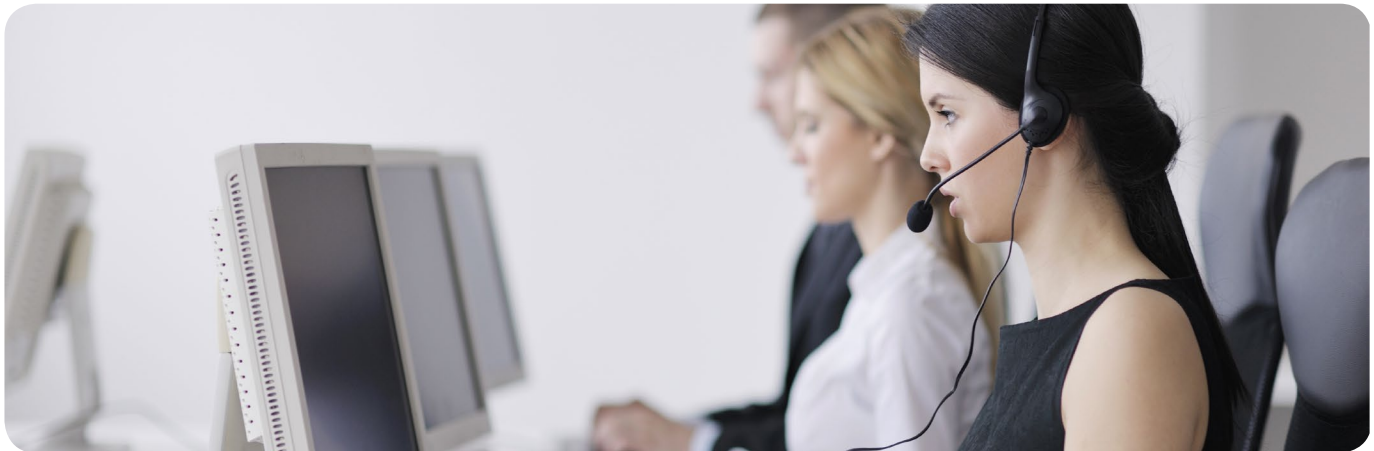


RingCentral Office@Hand from AT&T

Office@Hand Desktop App for Windows and Mac

Advanced desktop phone system—with voice, fax, text, conferencing, and online meetings.



The Office@Hand Desktop App is a new comprehensive communications solution on your desktop PC or Mac, with advanced call-management functions and a new intuitive interface.

Initiate a call, text, or conference call, host an online meeting, or send a fax from your desktop computer with the click of a mouse. Answer, screen, or forward calls with the new intuitive interface. Integrates with your company directory,¹ making it easy to view your colleagues' phone availability and reach them with options.

Download the Office@Hand app for iPhone®, iPad®, and Android™ devices—the perfect complement to your Office@Hand service.



Features and benefits

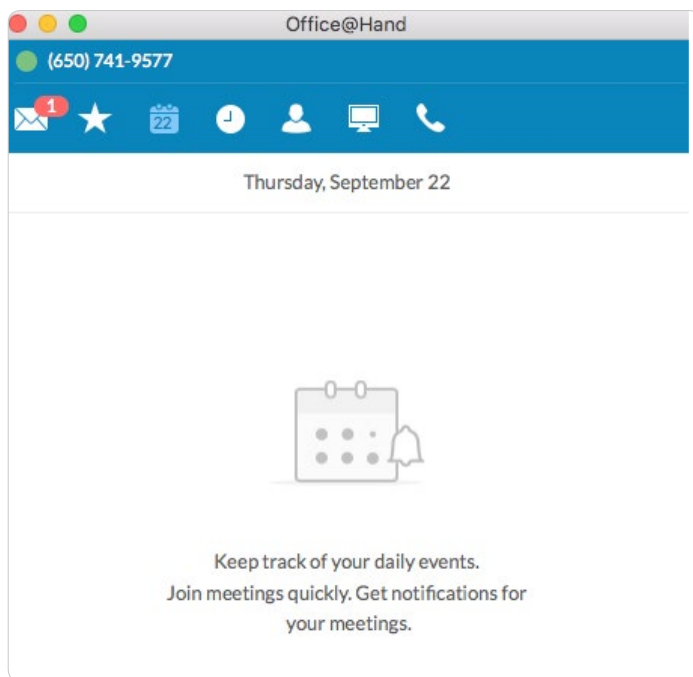
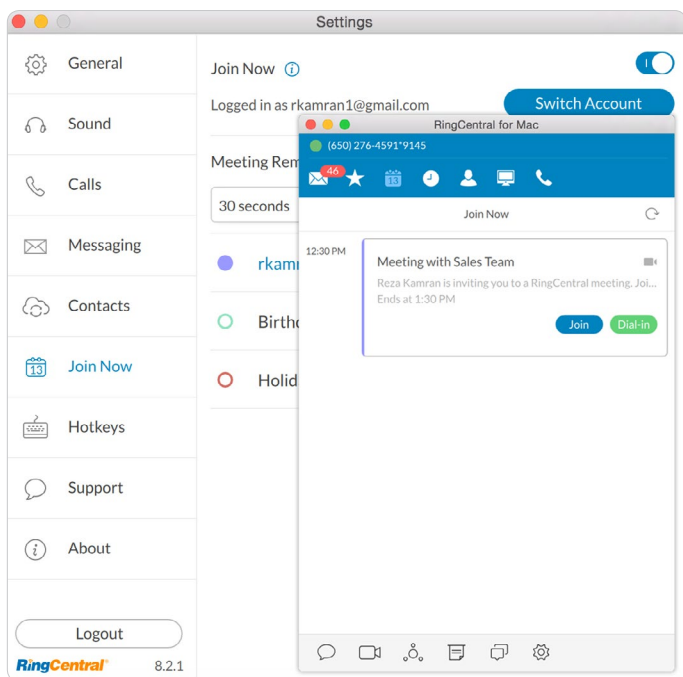
- Great productivity with one desktop app for call, fax, text, conferencing, and online meetings.
- Plug in a headset and turn your PC into a day-to-day communications hub.
- HD voice quality for clearer sound.²
- Secure voice prevents unauthorized interception of audio streams.
- Advanced call management while on a call—mute, transfer, record, park, place on hold, or flip a call.
- Access your company directory within the app and your Google contacts to reach your colleagues for a quick chat or call.¹
- Increase call volume and extend the call queue with Queue Overflow, supported with premium and enterprise editions only.
- View your colleagues' near real-time phone presence—available, busy, or offline—across devices.
- Easily start a conference call with one click. Each user has his/her own bridge number and access codes.
- Send a conferencing invitation, via email or text, with international dial-in.
- Easy multi-way calling; add up to seven callers to an existing call and split calls anytime.³
- Send/receive texts directly from your desktop/laptop with an option to select a caller ID for better corporate branding.
- Message and Call Log synchronize with your cloud and mobile devices.
- Integrated with Office@Hand Meetings; host or join an online meeting directly from your desktop app.
- Screen calls by viewing callers' numbers and names. Choose to ignore calls, send callers to voicemail, or reply with a message that will be read to the caller in real time.
- Head-up display (HUD) lets you view your colleagues' real-time presence and manage incoming calls with easy call transfer, call pick-up, and more.
- Record calls quickly by directly accessing call records from the Desktop app.

¹Limitations apply. Integration with company directory requires compatible software.

²HD voice is available with Office@Hand Premium and Enterprise editions.

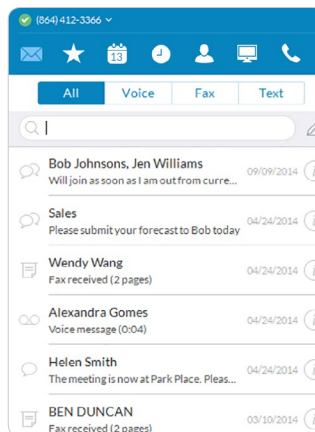
³Concurrent call limit supports 6 inbound + 1 outbound call for a total of 7 users per call.

How it works



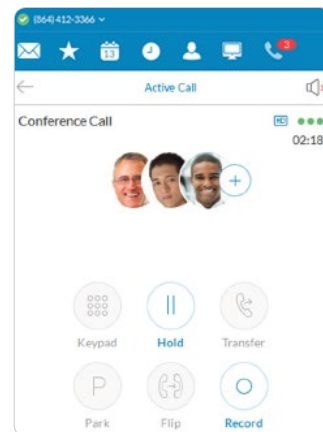
Calendar integration and Join Now

Displays multiple events from a one-day view of your local calendar. Users also have a quick one-tap feature to conference calls or online meetings with the feature automatically entering the access code and participant ID for efficiency. Add your meetings to either your iCal, Outlook, or Google Calendar.



New intuitive interface

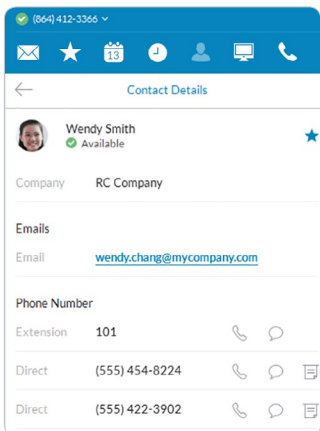
Initialize a call, text, conference call, online meeting, or send a fax, with a click of a mouse.



Advanced call management

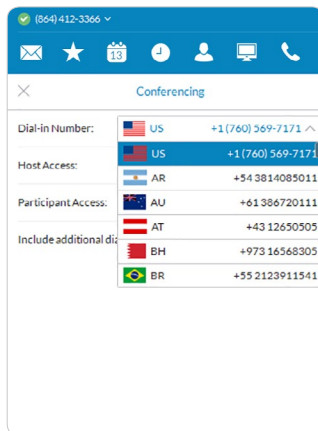
Easily manage your current call with advanced functionalities—call park, call transfer, call flip, call recording, and more.

How it works



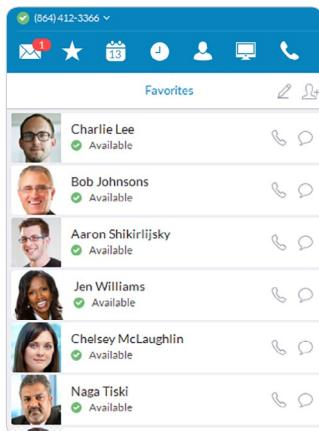
Integrates with your company directory

Easily reach a colleague with a call, text, or fax.



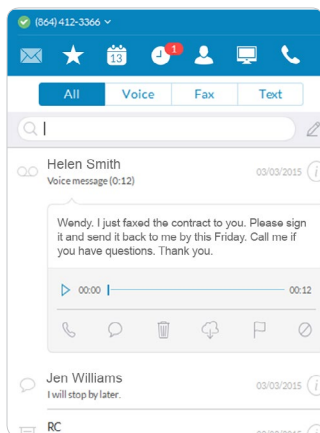
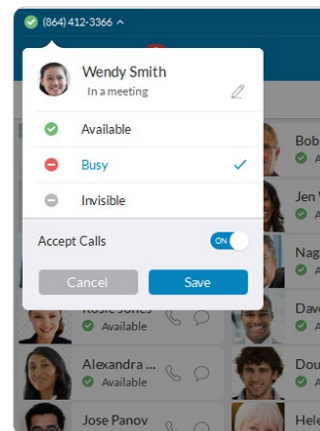
Audio conferencing

One click to start a conference. Send out invitations via text or email instantly, and include international dial-in numbers.



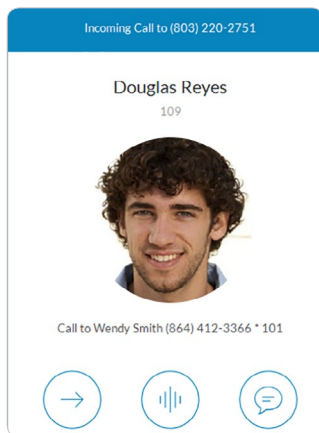
Telephony presence

Add your frequently contacted colleagues into your Favorites list and view their real-time phone presence status. Set your own presence status so colleagues will know when you are busy.



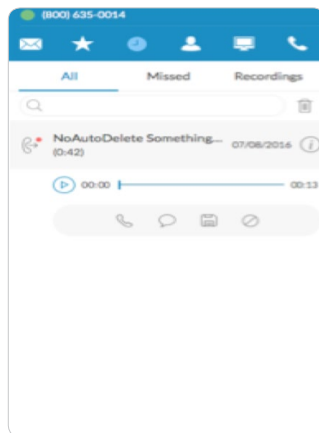
Listen to a voicemail or read the text transcription, plus more

By clicking on a voicemail message you can: preview the transcription, return a call, send a text message, mark a message as unread, save or delete a message, or block the number.



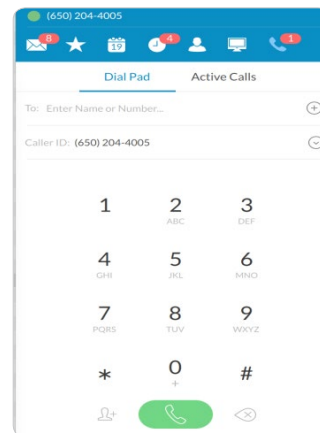
Screen calls

With options to ignore calls, send callers to voicemail, or reply with predefined or custom text-to-speech messages to voicemail, or reply with predefined or custom text-to-speech messages.



Call Recordings

Record calls quickly by directly accessing call records from the Desktop app.

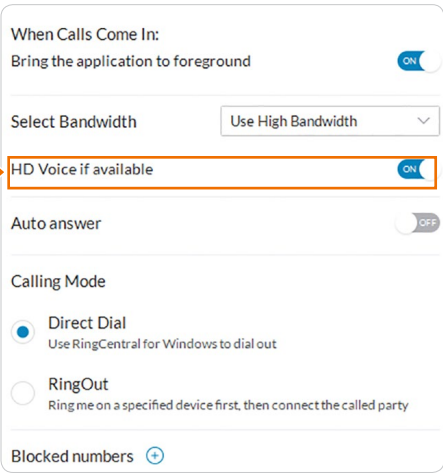
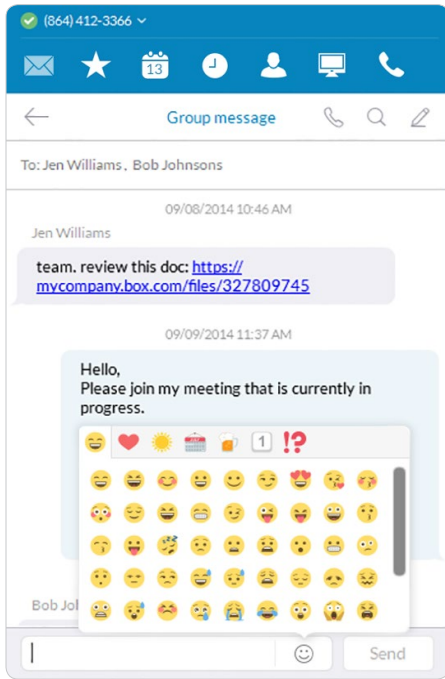


Dynamic active calls

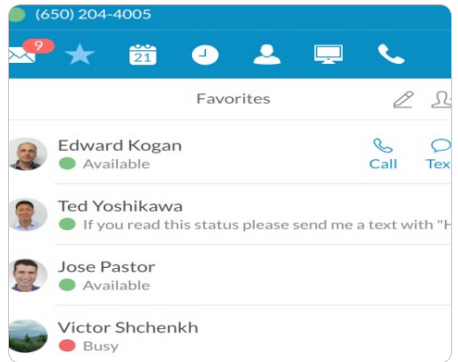
Know when you have an active call with Dynamic Active calls - an active calls tab will appear when an active call is in progress.

¹Charges may apply.

How it works



HD voice2
Turn on HD Voice in Settings to enjoy enriched voice communications with clear call quality and reduced background noise.



Head-up display (HUD)
View your colleagues' real-time availability. Answer and transfer an incoming call, add a colleague to a current call, or chat with a colleague directly. Pick up a call on behalf of your colleagues with permission. HUD is now ordered alphabetically and supports Push Notifications.

Business SMS¹

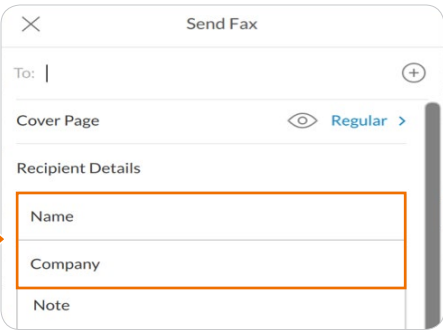
Send/receive text directly from your desktop to individuals, Office@Hand groups, or ad hoc groups of colleague extensions.

Create and view ad hoc message groups in one text thread.

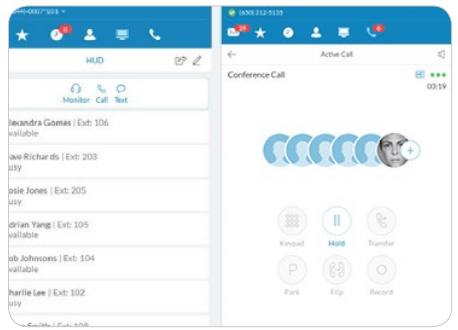
View text threads and make calls or view websites with one click.

Within a message thread, click to dial a phone number or click a URL to launch a web browser.

Emoji icons are now supported for extension-to-extension and all outbound messaging. Limited support available for inbound messaging with certain Emojis.



Fax without a fax machine
Send a fax right from the app. Send faxes to multiple recipients at once, customize your cover page, set schedules, attach files from your computer or a scanner. New fax template allows you to specify recipient details such as name and company.



Call monitoring
Monitor calls in near real time, whisper to your employees, enter into conversations, and even take over calls.

System requirements:

32/64-bit Windows® or Macintosh® with a minimum of 1 GHz processor. Windows 7 or above. Mac OS X® 10.6 (Snow Leopard) or above. 1 GB RAM (32-bit) 2 GB RAM (64-bit). 200 MB hard disk space.

¹Charges may apply.
²HD voice is available with Office@Hand Premium and Enterprise editions.
³Concurrent call limit supports 6 inbound + 1 outbound call for a total of 7 users per call.