



# Samsung Knox

## Trusted for Mobility

### Market Challenge

Today's IT managers for enterprise and government institutions are looking for ways to empower their workforces utilizing mobile devices for far more than email and texting. Employees require file sharing, access to corporate data, and application downloads anytime, virtually anywhere. These activities require that the enterprise and government network is highly secure from malicious attacks while allowing employees to be more productive using their mobile devices.

### Overview

Samsung Knox creates a 'defense grade' highly secure environment for your enterprise on your Samsung devices\*, so employees can use enterprise apps, store data, and send emails, all while keeping their personal data separate. Employees can use a variety of IT-approved apps inside the container to increase mobility and productivity across the organization.

Samsung Knox puts a protective layer over the Android platform with near real-time kernel protection, on-device encryption, SE for Android, and two-factor biometric authentication, including fingerprint scanners. Samsung Knox is compatible with leading Mobile Device Management (MDM) partners\*\* and Samsung Knox meets specific government security standards, including FIPS 140-2, U.S Dept. of Defense, CESG (UK).

### Knox Solutions

**Knox Premium** – A highly cost effective solution offering cloud-based MDM/EMM and on-device containers. Knox Premium's easy-to-use web console helps configure systems and devices and is security hardened from hardware to software.

**Knox Workspace** – Defense-grade security for applications and data that is secured from hardware to software. Knox Workspace must be utilized with either a Samsung Knox Premium license or with a major MDM/EMM platform\*\* and is compatible with any Android application.

**Knox Customization** – Set of customizing tools and services that include:

- Enhanced SDK for Professional Kiosk
- Advanced Device Configuration

Description	Price Monthly	Price Yearly	Price Bi-annual	One Time
Samsung Knox - Premium (Monthly)	\$0.90			
Samsung Knox - Premium (1 year)		\$10.75		
Samsung Knox - Premium (2 year)			\$22.00	
Samsung Knox - Workspace (Monthly)	\$2.70			
Samsung Knox - Workspace (1 year)		\$32.00		
Samsung Knox - Workspace (2 year)			\$65.00	
Samsung Knox - Custom Tool Kit/Configurator				\$3.00
Samsung Knox - Custom Service 1				\$10.00
Samsung Knox - Custom Service 2				\$5.00
Samsung Knox - Pro Services				Pass through

- Over-the-Air Bulk Execution via Cloud-based Portal
- Quick and Easy Deployment with COTS (Commercial-Off-The-Shelf) Devices

### The Future

The Samsung Knox solution is designed to support your enterprise and employees into the future with a platform that will integrate with many types of applications, including:

- Smart home
- Connected car
- Smart health
- Mobile office
- Smart shop
- Smart transportation

To learn more about Samsung Knox, visit [www.att.com/mdm](http://www.att.com/mdm) or [have us contact you.](#)

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## Benefits

- Separates Corporate and Personal Data creating a more secure environment for your enterprise
- Provides support for flexible add-on's such as Single Sign-On
- Cloud-based Mobile Device Application Management allows you to deploy, manage and control access to apps via whitelists and blacklists
- Multi-layered device protection helps to keep your business intelligence and network safe from hacking, viruses and unauthorized access

## Why AT&T

AT&T offers proven, end-to-end mobility solutions, and assists in providing centralized enforcement of corporate security policies to both AT&T and non-AT&T wireless customers, which helps extend, protect and synchronize security controls beyond the network into the device.

AT&T offers wide, deep expertise in industry vertical mobility needs via dedicated Industry Solutions groups that have an extensive vendor network of best-of-breed hardware, software and SI providers to support your business.

And our Enterprise Care teams are dedicated to supporting business customers.

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For more information contact an AT&T Representative or visit [www.att.com/mdm](http://www.att.com/mdm)

## Important Information

The Solution's functionality is limited to certain mobile devices (Samsung Galaxy S4 Series or later) and operating systems. A list of supported operating systems can be obtained by contacting an AT&T Account Executive. Not all features are available on all devices. All fees paid for the Solution are non-refundable. Users may download licensed software onto one (1) device per license.

The Solution is available only to customers with a qualified AT&T business or government agreement ("Enterprise Agreement") and a Foundation Account Number ("FAN"), and it is only available to enterprises located in the U.S. and end users who reside in and download the Solution in the U.S.. The Solution is available for use with multiple network service providers. Both Corporate Responsibility Users ("CRUs") and Individual Responsibility Users ("IRUs") are eligible to participate in the Solution. With respect to users subscribed to an AT&T wireless service, activation of an eligible AT&T data plan on a compatible device with a high speed connection is required. With respect to use of the Solution with devices subscribed to non-AT&T wireless providers, Customer is responsible for ensuring that Customer, its applicable end users and the Solution complies with all applicable terms of service of such other wireless carrier(s) and has a high speed data connection. All associated voice, messaging and data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier(s) for such rates, terms and conditions.

The Solution's administrative interface is accessed via a Web portal and requires an Internet connection. The Solution may be used as a tool to configure and customize certain settings and features and perform software updates only for compatible devices. Improper or incomplete configuration and/or downloads performed by Customer may result in service interruptions and/or device failures. AT&T does not guarantee compliance with such customized settings and/or updates.

The Solution is subject to the terms and conditions of the applicable Enterprise Agreement between AT&T and Customer and the End User License Agreement ("Samsung Knox EULA") located at [www.samsungknox.com/en/eula](http://www.samsungknox.com/en/eula). Customer and end users must agree to the terms of the Samsung Knox EULA before the first use of the Solution. If Customer or an end user does not accept the terms of the Samsung Knox EULA, they must not use the Solution. Customer, must accept the Samsung Knox EULA as the party liable for each CRU, and agrees in such case that the CRU will comply with the obligations under the Samsung Knox EULA. Customer and the CRU are individually and jointly liable under the Samsung Knox EULA. Customer is responsible for all uses of the Solution outside the U.S. The Solution is provided "AS IS" with all faults and without warranty of any kind. AT&T DISCLAIMS ALL REMEDIES FOR CLAIMS OF INFRINGEMENT BY A THIRD PARTY BASED UPON OR ARISING OUT OF CUSTOMER'S OR END USERS' USE OF THE SOLUTION.

**Data Privacy:** Customer Personal Data: Customer Personal Data may be transferred to or accessible by (i) AT&T personnel around the world; (ii) third parties who act on AT&T's or AT&T's supplier's behalf as subcontractors; and (iii) third parties (such as courts, law enforcement or regulatory authorities) where required by law. Customer will only provide or make Customer Personal Data accessible when Customer has the legal authority to do so and for which it has obtained the necessary consents from its end users, and will camouflage or securely encrypt Customer Personal Data in a manner compatible with the Solution. The term Customer Personal Data includes, without limitation, name, phone number, email address, wireless location information or any other information that identifies or could reasonably be used to identify Customer or its end users. Customer is responsible for providing end users with clear notice of AT&T's and Customer's collection and use of Customer Personal Data obtained via the Solution, including, without limitation, end user device location information, and for obtaining end user consent to that collection and use. Customer may satisfy its notification requirements as to AT&T by advising end users in writing that AT&T and its suppliers may collect and use Customer Personal Data by providing for end user review the relevant links to the Product Brief or other sales information that describes the Solution and to AT&T's Privacy Policy at <http://www.att.com/gen/privacy-policy?pid=2506>. Customer is responsible for notifying end users that the Solution provides mobile device management (MDM) capabilities and allows Customer to have full visibility and control of the Solution's container on end users' devices, as well as any content therein.

AT&T reserves the right to (i) modify or discontinue the Solution in whole or in part and/or (ii) terminate the Solution at any time without cause. AT&T reserves the right to conduct work remotely and use, in AT&T's sole discretion, employees, contractors or suppliers located outside the United States to perform work in connection with or in support of the Solution.

**Exclusive Remedy:** Customer's sole and exclusive remedy for any damages, losses, claims, costs and expenses arising out of or relating to use of the Solution will be termination of service.

\*Samsung Knox is not supported on all Samsung devices, or any other brand of Android device; a comprehensive list of supported Samsung devices can be found here: <https://www.samsungknox.com/en/knox-supported-devices/knox-workspace>

\*\*EMM (Enterprise Mobile Management)/MDM (Mobile Device Management) partners supporting Samsung Knox can be found here: <https://www2.samsungknox.com/en/products/knox-workspace/technical/knox-mdm-feature-list>

To learn more about Samsung Knox,  
visit [www.att.com/mdm](http://www.att.com/mdm) or [have us contact you.](#)

