AT&T Mobile Select℠ Priority – Pooled plans give you the power to stay connected and productive when it is most critical

Managing AT&T Mobile Select Priority – Pooled plans in Premier

Release Notes
March 2019
New AT&T Mobile Select Priority – Pooled plans

AT&T Mobile Select™ Priority – Pooled plans are the newest addition to our AT&T Mobile Select portfolio. In addition to the benefits of pooled data, the AT&T Mobile Select Priority – Pooled plans include AT&T Dynamic Traffic Management and Private Wi-Fi.

AT&T Mobile Select Priority - Pooled plans are designed to help users stay connected and productive when it is most critical for business.

AT&T Mobile Select Priority – Pooled plans feature:

• AT&T Dynamic Traffic Management.*
• Flexible Pooled Data – light users can help balance out heavy users within a single billing account.*
• Unlimited number of domestic calls and texts.
• Unlimited texting from the U.S. to over 120 countries and unlimited talk from the U.S. to Mexico & Canada.
• No roaming charges for plan voice, text and/or standard data use while in Mexico**
• Stream Saver – Stream video content at Standard Definition quality, similar to DVD (about 480p), to help you conserve your data for other business critical needs.***
• Private Wi-Fi to allow smartphones to connect more securely to unencrypted public Wi-Fi. ****

*Users’ AT&T Dynamic Traffic Management allotments do not pool and any remaining allotment on a user’s line does not rollover.

**Compatible device required. AT&T Dynamic Traffic Management not available in Mexico. Other restrictions apply.

***AT&T will activate the feature for you and you may turn it off and back on at any time. Ability to stream & video resolution vary. Restrictions apply.

****Requires a smartphone operating on a compatible iOS or Android operating system.

For more information about the AT&T Mobile Select Priority – Pooled plans, visit att.com/mobileselect.

Images provided in this presentation are for illustrative purposes only.
Boost your experience during times of data congestion

AT&T Dynamic Traffic Management features

AT&T Dynamic Traffic Management gives users the ability to assign a higher priority to their business data traversing the AT&T domestic 4G LTE network, prioritizing their business-critical data over lower priority traffic.

• An on-demand app prioritizes data with the press of a button on your smartphone or tablet.*
• Differentiated experience for data traffic over AT&T domestic 4G LTE network providing more predictable wireless application performance.
• Quality of Service (QoS) Prioritization.
• Can be used up to the data allotment of each user’s plan (prioritization does not pool).

Private Wi-Fi features**

Private Wi-Fi connects smartphones to unencrypted public Wi-Fi with greater confidence, with two security features available through the Private Wi-Fi app.

• Private Wi-Fi VPN transforms Wi-Fi from unencrypted to encrypted by automatically creating a VPN as soon as your smartphone is connected.***
• Private Wi-Fi Alerts provide near real-time threat detection and alerts whenever a Wi-Fi vulnerability is detected on your smartphone, so you can disconnect to protect your business.

*Requires a 4G LTE capable device using the Android™ or iOS operating systems.
**Only available in the Domestic Coverage Area (U.S., Puerto Rico and the U.S. Virgin Islands).
***May be blocked by certain video streaming apps, in which case the data will bypass or disconnect the VPN connection.

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Benefits of the AT&T Dynamic Traffic Management mobile application

Experience

Enables a differentiated network experience for your mission-critical business application data traffic when network resources are in demand.

Productivity

Helps keep users productive, especially during times of network congestion.

Simplicity

Enables users to initiate an on-demand session with a simple ‘click-and-go’ on their mobile device.
Easily use the AT&T Dynamic Traffic Management mobile application

**Before you start**
The AT&T Mobile Select™ Priority – Pooled plan comes bundled with AT&T Dynamic Traffic Management and requires a 4G LTE capable device using the Android™ or iOS operating systems.

After the device is activated with the rate plan, users will be prompted in an SMS message to download the AT&T Dynamic Traffic Management mobile application by visiting [att.com/dtmapp](http://att.com/dtmapp).

**AT&T Dynamic Traffic Management sessions**
- Initiating an AT&T Dynamic Traffic Management application session is seamless for users – no need to remember passwords or usernames.
- Sessions are initiated based on a specific period of time. The application will show the amount of time remaining in the session.
- To start a session, users simply open the application and tap **Start**. It will default to a one-hour session. Session time is configurable in 30-minute increments up to 120 minutes.
- Users can automatically initiate a session for a preset GPS location.
Choose an AT&T Mobile Select Priority – Pooled plan in Premier Online Store

In Premier Online Store, company administrators and CRUs with permission can purchase the AT&T Mobile Select℠ Priority – Pooled plan when upgrading or buying new devices.

On the Rate Plans page -

• Select the AT&T Mobile Select tab.

• Find the Mobile Select Priority – Pooled plan you want to add, and then click Add to Cart.

• Click Continue and complete the purchase.

Note
The image on the right displays only a representation of what may be shown on this page. Rate plans shown depend on the product preferences selected in Premier.

Easily select the rate plan you want to add.
Change rate plans in Premier Online Care

Company administrators can easily change their users’ rate plans to an AT&T Mobile Select℠ Priority – Pooled rate plan in Premier Online Care.

To change to an AT&T Mobile Select Priority – Pooled rate plan:
1. Log in to Premier. From the I want to list on the taskbar, select Change rate plan, enter the wireless number you want to update, and then click Go. If prompted, select the employee group for the wireless number (not shown).
2. On the Change Rate Plan page, under Select a Rate Plan, open the Mobile Select tab.
3. Select a Mobile Select Priority – Pooled plan and click Continue.
4. Update optional features and click Continue.
5. Verify your selections and click Submit.

You will receive an email confirming your changes. To review the status of your request, click the Request ID link in the email.

Note
The image on the right displays only a representation of what may be shown on this page. Rate plans shown depend on the product preferences selected in Premier.
More information about AT&T Dynamic Traffic Management

- Contact your AT&T representative if you have any questions about the AT&T Dynamic Traffic Management application.

- When the user clicks **Start** on the application to initiate an AT&T Dynamic Traffic Management session, their eligible network traffic is prioritized on the AT&T domestic 4G LTE network until disconnected or session time runs out.

- For authorized CRUs using AT&T Dynamic Traffic Management, the data usage is limited up to the amount of their plan’s data allowance. Any data traffic sent by an authorized CRU that exceeds the limit will be handled on a “best effort” QoS (Quality of Service) basis until the beginning of the next billing cycle.

- AT&T Dynamic Traffic Management is available only within the Domestic Coverage Area and only for the customer’s eligible data traffic on the AT&T-owned domestic 4G LTE Network.

- Each line can use AT&T Dynamic Traffic Management up to the amount of its data allowance; feature usage allowances do not pool and do not rollover. Mobile Select Pooling is not impacted and continues to work as defined in the plan.

- For more information about the AT&T Mobile Select Priority – Pooled plans, visit [att.com/mobileselect](http://att.com/mobileselect).
Vehicle Service for CRU Lines: Service shall be provided to each connected vehicle until such time as: (a) Customer terminates the Service for the vehicle; (b) ownership of the vehicle is transferred to a third party and the third party or the vehicle's manufacturer requests to establish Service for the vehicle; or (c) AT&T terminates Service by exercising its rights set forth elsewhere in this Agreement. AT&T shall provide notice to Customer of termination of Service to any vehicle within 24 hrs. of termination of Service. Customer shall have the responsibility of promptly terminating Service for the vehicle. Customer may have to pay for any costs for the Service until such time as Service is terminated pursuant to this Section. Transfer of ownership shall be deemed to occur in any of the customary ways such transactions are conducted in the marketplace for the vehicle, but not limited to, transfer of title for the vehicle to a third party. Customer acknowledges and agrees that: (a) AT&T shall have no obligation whatsoever to determine the facts or circumstances pertaining to any transfer of ownership for any vehicle; (b) AT&T may reasonably rely upon the request of a third party or the manufacturer of a vehicle as a basis to terminate Service for that vehicle; and (c) Customer shall hold harmless, and not assert any claims against, AT&T regarding any conveyance of any vehicle to which Service is provided. Connected Wearables: Visit att.com/wearables to find available Connected Wearables. Wireless Home Phone (“WHP”): is a wireless voice service (CMS). WHP devices are no longer available for purchase from AT&T. AT&T Wireless Internet (“AWI”): is a wireless voice service (Commercial Mobile Radio Service or CMS) or a mobile broadband internet access service. For AWI details visit att.com/wirelesssmart. WHP & AWI General: Messaging excluded. For emergency calls, provide location to 911 operator. Devices have backup battery but landline equip. with separate power will not place/receive calls (including 911) during outage. Not compatible with landline dependent services like medical alert monitoring systems. Other compatibility limitations apply. Mexico Service Restrictions: Plan usage not available in Mexico on Connected Devices, Connected Wearables, connected vehicles, WHP, WHP2 and any AT&T Mobile Select — Pooled plans for Data-Only Devices that include less than 1GB of data. Pay-per-use roaming rates may apply for such devices and plans. Business Agreement Discounts: Plans that have a monthly service charge of less than $25 are not eligible for any CRU service discount described in the Business Agreement. Imposing Limitations: Plans are not eligible for combined (wireless/wireline) billing.

AT&T MOBILE SELECT PRIORITY – POOLED PLANS: Same eligibility, features and other terms and conditions as AT&T Mobile Select—Pooled plans with the additional capabilities of Dynamic Traffic Management and Private Wi-Ap Application. AT&T DYNAMIC TRAFFIC MANAGEMENT: Feature uses quality of service (“QoS”) network technology to give CRU a differentiated (i.e., enhanced versus “best effort”) 4G LTE network experience for business data traffic originated on and traversing entirely over the AT&T-owned domestic 4G LTE network (i.e., excluding microwells, AT&T Wi-Fi service, and roaming partners’ networks). The feature does not include priority access to network resources or preemption. Device Requirements: Each line requires a 4G LTE-compatible device using the Android™ or iOS operating systems and the use of the AT&T Dynamic Traffic Management App (the “App”). App: Allows CRUs the

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ability to invoke AT&T Dynamic Traffic Management on an on-demand basis for the duration of a session initiated and terminated by the CRU. CRUs must download the App onto their 4G LTE-capable wireless devices from generally available app stores, such as Apple iTunes® and Google Play®. The App requires Customer and individual CRUs to accept the terms of an End User License Agreement ("EULA") prior to use. The terms of the EULA are located at www.att.com/adtmobileeula. CRUs can activate a session by launching the App and selecting a desired time duration, after which the session will end. During the session, all of a CRU’s data traffic will be given a higher Quality of Service ("QoS") indicator after which their data traffic will resume being treated on a "best efforts" basis, unless the session is extended by CRU Usage Limitation. Each line may use AT&T Dynamic Traffic Management up to the amount of its Data Allowance; feature usage allocations do not pool and do not rollover. After Data Allowance is exhausted, all CRU traffic will be handled on a "best efforts" basis until the beginning of the next billing cycle. Limitations: Feature is available only within the DCA and only for data traffic originated on and traversing over the AT&T domestic 4G LTE network. Feature does not prioritize CRU’s data traffic ahead of all other data traffic. Feature does not provide priority access to available AT&T 4G LTE domestic network resources. Feature is intended for use for business application data traffic. Termination or Suspension: AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with its intended use, the EULA or the Business Agreement. PRIVATE WI-FI APPLICATION ("App"): Requires a smartphone operating on a compatible iOS or Android operating system. App may result in increased battery usage by your device. Certain App features are available on a subscription basis only. Private Wi-Fi is provided on an "as-is" basis with no warranties, and AT&T and its suppliers make no representations of any kind, express or implied, with respect to the subscription service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. Activation/upgrade fee applies if you cancel CRU service after the first 30 days and before the CRU service term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. Activation/upgrade fee per line (up to $45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. Other Monthly Charges: Apply per line & may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to $12.50), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of $0.20 – $0.45 applied per CRU’s assigned number), which are not government-required charges. Additional one-time charges may apply. For full service terms and conditions, see the Business Agreement.

All offers, promotions, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued or terminated at any time without notice.

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Business Agreement. Service is not for resale & is intended for use primarily within the DCA. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of the right to enforce those terms or restrictions. AT&T reserves the right to enforce all terms and restrictions at any time. If AT&T determines your use of the services violates any of the applicable terms or policies found in the applicable Business Agreement, we may in our sole discretion suspend, modify, terminate, or restrict your service. Coverage: Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check wireless.att.com/coverageviewer. Coverage may include areas that are served by unaffiliated carriers & not on AT&T’s owned and operated network (off-net). Coverage is subject to change without notice. Network Management: All AT&T service is subject to AT&T network management policies. See att.com/broadbandinfo for details. Off-Net Usage: International and domestic off-net (roaming) data usage may be at 2G speeds. Excessive Off-Net Usage: You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other Restrictions & Charges: Other restrictions apply and may result in service termination. If you purchased a device that requires a term commitment, an Early Termination/Cancellation Fee applies if you cancel CRU service after the first 30 days and before the CRU service term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. Activation/upgrade fee per line (up to $45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan.

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