

AT&T Business Pooled Nation Plans

Voice plans with flexible pooled minutes



AT&T Business Pooled Nation plans give your business the flexibility to use all your wireless minutes in whatever way works best each month, for each wireless user. Within a single billing account, your users with Business Pooled Nation plans are added to a common pool. Users deplete their Anytime Minutes first and then incur additional minute overage charges. If the pool's total under usage exceeds the total over usage at month's end, the under usage is reallocated to help offset the users' overage charges. In this way, your light users can help balance out the heavy users.

Monthly service charge	Included Anytime Minutes	Additional Minutes* (Voice Overage Rate)	Night and Weekend Minutes**	Mobile-to-Mobile Minutes**	Nationwide long distance
\$44 ⁹⁹	450	\$0.25 per minute	Unlimited	Unlimited	Included
\$64 ⁹⁹	900				
\$84 ⁹⁹	1,350				
\$104 ⁹⁹	2,000				
\$154 ⁹⁹	4,000				
\$204 ⁹⁹	6,000				

Taxes, fees & other monthly charges extra. For use in the Domestic Coverage Area only. Plans include AT&T Call Protect Basic for compatible smartphones.

* **Voice Overage:** Pay-per use rate of \$0.25 per Anytime Minute. Overage charges may be eligible for full or partial bill credits depending on total usage within available Pool of Anytime Minutes.

**Night and Weekend Minutes and Mobile-to-Mobile Minutes do not pool.

Included features:

- Nationwide long distance
- Voicemail
- Call forwarding
- Call waiting
- 3-way calling
- Caller ID
- AT&T 411 INFO (\$1.99 per call)

Coverage map



- AT&T Domestic Coverage
- No Service Area

Map depicts an approximation of outdoor domestic and Mexico coverage. Actual coverage may differ. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/covageviewer.

(sold separately). Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may also apply. **AT&T CALL PROTECT BASIC:** Provides network-based and application-based features that help manage unwanted calls. AT&T Call Protect Basic (a) automatically blocks calls AT&T determines to be spam/nuisance, fraud/scam, or neither/neutral using data analytics and network monitoring, as well as reports from customers, and (b) provides suspected spam alerts. AT&T will activate the feature for you. You can opt-out at any time by using your online account management portal (att.com/myatt or att.com/premier, as applicable) or contacting your sales representative. **Device Requirements:** Each line requires a compatible VoLTE-enabled smartphone (either an iPhone 6 or newer operating on iOS version 9.3 or higher or an AT&T HD ice-enabled Android smartphone). Smartphones sold by other carriers or direct from device manufacturers may not be compatible. **AT&T Call Protect App (CP App):** Allows CRUs to adjust call blocking settings to establish and manage a personal call blocking list. CRUs must download the CP App onto their qualified smartphone from generally available app stores, such as Apple iTunes® and Google® Play. The CP App requires Customer and individual CRUs to accept the terms of a EULA found at att.com/legal/termscallprotectEULA.html prior to use. **Limitations:** AT&T Call Protect Basic is not guaranteed to be accurate and may inadvertently block wanted or permissible calls (including service messages) or misidentify numbers as suspected spam or potential fraud. Other restrictions apply; see business.att.com/products/call-protect for more details. **MISCELLANEOUS: Pay-Per-Use Rates:** Monthly plan prices do not include any data or messaging services within the DCA. The following pay-per-use rates apply to domestic data or messaging usage unless you add an eligible data or messaging plan (sold separately) to the CRU line using the service: text messages – 20¢ per message; picture/video messages – 30¢ per message; data – \$2 per MB. **International:** Monthly plan prices do not apply to calls, texts or data use while outside the DCA (international roaming) or to calls or texts from the DCA to numbers outside the DCA (international long distance). Pay-per-use rates will apply to such international usage unless you add an eligible international package (sold separately) to the CRU line using the international service. For current international roaming pay-per-use rates, see att.com/intlppurates. For current international long distance pay-per-use rates, see att.com/worldconnect.

All offers, promotions, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued or terminated at any time w/out notice.

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Business Agreement. Service is not for resale. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of AT&T's right to enforce those terms or restrictions. AT&T reserves the rights to enforce all terms & restrictions at any time. If AT&T determines your use of services violates any of the applicable terms or policies found in the Business Agreement, we may in our sole discretion suspend, modify, terminate or restrict your service. **COVERAGE:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check wireless.att.com/covageviewer. Coverage may include areas that are served by unaffiliated carriers & not on AT&T's owned and operated network (off-net). Coverage is subject to change without notice. **OFF-NET USAGE:** International and domestic off-net (roaming) data usage may be at 2G speeds. **Excessive Off-Net Usage:** You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. **OTHER RESTRICTIONS & FEES:** Other restrictions apply & may result in service termination. If you purchased a device that requires a term commitment, an **Early Termination/Cancellation Fee** applies if you cancel service after the first 30 days & before your term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. **Activation/upgrade fee** per line (up to \$50) & deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Additional Monthly Fees & Taxes:** Apply per line & include Regulatory Cost Recovery Charge (up to \$1.50), Administrative Fee (\$1.99), & other fees which are not government-required surcharges (including without limitation a Property Tax Allotment surcharge of \$0.20-\$0.45 applied per CRU's assigned number) as well as taxes. Additional one-time charges may apply. See att.com/mobilityfees for more details. For full service terms and conditions, see the Business Agreement.

AT&T BUSINESS POOLED NATION PLANS: Available only to business/government customers with a qualified AT&T wireless service agreement (**Business Agreement**) and only for their Corporate Responsibility User (**CRU**) lines of service. For terms and conditions of service, see the Business Agreement, including without limitation the terms found at att.com/abs-addtl-terms. **PRICING:** All prices are for voice service only, are billed monthly, and are valid for use in the United States, Puerto Rico and U.S. Virgin Islands (**Domestic Coverage Area** or **DCA**) only. Data plan (purchased separately) is also required for all smartphones. Voice usage will be counted against minutes included in the plan (as applicable depending on the plan and time of the call) in the following order: Mobile-to-Mobile Minutes, Night & Weekend Minutes, and Anytime Minutes. **MOBILE-TO-MOBILE MINUTES:** Mobile-to-Mobile Minutes apply only when directly dialing or receiving calls from any other AT&T wireless phone number from within the DCA. Mobile-to-Mobile Minutes may not be used for interconnection to other networks. Calls to directory assistance, AT&T voicemail, and call routing/forwarding numbers are not included. International long distance and roaming calls not included. **NIGHT-AND-WEEKEND MINUTES:** 9 pm to 6 am Mon.-Fri.; weekends 9 pm Fri. to 6 am Mon. **POOLED ANYTIME MINUTES:** Within a single billing account number (**BAN**), CRU lines activated on Business Pooled Nation plans are combined to create a "Pool". Every billing cycle, each CRU line in the Pool first uses its plan's included Anytime Minutes. If a CRU line does not use all of its Anytime Minutes, it creates an underage in the amount of unused Anytime Minutes (**Under Usage**). If a CRU line uses more than its plan's included Anytime Minutes, it creates an overage in the amount of the excess Anytime Minutes (**Over Usage**) and the CRU line incurs voice overage charges for the Over Usage at the specified Additional Minute rate. At the end of the billing cycle, AT&T calculates the total Under Usage for CRU lines in the Pool and the total Over Usage for CRU lines in the Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount (and the total Over Usage is greater than zero), then the Under Usage amount is allocated among CRU lines in the Pool with Over Usage, resulting in per line credits on your invoice equal to each such CRU line's voice overage charges. Any remaining Under Usage in excess of the voice overage charges will be forfeited. If the total Over Usage amount exceeds the total Under Usage amount (and the total Under Usage is greater than zero), then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each CRU line's voice overage charges to determine each such CRU line's share of the total Under Usage amount, resulting in per line credits on your invoice to partially offset each such CRU line's voice overage charges. *For example:* if a Pool has 900 minutes of Under Usage and 1,000 minutes of Over Usage (which means an allocation factor of 90%), then your invoice will show, with respect to each CRU line with Over Usage, both (a) the CRU line's voice overage charges for the Over Usage at the specified Additional Minute rate, and (b) a bill credit equal to 90% of the CRU line's Additional Minute charges. Changing or migrating CRU lines to eligible pooled plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If your organization's foundation account number (**FAN**) has multiple BANS, you may have one Pool for each BAN under the FAN; however, CRU lines in one Pool cannot take advantage of another Pool's Under Usage, and each CRU line can only be in one Pool at a time. AT&T reserves the right to limit the number of CRU lines in a Pool due to business needs and system limitations. CRUs on prior versions of AT&T's wireless pooled plans, including but not limited to Business National Pooled Plans and Business Local Pooled Plans, cannot be in the same Pool as CRU lines on Business Pooled Nation plans. CRUs on non-pooling wireless plans may be included in the same BAN as CRUs on Business Pooled Nation plans; however, these non-pooling CRU lines will not receive any pooling benefits or contribute any Anytime Minutes to the Pool. Mobile-to-Mobile Minutes, Night & Weekend Minutes and/or any other promotional minutes are not included in a Pool. **Voice Overage:** If you exceed the available Anytime Minutes during your billing period, a pay-per-use rate of \$0.25 per minute will apply. **Invoicing Restrictions:** Consolidated invoicing required for Pooled Anytime Minutes. **DEVICES:** Eligible phones only