1. Alliance Billing Service. As a billing convenience, AT&T will bill-on-behalf-of qualified third-party alliance vendors ("Merchants") with respect to select products, services, solutions, Equipment and/or programs. AT&T, acting as the Merchants' agent for the limited purposes of billing for and collecting and remitting payments to the Merchants, will include the charges for Customer's purchases from the Merchants on Customer's monthly invoice(s). When Customer pays its AT&T bill, the payments applicable to Merchant charges will be processed by Chase Manhattan Bank Delaware ("Payment Processor") and paid to the applicable Merchant(s). This is called the "Alliance Billing Service." Use of the Alliance Billing Service is required for some products, services, solutions, Equipment and/or programs, including without limitation non-stocked Equipment ordered through AT&T Industry & Mobility Alliance Program members and select Supplemental Services, but is optional for others. Unless Customer indicates otherwise at the time of purchase, Customer will be deemed to have authorized purchases from Merchants to be billed to Customer's wireless bill, and AT&T will automatically enable the Alliance Billing Service pursuant to the terms and conditions of the Agreement and this Attachment.

2. Charges and Payment.

- **2.1 Charges.** In addition to the provisions of §5 of the General Terms and Conditions regarding payment of charges, Customer acknowledges and agrees that Customer also will pay all Merchant charges included on the wireless bill using the Alliance Billing Service, whether such charges are incurred by Customer or its Corporate Responsibility Users ("CRUs").
- Payment. Failure by Customer to pay its wireless bill in full may lead to suspension or 2.2 cancellation of Service. In addition, if Customer makes a partial payment of the total amount due on its wireless bill, AT&T may allocate, in its sole discretion, the funds received from Customer to the amounts owed directly to AT&T and the amounts to be paid to Merchants, and Customer will remain liable to each Merchant for the amount owed to the Merchant. Upon Customer's payment of Merchant charges, AT&T will transfer the applicable funds and the related payment data to the Payment Processor. The Payment Processor will complete a payment to a Merchant only if it is informed by AT&T that Customer has remitted the funds to AT&T that are reflected on the Customer's monthly bill. The Payment Processor may select the appropriate payment transmission method (such as check or wire) for completing the payments to Merchants. The Payment Processor may rely upon information provided by Customer to AT&T for completing payments to Merchants. If AT&T and/or Payment Processor is unable to process Customer's requested payment to a Merchant, Customer will receive a corresponding credit on the next month's AT&T bill. AT&T or the Payment Processor may refuse to complete a requested payment, and the funds will be returned to Customer. Payments made by Customer through the Alliance Billing Service are not eligible for stop payment, recall, refund or reversal. IN NO EVENT WILL AT&T OR THE PAYMENT PROCESSOR BE LIABLE TO CUSTOMER FOR DAMAGES ARISING DIRECTLY OR INDIRECTLY FROM THE ALLIANCE BILLING SERVICE IF IT ACTS IN GOOD FAITH AND IN ACCORDANCE WITH THIS ATTACHMENT IN PROCESSING (OR DECLINING TO PROCESS) THE REQUESTED PAYMENTS TO MERCHANTS. Nothing in this Attachment shall be deemed to establish an account, a deposit or any similar relationship between Customer and AT&T or between Customer and the Payment Processor. Nothing in this Attachment shall constitute an extension of credit to Customer by AT&T, a Merchant, or the Payment Processor.
- 3. Billing and Technical Inquiries. All billing inquiries regarding Alliance Billing Service purchases, including credit or refund requests, must be directed to AT&T's Customer Care at wireless.att.com/support or by calling 1-800-888-7600. AT&T may limit the amount of time during which a refund may be requested. All technical inquiries about the purchases should be directed to the appropriate Merchant.
- **4. Privacy.** AT&T collects, and Customer consents to the collection of, the information Customer provides or confirms upon activation of the Alliance Billing Service, as well as information about

- **5. Merchant Relationships.** Customer understands and agrees that in providing the Alliance Billing Service: (a) AT&T is only facilitating Customer's access to and purchases from the participating Merchants and is not responsible for any of the transactions or purchases made using the Alliance Billing Service; (b) AT&T is not a third party beneficiary of or guarantor of performance with respect to any such transactions; and (c) AT&T IS NOT LIABLE TO CUSTOMER FOR THE FAILURE OF ANY MERCHANT, OR FOR THE FAILURE OF CUSTOMER, TO ENTER INTO OR COMPLETE SUCH TRANSACTION. In addition, Customer understands and agrees that AT&T may, from time to time and in its sole discretion, modify, substitute, or terminate the Payment Processor and/or its payment processing functions hereunder.
- 6. Additional Disclaimers. IN ADDITION TO THE DISCLAIMERS SET FORTH ELSEWHERE IN THE AGREEMENT, THE ALLIANCE BILLING SERVICE IS PROVIDED TO CUSTOMER ON AN "AS IS" AND "AS AVAILABLE" BASIS. AT&T, PAYMENT PROCESSOR AND THEIR RESPECTIVE SUPPLIERS EXPRESSLY DISCLAIM ALL WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT WITH RESPECT TO THE ALLIANCE BILLING SERVICE.
- Additional Limitations of Liability. IN ADDITION TO THE LIMITATIONS OF LIABILITY SET FORTH ELSEWHERE IN THE AGREEMENT, AT&T, PAYMENT PROCESSOR AND THEIR RESPECTIVE SUPPLIERS ARE NOT LIABLE FOR ANY DAMAGES. LOSSES. COSTS OR EXPENSES CAUSED OR ARISING OUT OF: (a) ACTS OR OMISSIONS OF ANY OF THE PARTICIPATING MERCHANTS OR THIRD PARTIES, OR ANY OF THEIR RESPECTIVE AGENTS, INCLUDING THE INACCURACY OR MISDELIVERY OF ANY OFFERS MADE BY SUCH MERCHANTS OR THIRD PARTIES; (b) INTERRUPTIONS OR PROBLEMS WITH ACCESSING THE ALLIANCE BILLING SERVICE; OR (c) DEACTIVATION OR TERMINATION OF THE ALLIANCE BILLING SERVICE FOR ANY OR ALL THIRD PARTY CHARGES. IN NO EVENT WILL AT&T, PAYMENT PROCESSOR OR THEIR RESPECTIVE SUPPLIERS BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR OTHER INDIRECT DAMAGES OF ANY KIND (INCLUDING LOSS OF PROFITS OR DATA) ARISING OUT OF THIS ATTACHMENT OR CUSTOMER'S USE OR INABILITY TO USE THE ALLIANCE BILLING SERVICE, REGARDLESS OF WHETHER AT&T, PAYMENT PROCESSOR OR THEIR RESPECTIVE SUPPLIERS WAS MADE AWARE OF THE POSSIBILITY OF SUCH DAMAGES, AND REGARDLESS OF WHETHER SUCH DAMAGES ARISE IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE.
- **8. Incorporation of Agreement.** The terms, conditions and defined terms set forth in all documents comprising the Agreement (including, without limitation, this Attachment) apply throughout all such documents.