## **AT&T** Workforce Data – Business



# Wireless data plans built for today's technology driven workforce.

AT&T Workforce Data – Business plans deliver a high-performance wireless data service to business customers who rely on wireless data-only devices as part of their business operations. Whether it's a retail sales person using a tablet to walk a customer through a demo, a delivery driver using a tablet to capture a signature for delivery confirmation, or an airline ticketing agent scanning passenger tickets or loyalty cards, AT&T Workforce Data – Business plans are designed for today's technology driven workforce.

Plans are available for 4G LTE capable tablets, laptops, handheld scanners, routers, USB modems and mobile hotspot devices.

#### AT&T Workforce Data – Business benefits

#### · Quality of service feature

AT&T Workforce Data – Business plans include a quality of service feature that assigns a higher priority to eligible business data originating on and traversing the AT&T-owned domestic 4G LTE network during times of congestion.\*

#### · Pooled data

Flexible pooled data helps you balance light and heavy data users within a single billing account.

#### · International perks

There are no roaming charges for plan data use in Canada and Mexico.\*\*

### Build your data pool

Do your retail reps need 250MB plans for their scanners? Do you need a 10GB plan for your laptop? Enjoy a mix of AT&T Workforce Data – Business plans with different data allotments for different eligible data-only devices, all within a single data pool for your billing account.

SELECT A PLAN FOR EACH ELIGIBLE DEVICE	250MB	500MB	1GB	2GB	5GB	10GB	20GB
AT&T Workforce Data – Business plans (monthly service charge)	\$20	\$22	\$25	\$40	\$50	\$80	\$150

#### Taxes, fees & other monthly charges extra.

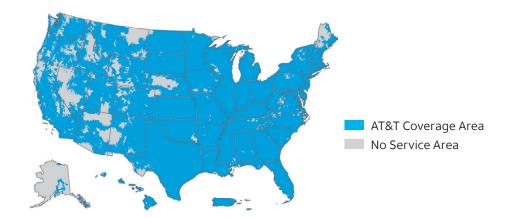
Data Overage: Pay-per-use rate of \$0.00001431/KB applies on all plans shown above.

<sup>\*</sup> Feature does not provide priority access or prioritize eligible data traffic ahead of all other data traffic, as other data traffic may receive a similar or higher priority level. Other restr's apply.

 $<sup>^{**} \ \</sup> Compatible \ device \ req'd. \ Roaming \ usage \ may \ be \ at \ 2G \ speeds. \ Other \ restr's \ apply.$ 

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Map depicts an approximation of outdoor domestic coverage. Actual coverage may differ. Coverage and service not available everywhere. For most current coverage info, check wirelessatt.com/coverageviewer.

THESE PLANS ARE RETIRED. Customers seeking to add new lines must choose another plan from AT&T's current wireless offerings.

AT&T WORKFORCE DATA - BUSINESS PLANS: Prices are for service only. Eliqibility: Available only to business and government customers with a qualified AT&T wireless service agreement and only for their Corporate Responsibility User (CRU) lines of service. For full-service terms and conditions of service, see applicable wireless service agreement, including without limitation the Additional Service- and Equipment-Related Terms found at att.com/abs-addtl-terms (Business Agreement). Devices: Eligible data-only devices (routers, mobile hotspot devices, tablets, laptops, USB modems, handheld scanners and other eligible data-only devices) sold separately. Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. DATA: For use in the United States, Puerto Rico and U.S. Virgin Islands (Domestic Coverage Area or DCA). Plans also include data usage in Canada and Mexico for compatible devices with no roaming charges. Pay-per-use rates apply to data usage while roaming in all other countries; see att.com/ppurates. Additional or promotional data may not be available for use outside the DCA. **Tethering and Mobile Hotspot:** is permitted. Tethering requires compatible device Pooled Data: Within a single billing account number (BAN), only CRU lines activated on AT&T Workforce Data – Business plans are combined to create a "Data Pool." If your BAN includes CRU lines activated on a different plan with pooled data (e.g., AT&T Mobile Select - Pooled or another type of Workforce Data plan), they will be in a different Data Pool. Every billing cycle, each CRU line in the Data Pool first uses its plan's included data allotment (Data Allowance). If a CRU line does not use all of its Data Allowance, it creates an underage in the amount of the unused Data Allowance (**Under Usage**). If a CRU line uses more than its Data Allowance, the CRU line incurs Data Overage charges in the amount of the excess data usage (**Over Usage**). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for CRU lines in the Data Pool and the total Over Usage amounts for CRU lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount (and the total Over Usage amount is greater than zero), the Under Usage is allocated among CRU lines in the Data Pool with Over Usage, resulting in per line credits on your invoice equal to each such CRU line's Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Over Usage amount exceeds the total Under Usage amount (and the total Under Usage amount is greater than zero), the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each CRU line's Data Overage charges to determine each such CRU line's share of the total Under Usage amount, resulting in per line credits on your invoice to partially offset each such CRU line's Data Overage charges. For example: if a Data Pool has 100KB of Under Usage and 1,000KB of Over Usage (which means an allocation factor of 10%), then your invoice will show, with respect to each CRU line with Over Usage, both (a) the CRU line's Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the CRU line's Data Overage charges. Changing or migrating CRU lines to pooled data plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If your organization's foundation account number (FAN) has multiple BANs, you may have one Data Pool for each BAN under the FAN; however, CRU lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each CRU line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of CRU lines in a Data Pool due to business needs and system limitations. Data Overage: If you exceed the total amount of data in your Data Pool during your billing period, a pay-per-use rate of \$0.00001431 per kilobyte (KB) will apply. 1,024 KB = 1 megabyte (MB); 1,048,576 KB = 1 gigabyte (GB). QUALITY OF SERVICE (QoS) FEATURE: Feature uses "always on" QoS network technology to give CRU lines a differentiated (i.e., enhanced versus "best effort") network experience for business data traffic originating on and traversing entirely over the AT&T-owned domestic 4G LTE network (i.e., excluding microcells, AT&T Wi-Fi service, roaming partners' networks, and the AT&T 5G low band spectrum (5G) and mmWave spectrum (5G+) network). Device Requirements: Each line requires a compatible 4G LTE device. Limitations: QoS feature does not prioritize CRU's data traffic ahead of all other data traffic, as other data traffic may receive a similar or higher priority level. Specifically, the priority level available with the QoS feature is higher than best efforts, but lower than the priority level available with AT&T Business Fast Track and certain other features. QoS feature is intended for use for business application data traffic only. **Qo5 feature does not provide priority access to available network resources or any preemption capabilities. Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with its intended use or the Business Agreement. **MISCELLANEOUS:** Plans not available in retail stores and select other locations. **Business Agreement Discounts:** Plans are not eligible for any CRU service discount described in the Business Agreement. **Invoicing Limitation:** Plans are not eligible for combined (wireless/wireline) billing

All offers, promotions, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued or terminated at any time without notice.

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Business Agreement. Service is not for resale & is intended for use primarily within the DCA. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of the right to enforce those terms or restrictions. AT&T reserves the right to enforce all terms and restrictions at any time. If AT&T determines your use of the services violates any of the applicable terms or policies found in the applicable Business Agreement, we may in our sole discretion suspend, modify, terminate, or restrict your service. COVERAGE: Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check wireless.att.com/coverageviewer. Coverage may include areas that are served by unaffiliated carriers & not on AT&T's owned and operated network (off-net). Coverage is subject to change without notice. NETWORK MANAGEMENT: All AT&T service is subject to AT&T network management policies. See att.com/broadbandinfo for details. OFF-NET USAGE: International and domestic off-net (roaming) data usage may be at 2G speeds. Excessive Off-Net Usage: You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other restrictions apply and may result in service termination. OTHER RESTRICTIONS & FEES: If you purchased a device that requires a term commitment, an Early Termination/Cancellation Fee applies if you cancel CRU service after the first 30 days and before the CRU service term ends. See att.com/equipmentETE for details on what fee may apply for your device and how the fee is prorated over time. Activation/upgrade fee per line (up to \$45) & deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. Additional Monthly Fees & Taxes: Apply per

To take advantage of these great offers, contact your AT&T representative.

Questions on accessibility by persons with disabilities: 866.241.6568

For deaf/hard-of-hearing customers: (TTY) 866.241.6567