Usage Alerts – more information at your fingertips on Premier Online Care

From the new Usage Alerts page, enterprise company administrators can quickly see the reasons for the alerts.

On the Premier homepage, in the Alerts tile on the right side of the page, click the Alerts link (not shown).

This opens a new Usage Alerts page where you can find more information about your alerts, including:

- Reasons for the alerts
- Wireless numbers or Group IDs
- Wireless user names
- Bill cycle end dates
- Billing account numbers

In addition, company administrators can change the status of their alerts to Resolved to easily find the alerts they still need to address.

The new Usage Alerts page shows alerts from the past 30 days. Company administrators can also see usage alerts from the past 90 days for a specific wireless number. Simply click the wireless number on the Usage Alerts page. This opens a new tab showing the View Account Information page where the alerts history can be found (not shown).

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