



# Product Brief

## Mobile remote access services from AT&T

Work smarter with AccessMyLan from AT&T – use your mobile device in more places to conduct more business

Remote access technology can help keep your workers connected to each other while letting them build closer relationships with your customers. But the technology needs to deliver an experience that's as reliable and consistent as inside the office. Properly executed, it can help boost the power of your extended enterprise by bringing remote connectivity to new users.

### The Value Prop

AccessMyLan from AT&T is a flexible solution for enabling remote and mobile workers with access to email and business applications. AccessMyLan's unique on-demand platform enables access from smartphones, tablets, and laptops using AT&T's wireless 3G network. The service provides flexibility on how users connect and the ability to grow as business needs change. AccessMyLan can be deployed in minutes with no changes to the business network and can be installed and managed even by non-specialist staff.

### Just a Click to Connect

AccessMyLan is an easy way to provide access to your company network for mobile and remote workers. The service allows staff to work from virtually anywhere over the AT&T wireless network, similar to being in the office, with access to their applications, files and documents with a single click. AccessMyLan is designed with security as a core feature letting you remain in control over access without having to be a networking expert.

### How it Works

AccessMyLan is a network-based remote access service delivered by AT&T and Asavie Technologies, Inc. ("Asavie") as illustrated in Figure 1. Activating the service requires the installation of the Asavie software agent ("Agent") on a Windows computer or server attached to the local area network (Intranet) of your company. To maintain access, the computer must always stay on and be connected to the local area network. The Agent performs VPN proxy so mobile users

### Potential Benefits

- Comprehensive remote access service
- Access corporate resources from smartphones, tablets or laptops via the AT&T wireless network
- 24x7 control with web administration
- Integrates with existing SecurID, RADIUS and Active Directory
- Security Features
- Nothing to install on end user devices
- Easy management and control

### New Offer >> AccessMyLan from AT&T



can access the local area network. A single Agent installed on the local area network can support eligible AT&T mobile users. Once a mobile user subscribes to the "AccessMyLan from AT&T" feature, AT&T provisions the end user's compatible device with an Access Point Name (APN) called `vpn.AccessMyLan.net`. This APN connects such mobile end users to the Asavie network-based remote access platform. End users are then authenticated and then connected to their corporate network. During installation, the administrator must specify the authentication method such as:

- RADIUS
- Active Directory
- SecurID
- Mobile Phone credentials
- Mobile phone number, username and password

An Internet connection at the corporate site where the Agent is installed is required. In addition to the "AccessMyLan from AT&T" feature, each end user is required to have a qualified AT&T wireless data plan and compatible device.

### Controlled Access

Once authenticated a device is connected and provided with routes to the enterprise network. Access to resources is subject to Access Control Lists (ACL) which can be applied at device, group and network levels. Controls can be used to restrict what resources may be accessed and/or when a user can access the local area network.

### Connect Most any Device

The service can integrate most any device activated on the AT&T wireless network including smartphones, tablets and laptops. AccessMyLan supports the latest

operating systems and handheld devices and is continually updated for new mobile technology. Enterprises can connect mobile and remote staff to corporate applications using a compatible mobile device. Multiple access methods can be enabled for each user for greater flexibility as business needs change and users acquire new client technology.

### Ease of Management

The ability to see and control users and devices at anytime is paramount to the usability of any remote access service. AccessMyLan provides a real-time view of connected users and devices and historic connection reports from the administration site. New users and devices can be quickly added and existing users and devices can be reconfigured and new security policies defined. AccessMyLan supports role-based administration hierarchy where some administrators may be restricted to a subset of tasks permitting the separation of policy roles from operational roles.

### Works Straight Out of the Box

AccessMyLan requires no software installation on the mobile device to enable access to corporate applications and servers. No specialist skills or equipment are required, allowing you to be up and running in minutes. User devices are enabled via the AccessMyLan administration website. Devices are setup locally or remotely using SMS or a self-install email, dramatically simplifying the setup process and streamlining migration. The administration website's real-time view and historical reporting provides instant feedback on all connectivity, simplifying diagnostics and resolution.

### Real-time Monitoring and Reporting

The web-based administration interface provides a real time view of connected

devices with the ability to report on historical events. The logging and reporting is integrated with the service removing the need for additional audit and analysis tools.

### Simplified Network Architecture

As a hosted service, AccessMyLan delivers the efficiency of network-based platform without requiring systems or data to be stored off site. Connectivity is on-demand with the capability to rapidly scale as business needs change. This simplifies the integration with enterprise networks. AccessMyLan uses an Agent which can be quickly deployed on any Windows host in the enterprise or within a DMZ. The Agent establishes and maintains an outbound SSL connection between the customer's local area network and the AccessMyLan network-based remote access platform, removing the complexity of reconfiguring firewalls or opening inbound firewall ports. The critical access and security layers are managed and controlled by the business. This helps ensure high levels of security are enforced on remote connections since end user configuration can be performed by the customer via a management portal available 24x7x365.

### Control Mobile User Internet Access

AccessMyLan can be configured so that all Internet connectivity of your AccessMyLan users is routed through the corporate Internet connection and utilizes the same restrictions placed upon users in the office. This level of control can help reduce risk, deliver better productivity and simplify the management of mobile devices in the field.

#### AccessMyLan from AT&T Pricing

##### Monthly Service Charge

- \$9.99 per end user device

For more information contact an AT&T Representative or visit [www.att.com/AccessMyLan](http://www.att.com/AccessMyLan).

### Important Information

Available only to customers with a qualified AT&T business agreement ("Business Agreement") and their respective Corporate Responsible Users (CRUs). May not be available for purchase in all sales channels or in all areas. Eligible wireless data plan and compatible device required for each CRU. Additional hardware, software, services and/or network connection may also be required, including without limitation, Internet connection at customer's site and Windows computer/server that must stay on and be connected to customer's local area network. You may cancel AccessMyLan from AT&T (AML) at any time. Connectivity Options: AML provides two connectivity options: an Access Point Name (APN) or a Virtual Private Network (VPN). The APN may only be accessed using a cellular connection from AT&T. APN: The APN does not support 4G LTE; therefore, CRUs using 4G-capable devices in 4G LTE coverage areas will not be able to utilize the AML feature; depending on customer's AccessMyLan settings, such CRUs may be unable to otherwise get data access from their mobile devices in 4G LTE coverage areas. The APN does not support non-cellular connections, including without limitation, Wi-Fi, and CRUs using such connections will not utilize the AML feature. VPN: The VPN option supports cellular connections (including 3G, 4G, and LTE) and Wi-Fi. The VPN option works with wireless service from AT&T and other compatible wireless carriers. With respect to using AML with non-AT&T devices/service, Customer is responsible for ensuring that Customer and its applicable end users comply with all applicable terms of service of such other wireless carrier(s). All associated data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier for such rates, terms and conditions. Coverage: Coverage is not available in all areas. AT&T wireless coverage maps are available at [www.wireless.att.com/coverageviewer](http://www.wireless.att.com/coverageviewer). Coverage is subject to transmission, terrain, system, capacity and other limitations. When outside coverage area, access will be limited to information and applications previously downloaded to or resident on your device. Wi-Fi: AML may not function on or be compatible with all Wi-Fi networks. Some Wi-Fi networks may not allow the use of the AML service. Some Wi-Fi networks may require users to authenticate on the Wi-Fi network before obtaining Wi-Fi access. Customer and users are responsible for paying any fees that may be required to access a Wi-Fi network. Customer and users are responsible for complying with the terms of service, acceptable use policies, legal terms and conditions, and similar documents, as applicable, for each Wi-Fi network over which AML service is used, including AT&T's Wi-Fi network. Usage/Billing: Prices do not include taxes or other exactions. Measured usage incurred in connection with AML will be charged as specified in your associated data plan. You will be billed for all data usage up to cancellation of AML. Additional Terms: AML includes (i) either a shared APN called [vpn.AccessMyLan.net](http://vpn.AccessMyLan.net) or a VPN configuration provided by AT&T and (ii) a server software agent, network-based remote access platform, and administrator web console provided by Asavie Technologies, Inc. ("Asavie"). AML is subject to the software license found at <https://www.AccessMyLan.com/channel/0985/eula.pdf>. AT&T's wireless service (including without limitation, APNs) is subject to the applicable Business Agreement, rate plan brochure(s), Enterprise Customers: Additional Service and Equipment Related terms found at [att.com/abs-addtl-terms](http://att.com/abs-addtl-terms) and coverage map(s). See applicable materials for details. Availability, security, speed, timeliness, accuracy and reliability of service are not guaranteed by AT&T. Additional fees, charges and other restrictions apply. Offer subject to change and/or discontinuation without notice.

