

# Rave Guardian from AT&T

Rave Guardian from AT&T is a mobile safety application which enhances students, faculty, and staff's safety around campus. Users can directly link to campus safety organizations and use their mobile phone as a personal safety device in either an active or passive mode. When the user initiates a panic call, or the precautionary timer expires, their photo and profile information is sent directly to campus security (including their location if they are using a GPS enabled device). Rave Guardian is easy to use, fits in seamlessly with your existing dispatch processes and helps officers respond more quickly and effectively.

## Rave Guardian Makes Policing More Effective

Rave Guardian provides peace of mind. Every time a student, faculty member or staff member calls into campus security, Rave Guardian automatically provides the user's picture, mobile number, personal information and GPS location (if device capable) to campus police and other first responders. Rave Guardian is a 100% hosted "software as a service" – which means there is absolutely nothing to install.

## Campus Police Get Better Case Information

Rave Guardian provides the police and other first responders with critical case information that they wouldn't have otherwise. Even the information they get from a 911 call simply can't compare. Users' profile information, which is provided by each user at the time they activate the service, is only exposed to police and first responders when urgent help is needed.

## Critical Data When Seconds Count

Available Info*	Without Guardian	With Guardian
Phone Number	•	•
User's Name		•
User's Photo		•
Physical Description		•
Class Schedule		•
Residence Information		•
Emergency Contacts		•
Health Concerns		•
Prior Cases		•
Best Available Location Data		•
Recorded Message		•

\*Information is provided by each user at activation. Users retain the ability to update or delete their information at any time.

## Users Activate Rave Guardian in One of Two Ways

### Panic Call

Users can set a one-touch panic button on any cell phone. As a user's phone speed-dials campus police, it automatically sends the user's profile information.

### Precautionary Timer

#### Profile

Users can activate a Guardian timer on any cell phone. When they reach their destination safely, they deactivate the timer. If the timer is not deactivated (but instead expires) campus police are notified with the user's profile information.



### Rave Guardian Is Simple To Integrate

Rave Guardian is a fully-hosted software application that is continually upgraded by Rave Mobile Safety. There is absolutely nothing to install on servers or mobile phone handsets.

- Works on any cell phone and any network in the U.S.
- Fits into existing police dispatch processes
- Clients report no additional resources required
- Flexibility allows for single-campus or multi-campus use

### Rave Guardian: Perfecting Location Information

Rave Mobile Safety works with providers to deliver the best location data available – from user self-reported location via voice recording to the most accurate, multi-satellite GPS fix. The best part: Rave Guardian automatically detects and uses the best method available for every active case.

### Pricing

- AT&T invoices institution for annual license fee based on institution's full-time enrollment
- No cost to students, staff and faculty

## Annual License Fee

Product Tier	Size (FTE's)	Retail Price
Small	0-5,000	\$10,000
Medium	5,001-15,000	\$25,000
Large	15,001+	\$50,000

Professional Services Fee: \$225/hour

**For more information contact your AT&T Representative.**

### Terms & Conditions

Available only to customers with a qualified AT&T business or government agreement and their respective Corporate Responsibility Users (CRUs). Rave Guardian from AT&T may not be available for purchase in all sales channels or in all areas. Additional hardware, software, services and/or network connection may also be required. Customers must pay in advance for a minimum of one year of Rave Guardian from AT&T service and optional add-on services (if any). Rave Guardian from AT&T and any add-on services may be terminated at any time. However, there are no refunds. Customer will receive notice from AT&T of the expiration of the prepaid period and the cost associated with beginning a new prepaid period of equal length. Customer is responsible for payment of all applicable taxes.

COVERAGE: Coverage is not available in all areas. Wireless service is subject to transmission, terrain, system, capacity and other limitations. Availability, security, speed, timeliness, accuracy and reliability of service are not guaranteed by AT&T. When outside coverage area, access will be limited to information and applications previously downloaded to or resident on your device. Additional charges and other restrictions apply. For devices/service from other wireless carriers, all technical support, voice, messaging and data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier for such rates, terms and conditions. EMERGENCY NOTIFICATION: Rave Guardian should not be used as the primary or sole method of determining that someone may be in need of police or security service assistance. ADDITIONAL TERMS: Qualified AT&T wireless data service and compatible device required. Additional hardware, software, services and/or network connection may be required. Rave Guardian from AT&T includes wireless voice and data service from AT&T. Services provided by Rave Mobile Safety are subject to Rave Mobile Safety's additional terms and conditions, including without limitation its software license. Such terms and conditions can be viewed at <http://www.getrave.com/help/Terms.do>. Rave Guardian from AT&T is subject to additional terms and conditions, including without limitation, the Rave Guardian from AT&T brochure. Service is also subject to the applicable service agreement, brochure(s) and coverage map(s). By using Rave Guardian from AT&T, Customer agrees to abide by the terms and conditions of applicable software licenses. Failure to comply with such terms and conditions may result in service termination. Offer subject to change without notice.

### Rave Guardian is Easy to Use

#### Safety center console view:

- Web-based console runs on existing dispatch monitors
- No additional staff required for monitoring
- Runs in the background until triggered
- Audible alarm sounds when someone needs help
- All info presented at a glance, no complicated menus
- Train all staff in less than one hour

#### Officer-in-the-field mobile device view:

- Rave Guardian police console runs in "slimmed down" mode on Windows Mobile devices
- Displays active cases with user profile and location data
- May be configured so that only dispatch office (not field) can deactivate a case

### Note

- Rave Guardian should not be used as the primary or sole method of determining that someone may be in need of police or security service assistance.
- For non-AT&T devices/service, all technical support, voice, messaging, and data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier for such rates, terms, and conditions.