

AT&T Consulting and Professional Services

Enhance your business with world-class advisory, seamless execution, innovation, transformation, and tailored support

Benefits

- Maximize existing investments and reduce costs with proven best practices
- Accelerate transformation with repeatable innovation and transition processes that minimize risk
- Receive objective, tailored guidance on platforms, architecture, and solutions to meet your needs
- Improve network, security, and compliance to create a stronger foundation for AI-based applications
- Differentiate experiences using AI, self-service, and automation to reduce friction and delays
- Enable seamless transitions and foster ROI with premium support and proactive optimization



With over 25 years of global experience across secure networks, voice, and IoT solutions, we bring proven expertise and comprehensive support to your digital transformation

Who we are

We are a global force of architects and industry experts who deliver guidance, integrated solutions, seamless execution, and ongoing support.

Service life cycle: What we do



Advisory services

Comprehensive assessments, workshops, and strategic planning



Professional services

Transition, transformation, architecture, design, deployment, integrated solutions, and field services



Premium support services

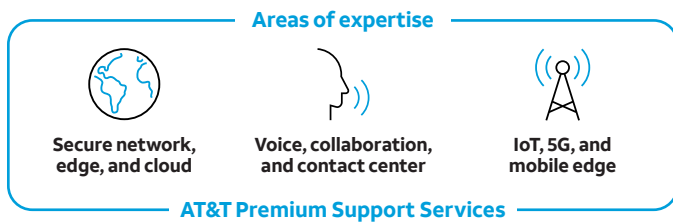
Customer advocacy, integrated architecture, engineering, and service management

Our advisory services guide you through the process with short one-to-two-day workshops, as well as comprehensive multi-month strategic planning.

Our professional services help you execute your plan, offering “Fast Start” programs or turnkey solutions for discovery, integration, deployment, and large-scale program governance.

Premium support services provide a seamless transition, as well as ongoing operational assistance and improvement insights.

Technical expertise



Network, edge, and cloud

Cloud and AI adoption are accelerating, reshaping how businesses operate. At the same time, evolving work models—hybrid, in-office, and mobile—are changing how teams connect and collaborate. Network and security architectures must evolve to support new, distributed traffic patterns. Organizations need cost-effective, reliable services—while maintaining regulatory compliance.

AT&T Consulting helps address these needs with a comprehensive portfolio of network, edge, and cloud solutions. We modernize legacy networks and transform the edge with AI-ready network fabrics. We combine secure connectivity expertise across disciplines to help you evaluate, integrate, and operationalize next-generation secure access service edge (SASE) solutions. With automated hybrid and multi-cloud architectures, you gain greater agility, visibility, and improved application management.

Voice, collaboration, and contact center

As voice, collaboration, and contact center systems move quickly to the cloud, organizations face new business risks and IT challenges. At the same time, adopting AI-powered productivity tools demands strong security, privacy, and compliance guardrails. To operate effectively across multiple vendors, organizations also need standardized architectures and clear integration strategies.

The AT&T Consulting and Professional Services team

helps you overcome these challenges. Our experience delivering near-real-time voice, video, and collaboration services helps empower employees to communicate and share information seamlessly. Our solutions make it easier to work across teams and with other organizations.

We accelerate legacy migration and premises-to-cloud voice transformation for both on-site and remote employees. This includes session border controller (SBC) migrations, site readiness, AI adoption, and E911 compliance. Our structured programs accelerate unified communications (UC) adoption with leading vendors by focusing on end-user readiness, change management, and application integration. For contact centers, our proven architecture uses self-service and AI to deliver cost savings and innovation.

IoT, 5G, and mobile edge

AT&T Business provides a full suite of services to help businesses design, test, deploy, and manage 5G, private cellular networks (PCNs), edge computing, video intelligence, generative AI, and IoT solutions. Our experts work with businesses of all sizes to accelerate innovation, reduce risks, and realize benefits. We drive innovation from concept to pilot and production. And we utilize governance practices across AT&T, customer, and partner ecosystems.

Advisory services include business and technology strategy, innovation and acceleration plans, architecture development, timelines, budget needs, device deployment management, and execution plans.

World-class support every step of the way

We offer a full range of premium support services. We provide customized support and rapid repair for maximum reliability. Performance trend analysis can also enhance your executive-level reporting.

Why AT&T Consulting and Professional Services

Since 1999, AT&T Consulting and Professional Services has delivered world-class expertise in secure networking, cloud, voice, mobility, and IoT solutions across the full life cycle—from advisory and deployment to premier support services. Our seasoned professionals bring unique and diverse experiences, combining industry insights with proven best practices. This means we can help you harness innovation, overcome barriers to technology adoption, and accelerate your business outcomes in the most cost-effective way. With AT&T Consulting and Professional Services, you gain a trusted partner dedicated to taking your business to new heights.

Ready to take your business to the next level?

Contact us at CPS@att.com to discover how **AT&T Consulting and Professional Services** can help.

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