



ASR 1st Process Ordering Requirements

Below are the ordering requirements (allowance and restrictions) for the ASR 1st Process.

Note: If you are a first-time customer, you first need to work with your Account Team to create a contract and validate you can order using the ASR 1st Process.

Order Allowance

The ASR 1st process is only used for the following order type:

- New REQ Type E requests (including new combo orders)

Order Restrictions

The ASR 1st process **CANNOT** be used for the following order requests and locations:

Unsupported Requests

- New REQ Type S requests
- Change requests (including Disconnects)
- Expedited requests
- Custom Work Order (CWO) requests
- Route Other Than Normal (ROTN) requests (including Special Routing)
- Diversity Arrangements requests
- Per Packet Class of Service (PPCOS) requests
- Ports that require EVC greater than 1G (requires Pre-Sales approval)
- 10G Port-Based Port

Unsupported Locations

- Collocations (i.e. AT&T Serving Wiring Center) locations (*REQ Type S*)
- Point of Presence (POP) locations (*REQ Type S*)
- Out of Franchise (OOF) locations
(includes Service Provider Outside Regular Territory [SPORT] Center)
- Residential locations
- Meet-Point and Cross-Boundary locations
- Ethernet to the Cell Site (ETTCS) locations

Note: If you are unsure your location qualifies, check with your Account Team.