



General Services Administration (GSA)  
Federal Acquisition Service (FAS)  
Office of Integrated Technology Services

## **Enterprise Infrastructure Solutions (EIS)**

"Enabling Agency Missions through Innovative,  
Integrated, and Secured Solutions"

### **Final Proposal Revision**

RFP# QTA0015THA3003, November 4, 2016

Volume 3 – Past Performance







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**November 4, 2016**

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## ABBREVIATION AND ACRONYM DEFINITION LIST

Abbreviation/Acronym	Definition
<b>BUS</b>	Binary Unit System
<b>CE</b>	Customer Edge
<b>CORBA</b>	Common Object Request Broker Architecture
<b>CONUS</b>	Contiguous United States
<b>CoS</b>	Class of Service
<b>CR</b>	Change Request
<b>CSU</b>	Channel Service Units (CSU)
<b>DHCP</b>	Dynamic Host Configuration Protocol
<b>DMZ</b>	De-militarized Zone
<b>DNS</b>	Domain Name System
<b>DOJ</b>	Department of Justice
<b>DSCC</b>	Deep Space Communications Complexes
<b>DSU</b>	Data Service Units
<b>DWDM</b>	Dense Wavelength Division Multiplexing
<b>eBGP</b>	external Border Gateway Protocol
<b>E-LINE</b>	Ethernet Private Line
<b>EoL</b>	End of Life
<b>EoS</b>	End of Service
<b>EPA</b>	Environmental Protection Agency
<b>ETS</b>	Ethernet Transport Service
<b>FASTAR</b>	Fast Automated Restoration
<b>FCAPS</b>	Fault, Configuration, Accounting, Performance, and Security
<b>FR</b>	Frame Relay
<b>FTS</b>	Federal Telecommunications Services
<b>Gbps</b>	Gigabits per second
<b>GCSC</b>	Global Client Support Center
<b>IAP</b>	Internet Access Point
<b>IDPS</b>	Intrusion Detection and Prevention System
<b>IG</b>	Internet Gateway
<b>iGEMS</b>	Integrated Global Enterprise Management System
<b>IP</b>	Internet Protocol
<b>IPv6</b>	Internet Protocol Version 6
<b>IPVS</b>	Internet Protocol Voice Service
<b>IXP</b>	Internet Exchange Point
<b>JUTNet</b>	Justice Unified Telecommunication Network
<b>KPI</b>	Key Performance Indicator
<b>LAN</b>	Local Area Network
<b>LD</b>	Long Distance
<b>LNP</b>	Local Number Portability
<b>MACD</b>	Move Add Change or Delete
<b>MB</b>	Megabyte
<b>MLS</b>	Multi-Level Security
<b>MNS</b>	Managed Network Service
<b>MPLS</b>	Multi-Protocol Label Switching
<b>MTIPS</b>	Managed Trusted Internet Protocol Service

Abbreviation/Acronym	Definition
<b>NAP</b>	Network Access Point
<b>NOC</b>	Network Operations Center
<b>OC-12</b>	Optical Carrier Signal; Level 12
<b>OCONUS</b>	Outside Contiguous United States
<b>PBX</b>	Private Branch Exchange
<b>PE</b>	Provider Edge
<b>POTS</b>	Plain Old Telephone Service/System
<b>PSTN</b>	Public Switched Telephone Network
<b>QoS</b>	Quality of Service
<b>RCA</b>	Root Cause Analysis
<b>RFP</b>	Request for Proposal
<b>RTNR</b>	Real Time Network Routing
<b>SDP</b>	Service Delivery Platform
<b>SED</b>	Service Enabling Device
<b>SIP</b>	Session Initiation Protocol
<b>SLA</b>	Service Level Agreement
<b>SNMP</b>	Simple Network Management Protocol
<b>SOC</b>	Security Operations Center
<b>SONET</b>	Synchronous Optical Network
<b>SR</b>	Service Request
<b>SSL</b>	Secure Sockets Layer
<b>STE</b>	Secure Telephony Equipment
<b>TCP/IP</b>	Transmission Control Protocol /Internet Protocol
<b>TDM</b>	Time Division Multiplexing
<b>TIC</b>	Trusted Internet Connection
<b>TO</b>	Task Order
<b>TS/SCI</b>	Top Secret/Sensitive Compartmented Information
<b>TTY</b>	Teletype
<b>USDA</b>	United States Department of Agriculture
<b>UTN</b>	Unified Telecommunications Network
<b>UTN-NG</b>	Unified Telecommunication Network-Next Generation
<b>UVN</b>	Ultravailable® Network Service
<b>VoIP</b>	Voice Over Internet Protocol
<b>VPLS</b>	Virtual Private Line Service
<b>VPN</b>	Virtual Private Network
<b>VPNS</b>	Virtual Private Network Service
<b>WAN</b>	Wide Area Network

## 1.1 Past Performance #1 [L.31; M.2.3; C.2.1.1; C.2.1.2; C.2.2.1; C.2.8.1; C.2.9; C.4]

1

[illegible]

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# General Services Administration (GSA)

Office of Integrated Technology Services

## Enterprise Infrastructure Solutions (EIS)

RFP # QTA0015THA3003

### Appendix A — Assumptions and Conditions

November 4, 2016 ~~February 22, 2016~~



## APPENDIX A — ASSUMPTIONS AND CONDITIONS [L.9]

### A-1 Assumptions and Conditions [L.9]

In support of our proposal response, AT&T offers the following assumptions and/or conditions as listed and discussed in **Table A-1-1**. As required, this list identifies the area of the RFP affected by the assumption and/or condition, and details and documents our proposed resolution, as well as providing the area of the proposal affected. In response to RFP Section L.8 Exceptions, AT&T takes no exceptions or deviations from the government's requirements, clauses, provisions or terms and conditions of the RFP.

**Table A-1-1. Volume 3 Assumptions and Conditions.** *Past Performance Assumptions and Conditions are provided in order to support GSA's proposal evaluation process.*

#	Assumption or Condition	Area of the Proposal Affected	Area of the RFP Affected	Discussion	Resolution
1	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]