Percentage by which small businesses are projected to exhibit an accelerated growth in the VoIP market from 2019 to 2025, as reported by Intrado GlobeNewswire.

82% of businesses surveyed reduced costs as a result of using cloud technology, as reported by Microsoft.

94% of small businesses have reported security benefits since moving to the cloud, as reported by Microsoft.

AT&T Office@Hand is a cloud-based solution that provides voice, fax, text messaging, collaboration tools, and audio and video conferencing so workers can be more productive in the office or on the go.

Even small businesses can project a more professional, "always reachable" image. When customers call your company's main number, they can connect to the right employee so you never miss a call.

6 benefits for your business

- Enhance customer satisfaction.
- Let customers reach you, so you never miss a call.
- Unite a dispersed workforce.
- One solution provides voice and collaboration.
- Empower employees to work wherever they are – on the devices they prefer to use.
- Focus on running your business with an easy-to-use phone, fax, messaging, and conferencing system.

Get started easily using your existing high-speed connection and your PCs, tablets, or mobile devices.

Count on a low monthly fee and limited hardware expense.

You can:

- With employees working from home and remotely, businesses are rising to the challenge of keeping dispersed workforces connected.
- They're moving communications to the cloud with mobile-first tools so collaboration can happen wherever work takes their workforces.
- Connect your remote workers with AT&T Office@Hand for mobile-first voice, video conferencing, messaging, and team collaboration.

How much the VoIP services market is expected to reach by 2024, as reported by Persistence Market Research.

$194.5B

Use case 1

Problem
Retail establishments can have hundreds of locations on different communication platforms. It's hard to monitor sales performance across locations.

Solution
Moving business communications to the cloud can connect locations and improve collaboration. AT&T Office@Hand enables you to record inbound and outbound user calls.

Outcome
Retailers can use recorded calls to help improve sales performance from staff across the organization.

Use case 2

Problem
A company's Private Branch Exchange (PBX) phone systems is being discontinued by the manufacturer. When engineers are out on field projects, the phone system doesn't have the necessary features to automatically forward calls to mobile devices.

Solution
AT&T Office@Hand replaces the aging phone system and introduces call features that allow for sequential or simultaneous routing of calls.

Outcome
A single platform improves efficiencies. Engineers can receive calls on mobile devices virtually anywhere.

Use case 3

Problem
Plumbers in the field are too busy to pick up calls from the company phone system, so calls are going unanswered. Missed calls mean missed opportunities and revenue.

Solution
AT&T Office@Hand improves call handling with auto attendant to answer a call and routing features to direct a call to the correct destination.

Outcome
Plumbers can receive calls virtually anywhere on their devices. Business opportunities go up, and so does customer satisfaction.

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