75% is the average savings in operational costs reported from businesses using VoIP-based collaboration and communication services.


85% of all sizes of business list investment in cloud computing and related services as their top priority.

30% is the average savings in teleconferencing costs and phone bills reported from businesses using VoIP-based collaboration and communication services.

AT&T Office@Hand is a cloud-based solution that provides voice, fax, text messaging, collaboration tools, and audio and video conferencing so workers can be more productive in the office or on the go.

6 benefits for your business

- Enhance customer satisfaction. Let customers reach you, so you never miss a call.
- Unite a dispersed workforce. One solution provides voice and collaboration.
- Empower employees. They can work wherever they are – on the devices they prefer to use.
- Focus on running your business. Rely on an easy-to-use phone, fax, messaging, and conferencing system.
- Get started easily. Use your existing high-speed connection and your PCs, tablets, or mobile devices.
- Count on a low monthly fee. Enjoy limited hardware expense.

You can:

- Keep growing your business with a simple, secure solution that gives you an always-on way to communicate with your customers.
- When they call your company's main number, they can connect to the right employee so you never miss a call.

With employees working from home and remotely, businesses are rising to the challenge of keeping dispersed workforces connected. They're moving communications to the cloud with mobile-first tools so collaboration can happen wherever work takes their workforces.

Connect your remote workers with AT&T Office@Hand for carrier-grade voice, video conferencing, messaging, and team collaboration.

How much the VoIP services market is expected to reach by 2024, as reported by Persistence Market Research.

$194.5B

Retail

Use case 1

Problem
Retail establishments can have hundreds of locations on different communication platforms. It's hard to monitor sales performance across locations.

Solution
Moving business communications to the cloud can connect locations and improve collaboration.

AT&T Office@Hand enables you to record inbound and outbound user calls.

Outcome
Retailers can use recorded calls to help improve sales performance from staff across the organization.

Use case 2

Engineering

Problem
A company's Private Branch Exchange (PBX) phone system is being discontinued by the manufacturer. When engineers are out on field projects, the phone system doesn't have the necessary features to automatically forward calls to mobile devices.

Solution
AT&T Office@Hand replaces the aging phone system and introduces call features that allow for sequential or simultaneous routing of calls.

Outcome
A single platform improves efficiencies. Engineers can receive calls on mobile devices virtually anywhere.