Get a quote

Discover the value of your device. Redeem it at att.com/premier or contact your AT&T account representative for an on-site redemption. You’ll receive your quote instantly.

Accept quote

Review the quote for the value of your trade-ins; accept the terms and conditions.

Ship it

It’s a simple process:

1. You’ll receive free pre-paid shipping materials to send us your devices. You can ship multiple devices from multiple locations.

2. The value of the device is credited to your AT&T account usually within 2-3 billing cycles.

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Data Sanitization

We confirm receipt of your devices. Then we wipe the device data with our certified data sanitization process, compliant with NIST (National Institute of Standards & Technology) 800-88 Guidelines for Media Sanitization.

Receive Credit

The value of the device is credited to your AT&T account usually within 2-3 billing cycles.

Offset costs and get peace-of-mind

Offset the cost of new devices and get the peace-of-mind that we have cleared the data on your old devices and disposed of them in an environmentally responsible manner.

What happens to the devices you trade in?

Stage 1: Receiving

Devices arrive at a secure facility. We remove and micro-shred SIM and memory cards on-site. Then we apply serialized tracking so that devices move safely through the entire process.

Stage 2: Data sanitization and privacy

We clear data from devices with leading-edge software and are compliant with the following certifications:

• NIST (National Institute of Standards & Technology) 800-88 Guidelines for Media Sanitization
• Compliance with HIPAA “data clear” requirements

Devices that cannot be confirmed data-clear are destroyed.

Stage 3: Inspection

Each device goes through a rigorous Quality Control process to make sure that we have performed the process properly.

Stage 4: Warehousing

We store devices in a dedicated, highly secure area.

Stage 5: Recycling

We responsibly recycle them in a process that has earned R2:2008 certification from the Environmental Protection Agency and we have a zero-landfill policy.

Organizations know smartphones and tablets increase their workforce productivity through increased communication and connectivity. But keeping up with the latest and greatest technology can be a struggle. AT&T is here to help.

The AT&T Business Trade-In program helps you get the newest devices faster — and with less out-of-pocket costs. The program enables you to turn in your old devices with high security and receive credit for their value.

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