



## Accessibility Features of the AT&T MetroCell



### General

Activation and operation of the AT&T MetroCell does not require user hands-on interaction, once installed. Features are accessible through the customer website, which uses standard HTML and is compatible with existing, commonly-used assistive technologies such as screen readers, TTYs, hearing aids, styluses, virtual keyboards, magnifiers, etc.

The AT&T MetroCell does not require any particular third-party solution to achieve accessibility and usability by persons with disabilities.

The AT&T MetroCell, as well as the associated customer website, comply with both FCC rules and AT&T corporate guidelines for implementing accessibility.

Customer support is available 24x7 by calling 877-996-7017 and, when prompted, enter PIN 63876 (METRO).

### Hearing

TTY services can be used to interact with agents at the provided Customer Care number.

Hearing is not required to install, activate, or operate the AT&T MetroCell. None of these functions entail auditory signals.

The AT&T MetroCell does not interfere with the ability of the network to provide Cellular Text Modem (CTM) TTY access or for customers to use other telecommunication services.

Any signal compression technologies used by this project do not remove information needed to provide accessibility to the service, or to the service restored upon decompression.

### Vision

User guides and other product documentation is provided in PDF form, with document sections represented by proper markup, images having appropriate alternative text, a logical reading order, and all other information available as text.

AT&T MetroCell features are accessible through the customer website, which uses standard HTML.

The results of activation are confirmed by email to an individual designated by the customer.

The status of the AT&T MetroCell is displayed on the customer website, as well as by indicator lights on the device.



Installation instructions include spatial description of parts in an accessible format.

The MetroCell and associated accessories are shipped in different sized boxes, described in the Installation Guide.

Labels are black on white with at least 10 pt text and a contrast ratio of 7:1.

## Speech

Speech is not required to install, activate, or operate the AT&T MetroCell.

## Manual Dexterity

The AT&T MetroCell is not designed for user hands-on interaction once installed. Features are accessible through the customer website, which uses standard HTML.

Power can be controlled by disconnecting the unit, either at the MetroCell or at the power source.

Connectors are easy to insert, remove, and remain secure while connected. Standard RJ-45 jacks and other common types of connectors are used.

The AT&T MetroCell is shipped in standard cardboard boxes, sealed with packing tape. Only the minimal amount of packaging needed to protect the contents is used.

The packaging is designed to permit unpacking with one hand and common tools (e.g., scissors).