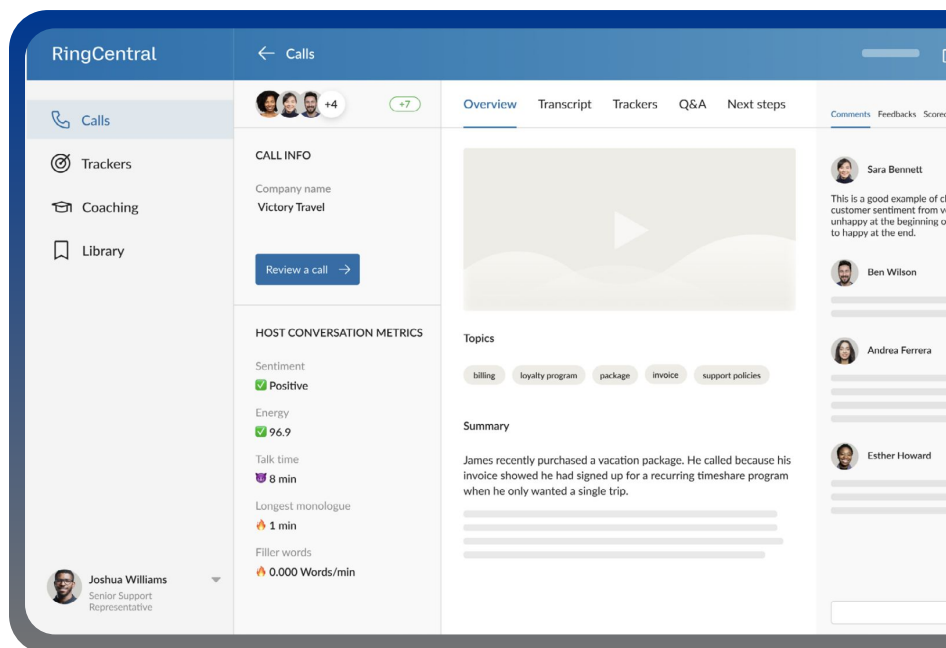# RingSense
AT&T Office@Hand

Crush your quotas with AI-driven revenue intelligence

RingSense is an AI-powered conversation intelligence solution that records, organizes, and scores every customer-facing call and video meeting, providing automatic summaries, actionable insights, and compliance flags to enhance productivity and reduce risk.

Key benefits

Work from one trusted platform

Natively built on Office@Hand's industry-leading business communications platform.

Ensure compliance

Enjoy enterprise-grade compliance, security, and a proven high uptime reliability.

Access comprehensive AI

Save time, eliminate manual call reviews, and enjoy greater efficiency for smarter, more effortless work.

Achieve broad use cases

Offer AI-powered support for client facing teams, customer service and compliance departments.

Summarize conversations

RingSense for AT&T Office@Hand uses AI to summarize and transcribe customer interactions across phone calls, video meetings, and emails, storing them for quick access. It generates actionable insights like call summaries, next steps, objections, follow-up emails and more. Managers can easily filter interactions by participants, organizations, and keywords for improved team performance.

Offer AI-powered coaching

RingSense delivers data-driven insights to support personalized coaching, with shareable call libraries showcasing examples of successful interactions for team learning. Highlight key conversation segments, provide targeted feedback, and evaluate performance using customizable scorecards for consistent assessments.

Uncover customer insights

RingSense's powerful, customizable trackers go beyond keywords to identify key concepts, track responses to objections and competitor mentions, and analyze how conversations impact customer interactions. Advanced filtering helps pinpoint which agents or interactions need improvement, locate examples of best practices, and evaluate how teams respond to various scenarios.

Keep CRMs up to date

RingSense offers out-of-the-box CRM integrations with major platforms such as Salesforce, HubSpot, Zoho, Bullhorn, Outreach, Microsoft Dynamics and more. For CRMs not directly supported, RingSense provides integration through Zapier and APIs, allowing seamless connections to other CRMs and business tools.
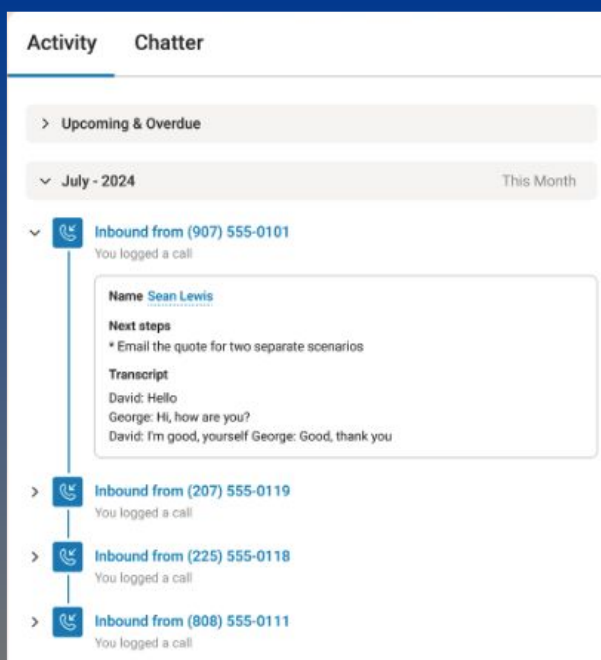
Why use RingSense to gain business insights?

Fully integrated

RingSense works right away with Office@Hand and Office@Hand Contact Center - no setup required.

Globally trusted & secure

RingSense for Office@Hand is designed for AT&T and follows AT&T's security posture. By choosing AT&T, the customer has one less point of risk.

Disruptively priced

RingSense provides great insights for less. It is perfect for businesses that want to improve customer engagement.

Why AT&T Business? See how ultra-fast, reliable fiber and 5G connectivity protected by built-in security give you a new level of confidence in the possibilities of your network. Let our experts work with you to solve your challenges and accelerate outcomes.

Your business deserves the AT&T Business difference—a new standard for networking.

Contact your AT&T Business representative or learn more about AT&T Office@Hand.