

To: Customers with AT&T IP Flexible Reach sites in Canada

The Canadian Radio-television and Telecommunications Commission (CRTC) in its *Enforcement and Telecom Decision CRTC 2021-123* requires the implementation of STIR/SHAKEN to authenticate and validate IP-based voice calls by November 30, 2021. During implementation of similar requirements in the U.S., carriers discovered (as we understand Canadian carriers have also discovered) that there may be issues passing the “verstat” (“verification status”) parameter (which provides a level of attestation to the trustworthiness of the originating telephone number) when terminating calls, and which may result in call disruption to end-users.

Because of this potential business impact, you must tell us whether you wish to activate the “verstat” parameter on inbound calls for your AT&T IP Flexible Reach service for sites in Canada. We request your response by November 29, 2021, or as soon as possible thereafter, if you want the “verstat” parameter activated. (You will be able to implement the “verstat” parameter after November 29, 2021.) If we do not receive a response from you, we will not activate the “verstat” parameter on inbound calls for your AT&T IP Flexible Reach sites in Canada. For more information, contact your AT&T Account Team.