

# Samsung E-FOTA



**Provides your business full control of Android updates and the Operating System versions on your Samsung business devices.**

IT Admins can use a web-based console to select an OS version for their Samsung devices and push that version to all, or to a group, of devices at a time and date they select. The updates can be forced to the device, or IT can allow the user to delay them if the user is doing critical work at the time.

Descriptions	Price Yearly (per device)
Samsung E-FOTA – 1 Year	\$24
Samsung E-FOTA – 2 Year	\$48
Samsung Customization Set-up Service (one time)	\$3,499

## Problems it solves:

- Multiple OS versions can be difficult to manage, and lead to security vulnerabilities on devices with older versions.
- Critical applications may not be compatible with the latest OS.
- IT may need more time for app testing before updates are received.
- Updates are often received with little or no notice.
- Users may not be in Wi-Fi coverage in order to receive most updates.

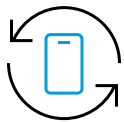
## Features:

- **OS Selection:** Choose which available version devices will utilize.
- **Scheduling:** Choose time/date optimal to receive the OS updates.
- **Compliance:** Deploy the latest security patches to devices on schedule.
- **IT Console:** Dashboard tool to control and monitor device status.

### Has the latest security update actually been applied on corporate devices?

#### Mandatory Firmware Update

Push firmware updates for highest level of security and be compliant with company IT regulations



Silent firmware update without end-user interaction

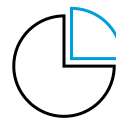


Monitor dashboard for update status

### How can you keep devices running the right OS version?

#### Stable OS Deployment for Business Apps/Services

Create an IT environment that maintains the highest performance of corporate applications



Complete app compatibility testing before updates are widely received

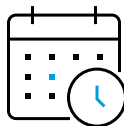


Select maximum OS versions

### How can you update thousands of devices with minimum interruption?

#### Flexible OS Update Options

Provide various options to cover any type of business operation



Schedule update date and time



Select Wi-Fi or Cellular so that updates are received

### SAMSUNG Knox E-FOTA

Provides your business with the ability to control HOW and WHEN firmware updates are received.



Minimize disruption caused by updates



Achieve security compliance

# AT&T Enterprise Firmware Over-the-Air

## Samsung Knox E-FOTA One (Samsung E-FOTA)



### Important Information

**General:** Samsung E-FOTA as described in this product brief (the "Solution") is available only to eligible customers with a qualified AT&T agreement ("Qualified Agreement"). The Solution is subject to (a) the terms and conditions found at <https://www.samsungknox.com/en/eula-samsung-e-fota>, <https://www.samsungknox.com/en/support-services-for-knox-products>, & <https://www.samsungknox.com/en/eula-samsung-enterprise-tech-support> for Samsung E-FOTA ("Additional Product Terms"); (b) the Qualified Agreement; and (c) applicable Sales Information. Customer must accept the Additional Product Terms on behalf of its end users and is the party liable for each end user's use of the Solution. Any service discounts, equipment discounts, and/or other discounts set forth in the Qualified Agreement do not apply to the Solution. The Solution may not be available for purchase in all sales channels and is only available to enterprises located in the U.S. and to end users who reside in and download the Solution in the US. Additional hardware, software, service and/or network connection may be required to access the Solution. Availability, security, speed, timeliness, accuracy and reliability of service are not guaranteed by AT&T. All fees paid for the Solution are non-refundable.

**Requirements; Technical Information:** Samsung E-FOTA requires Samsung devices with Android Operating System 7 (Android N), or later, and requires E-FOTA client app installed on the mobile devices. The Solution's administrative interface is accessed via a Web portal and requires a browser with Internet connection. AT&T will not provide technical support to end users. AT&T reserves the right to (i) modify or discontinue the Solution in whole or in part and/or (ii) terminate the Solution at any time without cause.

**Reservations:** AT&T reserves the right to perform work at a remote location or use, in AT&T's sole discretion, employees, contractors or suppliers located outside the United States to perform work in connection with or in support of the Solution. Any warranties related to the Solution that can be passed through under law will be passed through to Customer by AT&T. Samsung, not AT&T, is responsible for any such warranty terms and commitments. All software is provided to Customer by Samsung; and AT&T disclaims all remedies for claims of infringement by a third party based upon or arising out of Customer's or end users' use of the Solution. Customer's sole and exclusive remedy for any damages, losses, costs and expenses arising out of or relating to use of the Solution will be termination of service.

**Data Privacy:** Customer Personal Data may be transferred to or accessible by (i) AT&T personnel around the world; (ii) third parties who act on AT&T's or AT&T's supplier's behalf as subcontractors; and (iii) third parties (such as courts, law enforcement or regulatory authorities) where required by law. Customer will only provide or make Customer Personal Data accessible when Customer has the legal authority to do so and for which it has obtained the necessary consents from its end users, and will camouflage or securely encrypt Customer Personal Data in a manner compatible with the Solution. As used herein, the term Customer Personal Data includes, without limitation, name, phone number, email address, wireless location information or any other information that identifies or could reasonably be used to identify a Customer's end users. Customer is responsible for providing end users with clear notice of AT&T's and Customer's collection and use of Customer Personal Data obtained via the Solution pursuant to AT&T's Privacy Policy at <http://www.att.com/gen/privacy-policy?pid=2506>, including without limitation, end user device location information, and for obtaining end user consent to that collection and use.

For more information, please contact your AT&T representative.