Time is money, and with an increasingly mobilized workforce, time waiting to connect people, information and resources wastes money. Communication has to happen fast to keep things moving efficiently, and efficient mobile access is a key driver of productivity.

Having the right mobile communications network and infrastructure in place is critical for connecting your employees, applications and business processes with fast and reliable access virtually anytime and anywhere.

Push-to-talk (PTT) communications systems with walkie-talkie-like instant group calling have long been a mainstay of mobility-dependent industries, such as transportation, construction, hospitality and field services. Push-to-talk’s simple one-button approach to nearly instantaneous one-to-one and one-to-many voice communications gets things done quickly and gets things done right, improving worker collaboration and productivity and helping your bottom line.

Instantaneous communications means no time wasted on call setup or going to voice mail. And with PTT’s presence and availability features, you know you are going to get to the right person – or entire work groups.

PTT is changing rapidly with the advent of new mobile technologies and innovations, and there has never been a better time to upgrade to the next generation of push-to-talk mobile. It’s time to migrate your push-to-talk solution to the new era of mobile devices and high-speed networks.

AT&T Enhanced Push-to-Talk is an IP-based end-to-end communications and applications platform that offers fast performance, sub-second call setup, advanced features, a broad portfolio of compatible smartphone and rugged phone devices on the nation’s largest 4G network and compatible Wi-Fi networks.

For many workers, the need to manage multiple communications tools – cell phone, radio, pager, in-vehicle GPS, PCs, clipboards, you name it – can prove burdensome and counter-productive. AT&T Enhanced Push-to-Talk enables users to combine all those features on a single mobile device to save time, hassle and money.

With Enhanced Push-to-Talk you can:

- See who’s available to talk now with real-time presence status indicators (available, unavailable, Do Not Disturb)
- Make calls on AT&T’s expansive 3G, 4G and 4G LTE networks or compatible Wi-Fi networks
- Create large contact lists with up to 1,000 contacts using an online Corporate Administrator Tool for managing user PTT contacts and groups
- Conduct a group call with up to 250 people simultaneously with the push of a button
- Consolidate multiple functions (PTT, e-mail, cellular calls, GPS mapping and directions, mobile forms/work orders, Point of Sale, in-house applications and more) on a single smart device (some available separately)
- Allow supervisors to override PTT calls in order to communicate important, time-sensitive messages to their teams
- View your mobile workers’ locations and PTT statuses on a map using the optional Integrated Dispatch feature
- Communicate with Land Mobile Radio and other external PTT networks through the optional Interoperability feature

A cellular-based, enterprise-grade PTT solution on the latest smartphone technology lets you consolidate all your critical mobile workflow elements on a single communications platform, including dispatch, fleet management, GPS tracking, ticketing, field force automation, work order management, inventory and asset management, mobile forms, and mobile resource management. By adding the optional Integrated Dispatch feature, your administrators or dispatch supervisors can use a PC Windows® based application to track the locations of users with compatible devices and view their status on a map, communicate with individuals and group members, monitor conversations, view call history data and record conversations between the dispatcher and group members. Enhanced Push-to-Talk can also be connected to users of other Push-To-Talk networks using...
Enhanced networks. Use of the service on supported smartphones and PCs requires download and installation of the Enhanced client software onto such devices. Other software on an end user's device may impair performance. Customer and its end users must accept the Enhanced End User License Agreement that may be found at www.att.com/eptt before the software is available for download.

For AT&T Enhanced Push-to-Talk, use a qualified feature phone or qualified smartphone. AT&T Enhanced Push-to-Talk plans are also available with AT&T Dynamic Traffic Management – Enterprise or AT&T Dynamic Traffic Management – Public Safety included. AT&T Dynamic Traffic Management uses Quality of Service (“QoS”) network technology to enable enterprise and government customers to prioritize their mission-critical business data traffic on the AT&T-owned domestic 4G LTE network. The solution also includes AT&T Dynamic Traffic Management performance reporting.

The Enhanced Push-to-Talk plan with AT&T Dynamic Traffic Management – Enterprise is available to qualified enterprise and government customers.

Important Information

Software: Enhanced (the “Service”) consists of client software that is installed on supported devices that operate on the AT&T wireless data network and compatible Internet-connected networks. Use of the service on supported smartphones and PCs requires download and installation of the Enhanced client software onto such devices. Other software on an end user’s device may impair performance. Customer and its end users must accept the Enhanced End User License Agreement that may be found at www.att.com/eptt before the software is available for download.

SERVICE LIMITATIONS: ENHANCED PUSH-TO-TALK

The Enhanced Push-to-Talk plan with AT&T Dynamic Traffic Management – Public Safety is available only to qualified local, state and federal emergency management organizations (such as police and fire departments). This public safety solution has the same capabilities as AT&T Dynamic Traffic Management – Enterprise, plus includes 4G LTE priority access for first responders, helping them stay connected and serve their communities.

With AT&T, you have a solid and committed mobility solutions provider with a broad ecosystem that can help you achieve your immediate goals by developing a smart and seamless migration strategy from legacy networks being phased out to AT&T’s high performance solution. AT&T can provide solution architecture, development and lifecycle management to help you realize your longer term goals of better mobilizing your work force, getting the most benefit from data collection, streamlining work flow, enhancing productivity, and reducing overall cost exposure in your work environment.
AT&T Enhanced PTT Integrated Dispatch

AT&T provides no guarantee of coverage, compatibility or functionality with third-party interoperability equipment or networks, and provides no customer support for these networks beyond verifying connectivity to the AT&T network and the Enhanced service.

THE SERVICE, INCLUDING THE SOFTWARE AND DEVICES USED IN CONNECTION THEREWITH, ARE PROVIDED ON AN "AS IS" BASIS. AT&T EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. SERVICE PERFORMANCE, FEATURES AND FUNCTIONALITY MAY BE UNAVAILABLE, IMPRECISE OR INACCURATE DEPENDING ON SYSTEM, ENVIRONMENTAL, NETWORK AND OTHER CONDITIONS. AT&T HAS NO DUTY TO DEFEND, INDEMNIFY, OR HOLD HARMLESS CUSTOMER FROM OR AGAINST ANY SETTLEMENTS, DAMAGES, COSTS AND OTHER AMOUNTS INCURRED BY CUSTOMER ARISING FROM THE ACTUAL OR ALLEGED INFRINGEMENT OR MISAPPROPRIATION OF INTELLECTUAL PROPERTY, SERVICES OR SOFTWARE FURNISHED IN CONNECTION WITH ENHANCED PTT.

Customer agrees to indemnify, defend and hold harmless AT&T and its collaborators, suppliers and licensors, and its officers, directors, agents and employees (the "Indemnified Parties") from and against any claim, proceeding, loss, damage, fine, penalty, interest and expense (including, without limitation, fees for attorneys and other professional advisors) arising out of or in connection with Enhanced Push-to-Talk Service (i) Customer's access to or use of the Service; (ii) Customer's breach of the applicable agreement for Enhanced; (iii) Customer's violation of law; (iv) Customer's negligence or willful misconduct; or (v) Customer's violation of the rights of a third party. Customer will promptly notify AT&T in writing of any third-party claim arising out of or in connection with Customer's access to or use of the Service.

AT&T Dynamic Traffic Management: Available only to enterprise and government customers with a qualified AT&T Corporate Digital Advantage Agreement or other qualified wireless service agreement for large businesses/government customers (Business Agreement) and only for their Corporate Responsibility User (CRU) lines of service. AT&T Dynamic Traffic Management must be added to each CRU line separately. Per CRU line requirements include (a) purchase of either the Enhanced with AT&T Dynamic Traffic Management – Enterprise Enhanced with AT&T Dynamic Traffic Management – Public Safety plan and (b) a qualified feature phone or qualified smartphone provisioned with Enhanced. Limitations: AT&T Dynamic Traffic Management is available only within the Domestic Coverage Area (i.e., U.S., Puerto Rico and U.S. Virgin Islands) and only for AT&T Enhanced traffic originated on and traversing over the AT&T-owned 4G LTE network (excluding microcells, MetroCells, AT&T Wi-Fi service and roaming partners' networks). AT&T Dynamic Traffic Management (a) does not provide you with priority access to the AT&T-owned domestic 4G LTE network unless you have the Enhanced with AT&T Dynamic Traffic Management- Public Safety Plan, (b) does not prioritize your AT&T Enhanced Push-to-Talk data traffic ahead of any other network data traffic, as other data traffic may receive a similar or higher quality of service, and (c) does not apply to your data traffic originated on or traversing over the Internet. Service not guaranteed.

**General:** Subject to Business Agreement, including without limitation the additional terms and conditions applicable to AT&T Dynamic Traffic Management. If AT&T determines your use of the Service violates any of the applicable terms or policies in the Business Agreement, we may in our sole discretion suspend, modify, terminate or restrict the Service.

**Other Monthly Charges:** Apply per line and may include applicable taxes, and federal and state universal service charges, Regulatory Cost Recovery Charge (up to $1.25), gross receipts surcharge, Administrative Fee, and other government assessments (including without limitation a Property Tax Allotment surcharge of $0.20-$0.45 applied per CRU's assigned number), which are not government-required charges. Pricing, fees, promotions, and terms subject to change and may be modified, terminated or discontinued at any time without notice. Additional restrictions may apply. Coverage and service not available everywhere.

**Pricing (P)**

- Unlimited Enhanced Push-to-Talk add-on feature** – $5.00/month
  Adds AT&T Enhanced Push-to-Talk to an existing qualified AT&T wireless voice service plan. Not eligible for contract-based discounts.

- Unlimited only plan** – $30.00/month
  Provides AT&T Enhanced Push-To-Talk calls only; no cellular voice calling services are included. On smartphone devices, requires subscription to a compatible wireless data service or plan.

- Enhanced Push-to-Talk service for mobile devices without AT&T wireless service – $10.00/month
  Provides Unlimited** AT&T Enhanced Push-to-Talk service on a compatible mobile device that does not have associated AT&T wireless service. Requires a compatible Internet connection.

- Enhanced Push-to-Talk service for mobile devices on other LTE Networks – $10.00/month
  Provides Unlimited** AT&T Enhanced Push-to-Talk service on a compatible mobile device that does not have associated AT&T wireless service. Requires a compatible LTE Network Internet connection.

- Enhanced Push-to-Talk Integrated Dispatch service – $30.00/month per dispatcher
  Provides unlimited** AT&T Enhanced Push-to-Talk service and Integrated Dispatch functionality on a PC. Requires a compatible Internet connection.

- Enhanced Push-to-Talk PC Client service – $30.00/month
  Provides unlimited** AT&T Enhanced Push-to-Talk service on a PC connected through the AT&T wireless data network or through a compatible Internet connection.

- Enhanced Push-to-Talk Interoperability service – $30.00/month
  Provides voice bridge connection from a customer's AT&T Enhanced Push-to-Talk users to users on other Push-To-Talk services. Requires Samsung Galaxy S3 smartphone device with a qualified data plan. Requires compatible interoperability equipment not sold by AT&T.

- Enhanced Push-to-Talk with AT&T Dynamic Traffic Management – Enterprise Plan $35.00/month per CRU line
  Provides unlimited** AT&T Enhanced Push-to-Talk service and Integrated Dispatch functionality on a PC and AT&T Dynamic Traffic Management - Enterprise. Requires a compatible Internet connection and a qualified feature phone or qualified smartphone.

- Enhanced Push-to-Talk with AT&T Dynamic Traffic Management- Public Safety Plan – $45.00/month per CRU line
  Provides Unlimited** AT&T Enhanced Push-to-Talk service and Integrated Dispatch functionality on a PC and AT&T Dynamic Traffic Management – Public Safety. Requires a compatible Internet connection and a qualified feature phone or qualified smartphone. Available only to qualified local, state and federal public safety and emergency management organizations (e.g., police and fire departments, EMT services departments, and emergency management agencies) that have been assigned one of the following North American Industry Classification System codes: 621910 (Ambulance Services), 922120 (Police Protection), 922160 (Fire Protection) or 928110 (National Security).

* All prices exclude applicable taxes, fees and surcharges.

** "Unlimited" refers to North American (USA, Canada and Mexico) of Enhanced on the AT&T Mobility and roaming partner cellular networks and compatible Wi-Fi networks only. When used within AT&T's domestic wireless data network footprint, Enhanced usage does not count as part of the usage or data allowance under AT&T Wireless voice or data plans.

03/11/16 AB-3121

© 2016 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo, AT&T slogans and other AT&T product/service names and logos are trademarks and service marks of AT&T Intellectual Property or AT&T affiliated company ("AT&T Marks"). Other third-party trademarks belong to their respective owners. Any use of the AT&T Marks is prohibited without express written permission.