

# Device sanitization and privacy



**Get peace of mind knowing data left on the device has been removed and destroyed.**

The AT&T Business Trade-In program helps you get the newest devices faster—and with less out-of-pocket costs. The program enables you to turn in your old wireless devices that you no longer need and receive credit for the value of the device – applied directly to your AT&T account.

## What happens after your device trade-in?

Each device we receive is individually handled with great care by trained professionals in our secure collection facility. We use a variety of theft prevention and surveillance tools to protect devices that have been returned. Sensitive data, contact lists, call history, text messages, pictures, and videos are systematically removed through a stringent multi-step process clearing the devices.

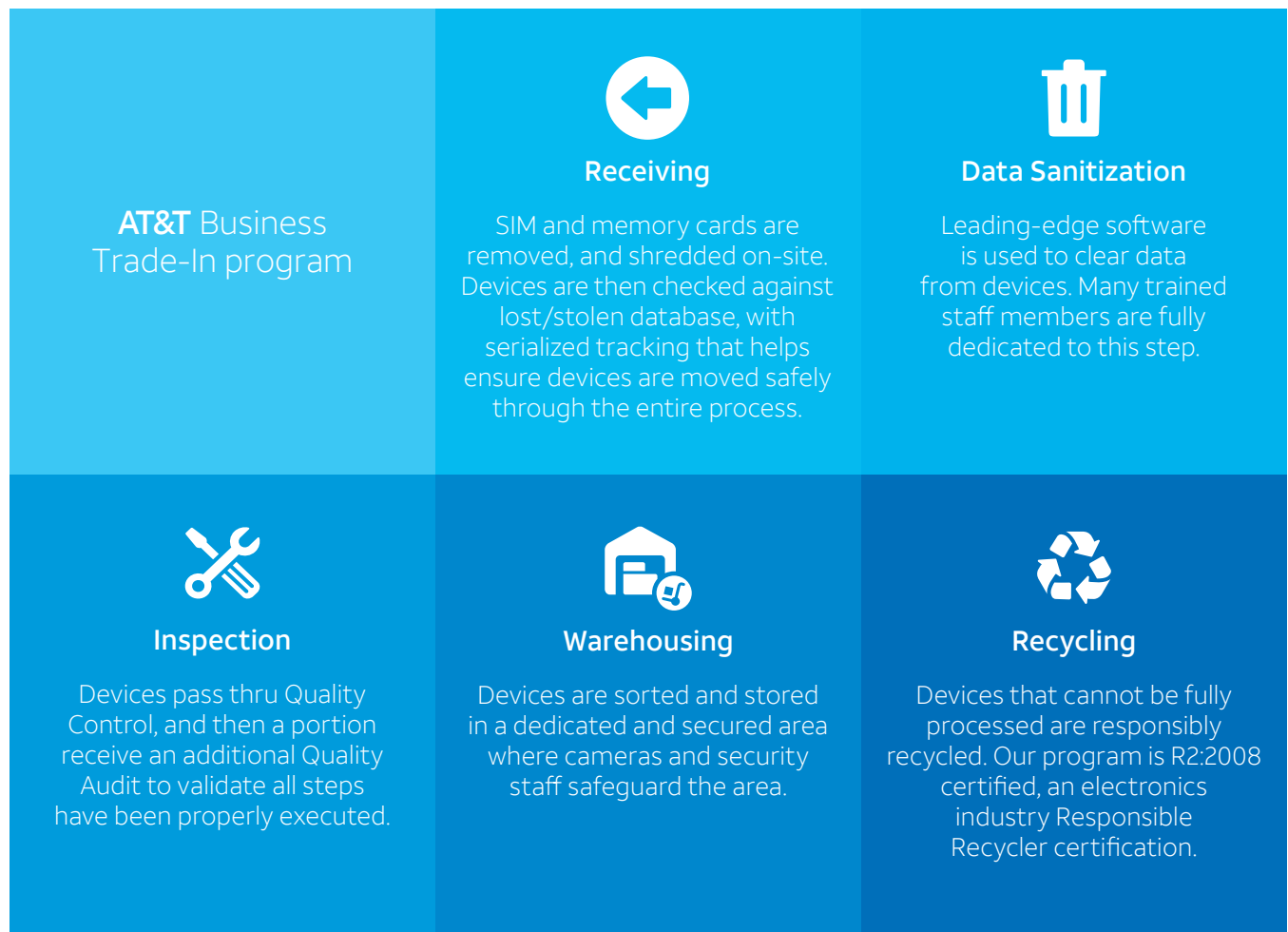
**We are committed to the careful handling and erasing of sensitive data from mobile devices, offering peace of mind to our customers.**

### Data security

We follow a rigorous, multi step data sanitization process to remove and destroy all customer data on devices. Devices that cannot be confirmed “data clear” are destroyed and recycled.

### Key standards compliance

- Environmental Protection Agency-recognized R2 standard
- NIST (National Institute of Standards & Technology) 800-88 Guidelines for Media Sanitization
- Compliant with HIPAA healthcare legislation “data clear” requirements
- AT&T strives to achieve a zero-landfill policy by keeping solids out of our landfills



To learn more about the AT&T Business Trade-In program contact your AT&T account representative, or call 800-331-0500.

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