

Device sanitization and privacy



Get peace of mind knowing data left on the device has been removed and destroyed.

The AT&T Business Trade-In program helps you get the newest devices faster—and with less out-of-pocket costs. The program enables you to turn in your old wireless devices that you no longer need and receive credit for the value of the device – applied directly to your AT&T account.

What happens after your device trade-in?

Each device we receive is individually handled with great care by trained professionals in our secure collection facility. We use a variety of theft prevention and surveillance tools to protect devices that have been returned. Sensitive data, contact lists, call history, text messages, pictures, and videos are systematically removed through a stringent multi-step process clearing the devices.

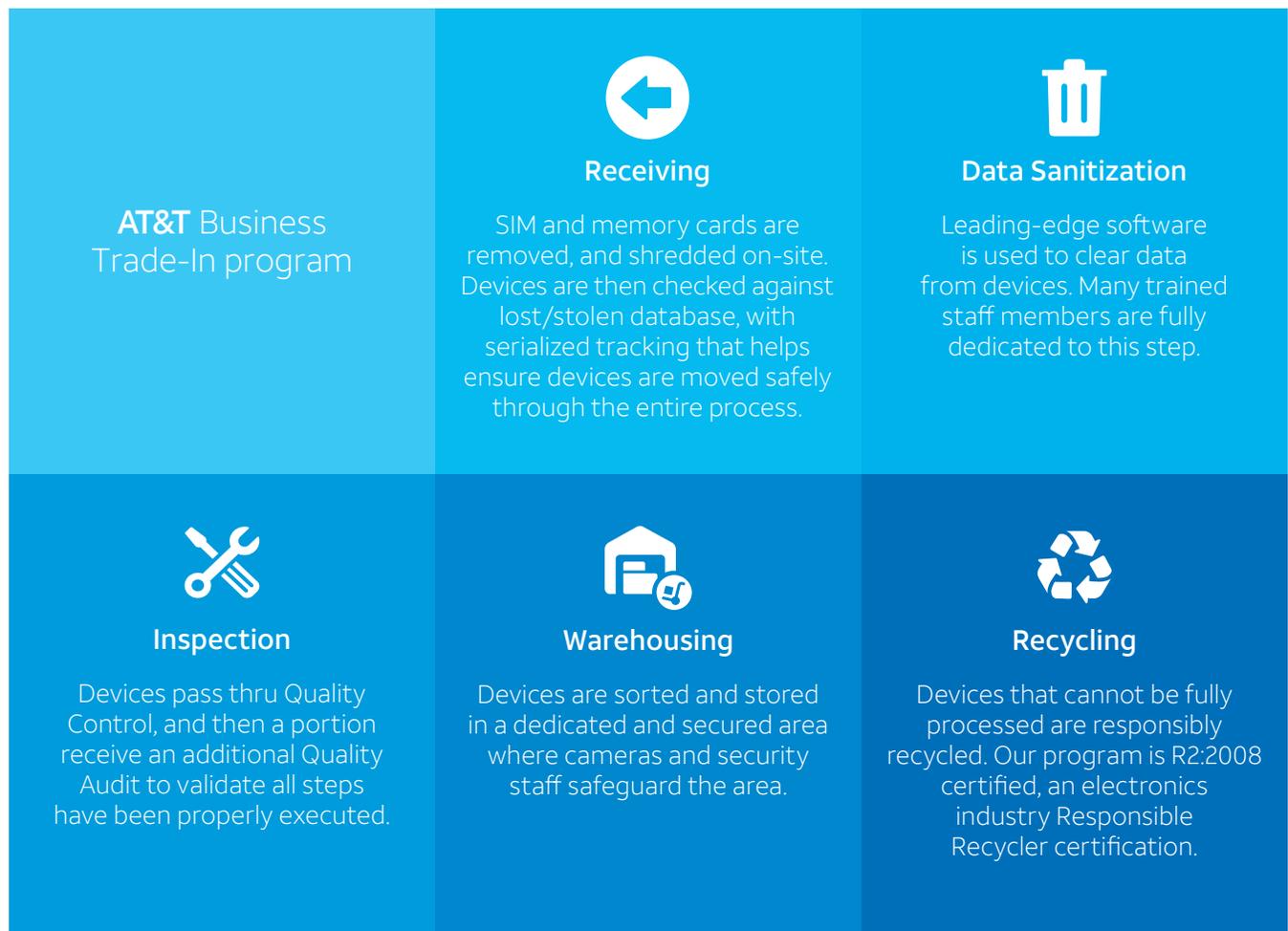
We are committed to the careful handling and erasing of sensitive data from mobile devices, offering peace of mind to our customers.

Data security

We follow a rigorous, multi step data sanitization process to remove and destroy all customer data on devices. Devices that cannot be confirmed “data clear” are destroyed and recycled.

Key standards compliance

- Environmental Protection Agency-recognized R2 standard
- NIST (National Institute of Standards & Technology) 800-88 Guidelines for Media Sanitization
- Compliant with HIPAA healthcare legislation “data clear” requirements
- AT&T strives to achieve a zero-landfill policy by keeping solids out of our landfills



To learn more about the AT&T Business Trade-In program contact your AT&T account representative, or call 800-331-0500.

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