

# Get full service support for your IoT solutions



Are you ready to take advantage of what Internet of Things (IoT) technology can do for your business? Get end-to-end support at every phase with AT&T Professional Services for IoT.

IoT links together networks, devices, and information, resulting in billions of connected people, places, and things. The early impact of IoT technology is already significantly influencing the ways people live and work, as well as how municipalities operate. Companies are turning to IoT to fuel innovation, gain data insights, automate systems, and more. AT&T Professional Services for IoT offers a suite of services to help ensure a

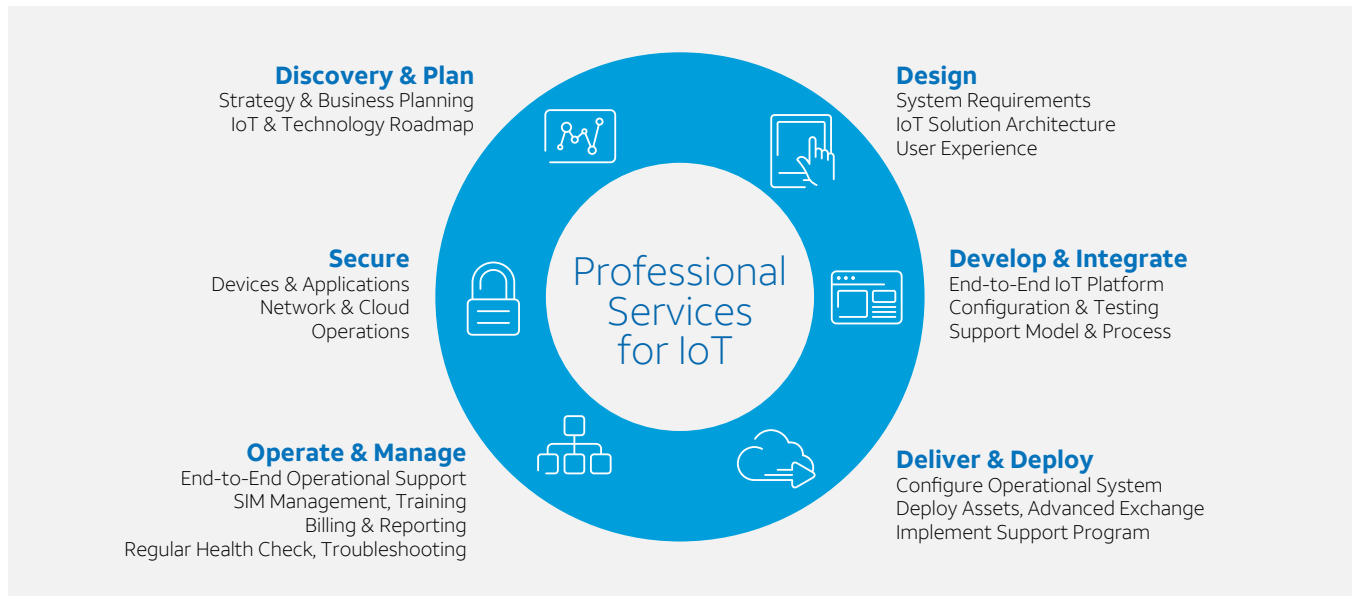
smooth business transition into IoT, no matter your industry.

From manufacturing, healthcare, and utilities, to education, transportation, and government organizations, AT&T IoT solutions are transforming businesses in nearly every category. Our professional services teams are ready to help you design and implement solutions to your exact specifications, so you can begin harnessing the power of IoT.

## Features and benefits

- Develop prioritized use cases and scenarios that exact business value
- Develop business cases and strategic plans to transform your business
- Design, develop, and optimize device connectivity of your IoT solution
- Identify implementation and management requirements
- Accelerate innovation and mitigate risks
- Define streamlined device logistics with customized, integrated solutions
- Control operational and service costs for your connected environment

AT&T connects more IoT devices than any other provider in North America with a global network that reaches over 200 countries and territories.



## Harness the power of IoT

IoT is the process of deploying devices, communications solutions, and applications, layered with analytics, to enhance business processes and operations. We collaborate with you from the start by offering discovery, strategy, and design services to determine which of your objects and devices should be connected. Next, we develop and integrate platforms, products, and professionals to deploy your solution, and we continue the support with management and maintenance resources. Finally, AT&T delivers highly secure connectivity from the IoT endpoint to the enterprise, helping to keep your data private and isolated throughout the IoT ecosystem.

### IoT solutions framework

Based on your organization's capabilities and needs, AT&T will build your solution centered on a framework that connects business strategies to outcomes, while driving innovation forward. We can identify catalysts for business transformation, ways to connect with customers, and other opportunities for change. Our IoT Solutions Framework helps maintain focus on the important business metrics that transform IoT into a return on investment.

### Enhanced support

Optimize and simplify your corporate IoT environment with AT&T IoT Enhanced Support. We provide a managed service engagement for clients looking to outsource life cycle operations associated with their IoT programs, or we can package the services individually. The AT&T IoT Enhanced Support service includes: Enhanced Implementation, SIM Management, Billing, Reporting, a Bi-Annual Health Check of your IoT solution, as well as Console Administration Training.

### Security consulting

As IoT grows, securing the IoT ecosystem becomes imperative. Beyond lost or stolen data and compliance issues, organizations must contend with a constant barrage of threats which puts their intellectual property, customer privacy, and reputation at risk. Our unique value proposition includes a holistic approach to organize and optimize the security initiatives across your business.

AT&T security advisors span several disciplines, including Payment Card Industry (PCI), Secure Infrastructure (Firewall, Intrusion Detection and Prevention systems), Policy Development, Application Security, Risk, Governance and Compliance, and Vulnerability and Threat Management.

To learn more about AT&T Internet of Things, visit <https://www.business.att.com/solutions/Family/internet-of-things/iot-professional-services/#Overview>

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