



# Know where your parts are in near-real time

Auto parts | Equipment parts | High-value packages | Temperature-Sensitive Packages

## AT&T IoT Asset Management Solutions for Package Tracking

### Problem

Lack of visibility into where packages are located and not knowing if they have been opened or damaged during shipment or upon delivery can be costly:

- Machine parts sit at the recipient's location without the service technician knowing the parts have arrived and are ready to be installed, leading to unnecessary down-time and lost revenue
- Operating costs can increase due to time spent tracking down missing parts
- Revenue, customer satisfaction and profitability can be impacted if packages are damaged, lost or stolen during transit
- Customer satisfaction can be impacted when parts cannot be located when needed or have been opened during transit

### Solution

AT&T's IoT Asset Management Operations Center provides the ability to track the location, movement, and condition of your packages. A light sensor can let you know when a package has been opened during transit or upon delivery.

Simply insert an asset tracker into your package to manage and monitor your connected assets via AT&T's Asset Management Operations Center.

### AT&T Asset Management Operations Center (AMOC)

AMOC is a customizable solution that enables businesses to monitor a wide range of IoT assets in multiple locations in one centralized dashboard. Using AMOC, businesses can set up alerts and quickly identify and solve issues, helping to improve operational efficiency and peak productivity of assets.

#### AMOC Capabilities

- Compatible with multiple LTE/LTE-M/satellite/Wi-Fi devices
- View historical trends of sensor data
- Respond in near real-time to critical issues
- Devices are available to support the monitoring of location, temperature, humidity, motion detection, and ambient light intensity
- Use geofencing to quickly determine if assets are where they should be located

For more information, including a complete list of available devices, contact an AT&T Representative or visit [www.att.com/IoT](http://www.att.com/IoT)