

Deliver vital firmware updates to your AT&T branded Android devices in a way that meets your business needs.



Enterprise Firmware Over-The-Air (E-FOTA) lets business customers control how and when firmware updates are performed for their AT&T Android devices.

Android device updates bring vital new features, bug fixes, and critical security patches that are delivered more frequently than ever before. The one size fits all normal update approach does not meet the needs of businesses. AT&T Firmware Management for Enterprise lets

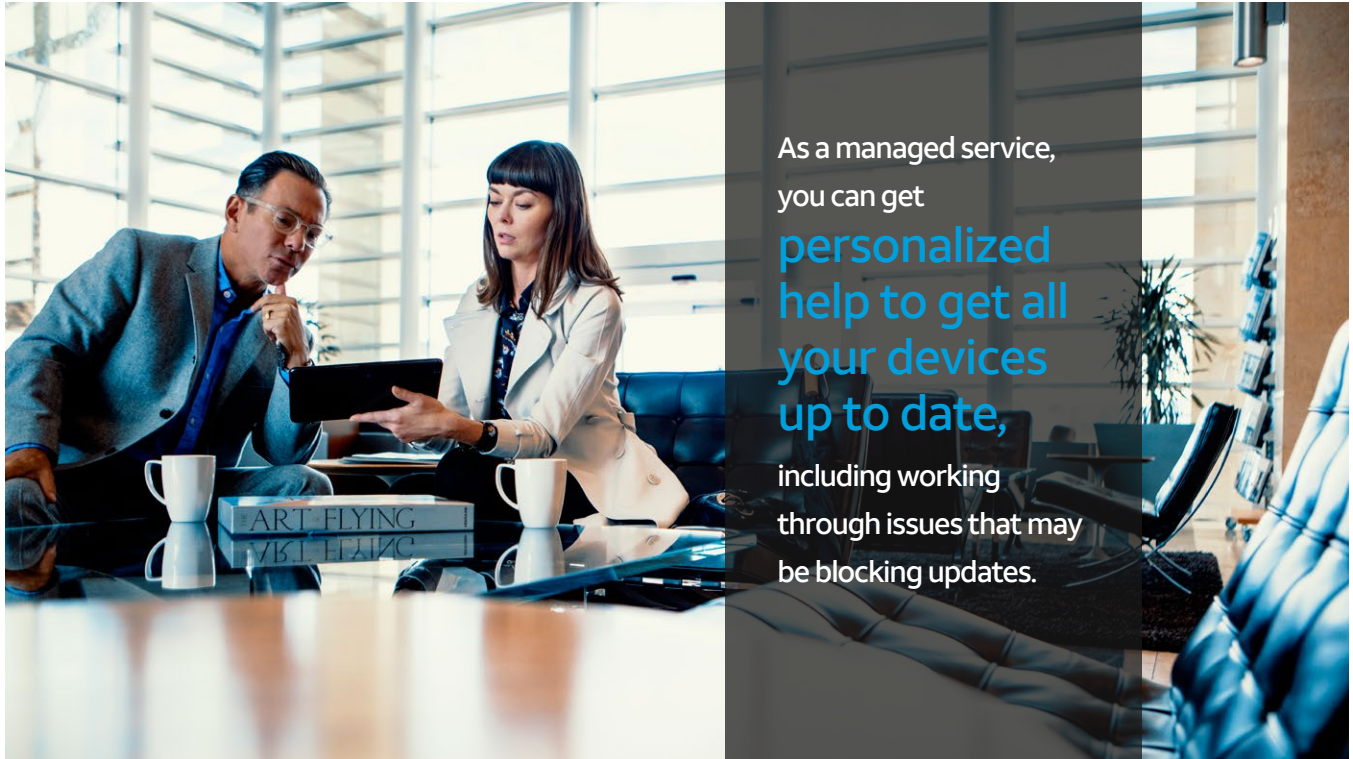
you choose the optimal time and methods to automatically receive new updates for groups of devices. Test groups can be defined for testing new firmware while other groups can have new firmware deferred until testing is complete. Workers with devices with no access to

Potential benefits

- Deliver firmware updates to subscribed devices over cellular or Wi-Fi
- Test your custom apps against new firmware before releasing to all devices
- Help ensure devices maintain security compliance
- Reduce device disruption

Features

- OS version control
- Deferred delivery option for new updates
- Cellular or Wi-Fi delivery scheduling and retries
- Advanced notice of updates
- Detailed firmware and update reports
- Forced updates after 12 hours
- Define test groups or other groups with unique delivery options



As a managed service, you can get **personalized help to get all your devices up to date,** including working through issues that may be blocking updates.

Wi-Fi can be in a group that gets updates over the cellular network. As a managed service, you can get personalized help to get all your devices up to date, including working through issues that may be blocking updates.

Help ensure your devices are compliant, so employees can access certain systems. Give all your devices the latest security patches.

Eligible devices: Only AT&T branded, customer owned, Android smartphones and tablets whose firmware can be updated by AT&T may use the Service. AT&T will validate eligible devices when they are submitted for management.

AT&T will perform the service in a workmanlike manner consistent with good practices in the relevant industry; otherwise, AT&T provides the service on an "as is" basis.

Subscription plans designed to fit your needs

Group-based plans:

\$150 per month – up to 100 devices;
\$1.50 per month for each additional device.

Account-based plans: Pricing based on the number of eligible devices in the account.

\$400/month - up to 500 devices,
\$1400/month - 501 to 2500 devices,
\$4000/month - 2501 - 10,000 devices,
\$8000/month - over 10,000 devices

For more information, contact your Account Manager or visit att.com/e-FOTA. Enterprise Firmware Over-The-Air for Android Service Guide can be found as part of Mobile Services, found at <https://serviceguidenew.att.com/>