



# Contact Center Solutions Built Around You

No business is the same so why should your contact center be the same?

AT&T has experts dedicated to assessing your unique needs. We can design to your requirements with solutions designed to accommodate your desire for hardware and software, applications, security, Service Level Agreements, capacity and Total Cost of Ownership.

### Multiple Configurations

We offer Dedicated Hosted, Dedicated Managed, and Hosted Cloud Contact Center services and the ability to incorporate your existing hardware.

### Grows With You

When it comes to scalability, we can assess your business requirements and expand your Bandwidth to accommodate changing business needs. And with the AT&T Global Multiprotocol Label Switching-Enabled (MPLS-Enabled) network, you can take advantage of advanced MPLS-enabled technology while benefiting from enhancements in the years ahead.

### Security Where it Matters

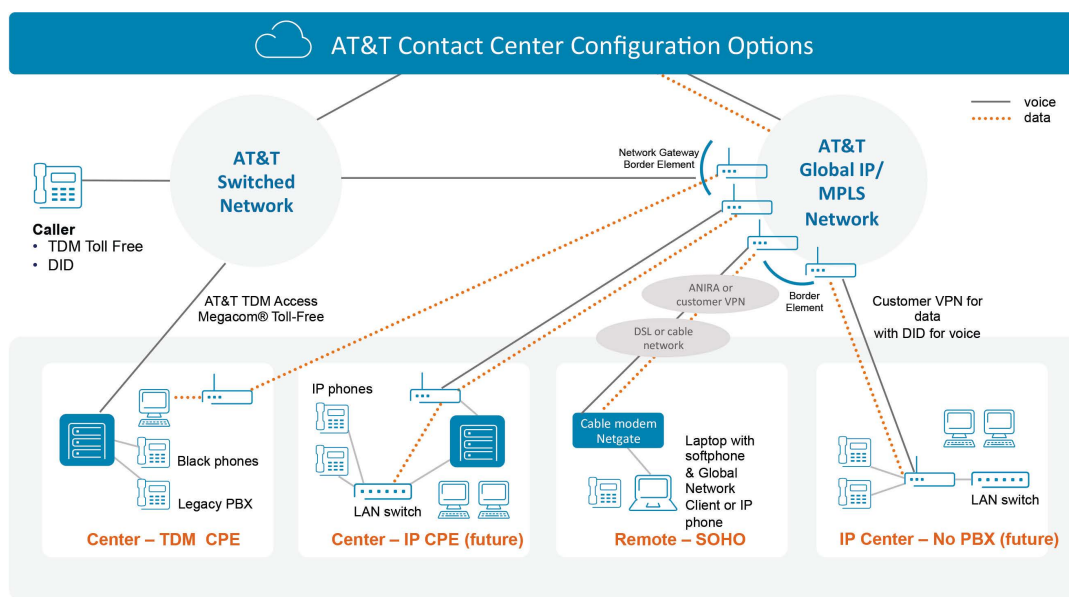
Your data is protected by a highly secure MPLS core network. Contact Center representatives and supervisors log in via private circuits with unique IDs and passwords. We look at security from virtually every angle for you.

### Everything You Need

AT&T Contact Center experts and system engineers can help design the ideal solution for your unique needs. We also partner with other platform and service vendors to provide a fully integrated solution, in areas such as call recording, reporting and analytics, quality monitoring and workforce management.

AT&T offers highly-customized, state-of-the-art contact center solutions that can meet your needs today with room to grow tomorrow.

## AT&T Hosted Contact Center – Topology



Contact a specialist today to see how AT&T can help you.

