

Give your teams voice

Enrich your Microsoft Teams environment with AT&T Cloud Voice



AT&T Cloud Voice for Microsoft Teams is a cloud-based solution allowing your Teams users to easily make and receive highly reliable, business-grade voice calls.

Teams is a communication and collaboration platform used by businesses globally that allows organizations to connect to their workforce and engage customers. But when it comes to voice services, businesses want a highly reliable solution.

AT&T Cloud Voice for Microsoft Teams lets businesses connect their Teams environment to the outside world through the cloud, an IP PBX, a TDM PBX, or a key system environment. AT&T Cloud Voice can deliver advanced capabilities while removing complexity to create better connections with employees and customers.

AT&T Cloud Voice combines SIP trunking and Session Border Controller as a Service (SBCaaS), which help manage and protect forms of real-time communications including Voice over IP (VoIP), IP video, text chat, and collaboration sessions.

Your team can connect and collaborate in multiple, highly secure ways from wherever they work, on virtually any device through the Microsoft Teams environment.

Potential Benefits

Call virtually anywhere

Let your workforce reach outside your organization as easily as your internal contacts

Round the clock support

When you need us, we'll be there with 24/7 technical support

Flexible calling plans

Calling plans to meet your individual needs with options to bundle minutes of use per seat

Save time and money

As a cloud-based solution, you can avoid investing in extra on-site equipment

Accelerate adoption

Utilize an integrate-to-migrate approach, failover and disaster recovery options, and solutions for government commercial cloud high (GCCH) users

AT&T Cloud Voice for Microsoft Teams Key Features



AT&T Network
Highly secure, resilient and fully managed network



Business-grade voice
Industry leading voice architecture designed to reduce latency and enhance availability



Calling plans
Options for minutes of voice use available by tiers to meet business needs



Emergency calling
Provides 911/E911 calling in the U.S.

AT&T Cloud Voice for Microsoft Teams gives you a voice connection you can count on, no matter how simple or complex your environment might be.

**Express
Operator Connect**

Simplify your transition to Teams by making voice cloud-simple. Express contracting to installation for continental U.S.-based telephone numbers (TNs) with no seat minimum.

**Standard
Direct Routing**

Cloud connection with no additional equipment needed. Includes AT&T managed cloud session border controllers (SBC) and minutes of use per seat. U.S. and most-of-world TNs. 500 seat minimum.

**Hybrid
Direct Routing**

Integrates existing service with cloud-based features. Leverages premises-based SBC and AT&T managed cloud SBC. Can use existing AT&T SIP trunking/IP Flexible Reach. 500 seat minimum.

**Enhanced
Direct Routing**

AT&T expertise to help you design a solution for complex needs. Uses integration-to-migrate approach with existing PBXs, analog devices, and cloud contact center. Option for those needing Government Commercial Cloud High. 500 seat minimum.

**Why
AT&T**

Our Voice and Collaboration portfolio has you covered. Communicate more effectively, help reduce costs, and improve productivity with voice, video, chat, and contact center solutions.

Contact a specialist today to see how AT&T can help you or visit business.att.com/products/att-cloud-voice-for-microsoft-teams to learn more.